



AdventureUs



Zipper Repair & Garment Restoration Services Guide

***Repairing
is Caring***



Repair & Garment Restoration Services

TABLE OF CONTENTS

3	HOUSEKEEPING
4-13	ZIPPER
14-18	PATCHING
16	PUFFY COAT PATCHING
18	ATTACH A PATCH
19	HEMS
20	HARDWARE & TRIM
21	WAIST ALTERATIONS
22	SLEEVE ALTERATIONS
23	POCKETS
24-25	TECHNICAL GARMENTS
26	TENTS
27	CANVAS & HEAVY DUTY
28	JACKET LININGS
29	ADVENTURE GROUPS & BUSINESS
30	MEASURING INSTRUCTIONS
31	NO NO LIST
32	CONTACT US
33	INTAKE FORM - MAIL IN REPAIRS

Housekeeping Rules

By law and with respect to our team, all items must be clean and dry.*



Wash items to remove pet hair, grime & loose debris



Lint roll to remove pet hair



Empty all pockets - Rip and Stitch Sewing Company and AdventureUs LLC are not responsible for any lost items that may fall out of your garments.



No tissues or Band-Aids

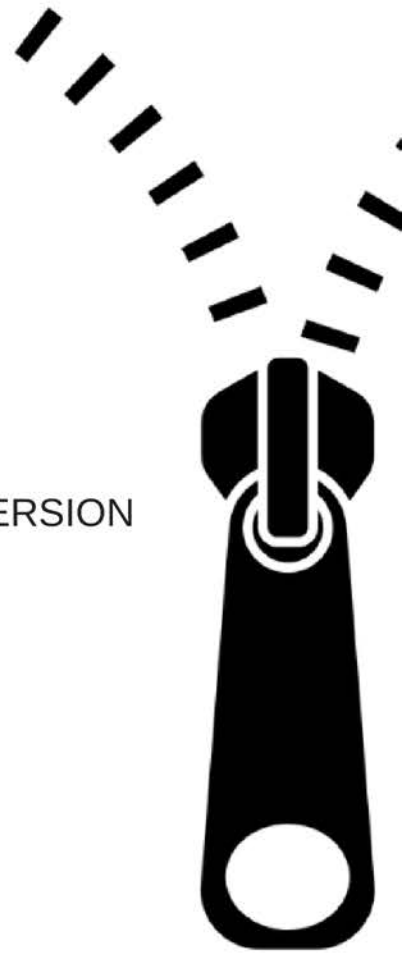
\$15 DIRTY ITEM FEE MAY APPLY IF
WE CHOOSE TO WORK ON
YOUR ITEM

We reserve the right to refuse service.

Zippers: Pricing



\$15	SLIDE REPLACEMENT
\$20	SLIDE REPLACEMENT - BOOTS & TENTS
\$35 +zipper	JACKET - OVERLAY
\$60 +zipper	JACKET - INLAY
\$35 +zipper	PULLOVER TO ZIP-UP SWEATSHIRT CONVERSION
\$40	BOOT & SKI BOOT - EACH
\$70	SLEEPING BAG
\$25 +zipper	PANTS FLY
\$35-45 +zipper	OVERALL / BIB LEG
\$25 +zipper	PURSE / BAG (UNDER 2' ZIPPER)
\$35 +zipper	BACKPACK / DUFFLES (OVER 2' ZIPPER)
\$12-\$17/ft	TENTS (OPTIONAL HEAVY DUTY)
\$20/25	POCKETS

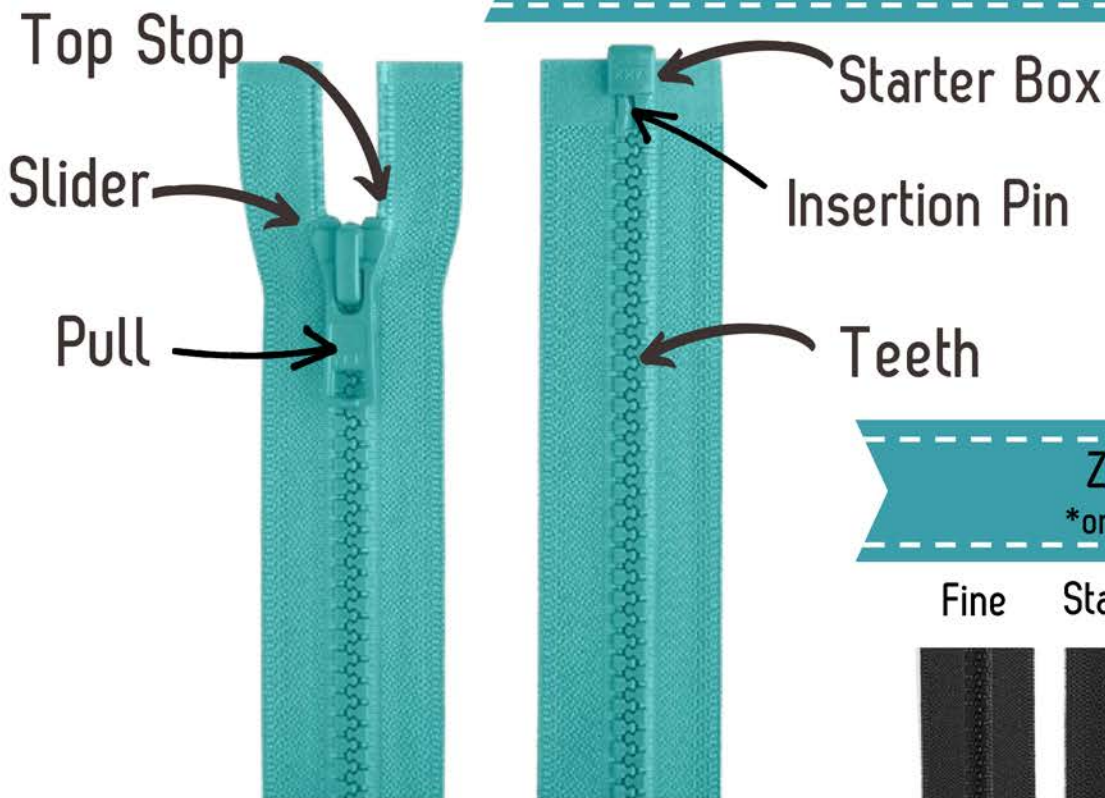


If we can fit it under our machines, we can fix it.

*We cannot sew hard-sided briefcases or luggage nor any item permanently attached to a frame.

Zippers: Anatomy & Styles

Separating Zipper



Zipper Sizes

*only vislon shown

Fine

Standard

Heavy Duty



Zipper Types

We use only YKK brand

Metal

Vislon Nylon

Coil



Specialty Options

Two-Way

Waterproof

Reversed Coil



Zippers: Slide Replacement



Types of sliders:

Jacket sliders have a locking mechanism so that they do not unzip easily.

Purses, bags and tents usually have non-locking sliders so they can be easily opened.



Description of Problem:

Slider is missing entirely, the pull is gone or the zipper separates once zipped up.

Description of Service:

We carry over 3 dozen zipper sliders on hand at all times to match the one needed for your item. Using specialty tools, we can install a new slider onto your item. Bags and boots may need sewing to close the zipper end.

Specialty/Material Notes:

We replace with the same type of slider. We have many sliders in stock and can also special order almost any style or color to suit your needs (fees may apply).

Zippers: Full Replacement Jacket Inlay



"I have a thigh length heavy winter coat I love but the zipper broke. What a great job AdventureUs did on the repair! They called and clarified my options and were clear with the (very reasonable) price before proceeding with the repair. Super courteous and I couldn't be more pleased. We also love their snow sleeves and masks!"

-JENNY



Description of Problem:

Damage to zipper teeth, fabric tape, insertion pin or starter box.
Desire to change the style of existing zipper.

Description of Service:

We carefully open all of the seams enclosing the zipper, remove the old zipper completely and install the new one to look nearly identical to manufacturer original.

Specialty/Material Notes:

Choose from coil, Vislon®, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match (fees may apply).

Zippers: Full Replacement Jacket Overlay



Rip & Stitch
Sewing Company



Description of Problem:

Damage to zipper teeth, fabric tape, insertion pin or starter box.
Desire to change the style of existing zipper.

Description of Service:

We carefully cut away the old zipper and install the new one over the top of the old zipper and outer fabric of garment. The look is still clean and symmetrical but the zipper tape is visible instead of being hidden within a seam.

Specialty/Material Notes:

Choose from coil, Vislon, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match for additional cost.

"I love my new zipper...it actually zips! I'm so grateful."
-Kelsey

"My two favorite winter coats needed new zippers, and AdventureUs put in new ones quickly and professionally. Thanks for offering this service, as well as the many other fun and useful products in your store."

-Anonymous Customer

Zippers: New Alteration

Pullover to Zip-up Conversion



Description of Problem:

Desire to change a pullover sweatshirt to a zip-up.



Description of Service:

We carefully cut down the middle of the garment, serge the zipper into the raw edge and topstitch for a clean, new look. Your pullover sweatshirt is now converted to a zip-up, yay!

Specialty/Material Notes:

Choose from coil, Vislon, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match for additional cost.

Zippers: Full Replacement Boots & Ski Boots



Description of Problem:

Damage to zipper teeth or fabric tape.
Desire to change the style of existing zippers.

Description of Service:

We carefully cut away the old zipper and install the new one under the boot seam edge.

Specialty/Material Notes:

Choose from coil, Vislon, or metal teeth in a variety of sizes and styles. Special ordering available to color and style match for additional cost.

"Repair was very timely and all staff interactions were aces. My favorite pair of boots now have more years of life in them and they look great! Very happy with the repair on my zipper."

-Kate F



Zippers: Overalls / Bibs



We do replacements on bib leg side zips as well as the chest zipper. We can also shorten straps, replace materials, patch knees and install new snaps.



Description of Problem:

Damage to zipper teeth or fabric tape, corroded metal zippers, and/or lost sliders.

Desire to change the style of existing zippers.

Description of Service:

We most often do this repair as an overlay, simply cutting away the old zipper. Both repairs use zipper on a chain without a separating feature. We can add an extra slide for a two-way feature as well.

Specialty/Material Notes:

We recommend heavy duty, metal zippers and a corresponding zipper lubricant to keep them clean and dry.

Zippers: Pants Fly



Description of Problem:

Missing slider, damage to zipper teeth or fabric tape.
Desire to change the style of existing closure (such as buttons).

Description of Service:

We carefully cut away the old zipper and install the new one under the fabric edge.

Specialty/Material Notes:

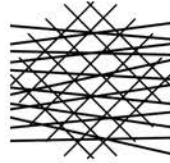
While metal zipper teeth are most commonly used, we can also replace it in a variety of sizes and styles. We've even done a replacement with Velcro® instead. Special ordering available to color and style match for additional cost.



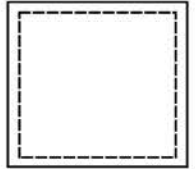
Zippers: Examples



Patching: Pricing



Darn vs Top Patch



DARNING is a method of mending a hole using interwoven thread. We do this using our sewing machines. In some cases we apply a stabilizing fabric to the back side of your item.

TOP PATCHING is a method of covering up a hole with a piece of similar fabric with edges that are either turned under, serged, or are non-fraying.

	Darning	Top-Patching
Knee - Per Leg	\$30	\$30
Knee - Both	\$50	\$50
Elbow - Shirt - Per Arm	\$20	\$20
Elbow - Shirt - Both	\$30	\$30
Elbow - Lined Jacket - Per Arm	x	\$30
Elbow - Lined Jacket - Both	x	\$50
Inner Thigh - Both	\$35	\$45
Darning - 1" x 1" Per 3 Holes	\$15	x
Full Butt - Single Layer Garment	x	\$65
Top Patch - Approx. 5" x 5"	x	\$15
Top Patch - Hand Turned - Approx. 5" x 5"	x	\$20
Mittens and Gloves	\$15-65	\$15-65
Lined garments - additional charge per item if we attach the patch from inside layers	+\$10	+\$10

We do our very best to match both color and fabric type.

Patching: Examples



Puffy Coat Patching



Puffy jackets are made from waterproof, breathable synthetic fabric that repeated stitching or any ironing is strongly advised against.

Baffles are sewn sections that keep the insulation layer from shifting.

Filling is either loose down-fill or a synthetic batting layer.



\$20-25 FLAT AREA PATCH

\$20-65 FULL BAFFLE

\$25 ARM - ABOVE ELBOW

\$35 ARM - BELOW ELBOW (REQUIRES OPENING A SEAM)

\$30-35 CUFF - OPEN SEAMS & REBIND EDGE

\$35-40 POCKET

*Prices do not include materials. We have dozens of fabric types and colors on hand as well as down fill to reinsulate.

We do our very best to match both color and fabric type.

Prices as of April 2023 and subject to change.

Prices may vary depending on service requested and individual garment construction.

Patching: More Examples



Attach a Patch

Hats, Bags, Jackets, Totes, Jerseys

Service/Work Uniforms & Letterman Jackets

Must provide placement instructions or pin them exactly as preferred.

Make sure to check out our fun collection of embroidered patches in-store or online!



\$15 MINIMUM - UP TO 3 STANDARD SIZE PATCHES, SAME THREAD COLOR

+\$5 EACH ADDITIONAL PATCH OR THREAD COLOR CHANGE

+\$10 LINED GARMENTS, IF YOU WANT STITCHING HIDDEN

\$25 RANK STRIPES



Prices as of April 2023 and subject to change.

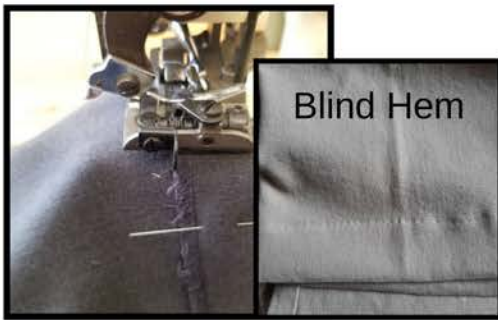
Prices may vary depending on service requested and individual garment construction.

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18

Hems:

Pants, Sleeves, Waists, Skirts/Dresses, Homegoods, etc.



Blind Hem



Coverstitch

Prices include 2 pant legs/sleeves or one waist/skirt

\$20 STANDARD STRAIGHT STITCH

\$20 BLIND HEM

\$20 STRETCH FABRICS - COVERSTITCH

+\$15 SHORTEN ZIPPER ON HEM

+\$10 LINED GARMENTS



Homegoods - curtains, blankets, tablecloths, etc.

\$35 MINIMUM, BY APPOINTMENT

\$65/hr WE CHARGE BY OUR HOURLY RATE FOR STRAIGHTENING, CUTTING AND SEWING TIMES

*30% DISCOUNT OVER 4 HOURS

Hardware and Trim

Service minimum is \$15 plus price of materials

We have the ability to work on many types of fabrics including heavy duty canvas and tarps. Our press cuts the hole and installs. All items must be clean and dry.



GROMMETS - STANDARD SIZE #2 AND CURTAIN #12



BUTTONS - JACKETS, PANTS, JEANS & MORE



SNAPS



SPECIALTY - MARINE, OUTDOOR



WEBBING & VELCRO REPLACEMENTS



Waist Alterations

APPOINTMENT REQUIRED



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\$45 LET OUT - EXISTING FABRIC - MAX 1"

\$45-65 LET OUT WITH ADDITIONAL FABRIC - MAX 4"

\$45 TAKE IN - MIN 1" MAX 4"

\$20 ELASTIC REPLACEMENT - MUST NOT BE SEWN DOWN

\$30 STRETCH WAISTBAND

\$30 RIBBING WAISTBAND

\$40-55 NEW WAISTBAND WITH INNER ELASTIC



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Prices may vary depending on service requested and individual garment construction.

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21

Sleeve Alterations

APPOINTMENT REQUIRED



RIBBING REPLACEMENT



\$45-60 SHORTEN WITH BINDING - PUFFY COAT, ETC.

\$20-30 RIBBING REPLACEMENT

\$45-65 SHORTENING & RECONSTRUCTION

\$30-60 TAPERING

+\$10-30 LINED GARMENTS



Prices as of April 2023 and subject to change.

Prices may vary depending on service requested and individual garment construction.

Pocket Replacement



\$20 HOLE PATCHING

\$30-45 POCKET LINING REPLACEMENT - BOTH

\$40-65 CUSTOM POCKET

+\$10-30 LINED GARMENTS

Materials fee may apply



Technical Gear & Alterations



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APPOINTMENT REQUIRED - IN PERSON OR VIRTUAL



You deserve clothes that fit.

We're happy to chat through any custom alteration. We have seen it all! Shortening sleeves, changing ankle cinch styles, reconstructing gear due to damaged fabric, changing waistlines, adding body width, etc.

min \$65 CUSTOM ALTERATION OR RECONSTRUCTION

min \$65 SIDE SEAM ALTERATIONS - TAKE IN / LET OUT

\$20 SEAM SEALING - UP TO 2' +\$10 EACH ADDITIONAL FOOT

SLEEVE / LEG ALTERATIONS:

\$45-65 SHORTENING & RECONSTRUCTION

\$30-60 TAPERING

+\$10-30 LINED GARMENTS



We brought our snow pants in to be fixed and we were SO HAPPY that we did! Mine needed altering and my husband's needed spark holes mended. AdventureUs mended them for us and now we are set for winter without having to buy new snow pants again! Fantastic service!

- Louie

Prices as of April 2023 and subject to change.

Prices may vary depending on service requested and individual garment construction.

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Technical Repair Examples



Tents



*Must be detached from any frame

*Please clearly mark and describe desired repair areas or schedule drop off appointment.



\$20-25 ZIPPER SLIDES

\$12-\$17/ft ZIPPER REPLACEMENT (OPTIONAL HEAVY DUTY)

min \$40 PATCHING - WATERPROOF OR MESH

\$40 RESTRING POLES WITH SHOCK CORD - 2 POLES

\$15 EACH ADDITIONAL POLE

\$20 SEAM SEALING - INCLUDES 2'

\$10 SEAM SEALING - EACH ADDITIONAL FOOT

\$65/hr CURRENT LABOR RATE *30% DISCOUNT OVER 4 HRS

Materials fees may apply

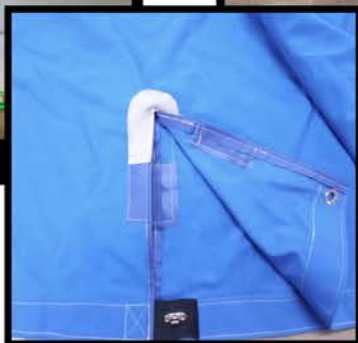
Canvas, Marine, Heavy Duty



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APPOINTMENT REQUIRED

- Must be detached from any frame
- Items must be clean and dry.



\$50 MINIMUM FOR LARGE ITEMS

\$20-25 ZIPPER SLIDES

\$12-\$17/ft ZIPPER REPLACEMENT (OPTIONAL HEAVY DUTY)

min \$50 RESTICING - LIFETIME THREAD BY REQUEST

min \$50 PATCHING

+\$15 min HARDWARE REPLACEMENT / INSTALLATION

+\$15 min WEBBING OR VELCRO REPLACEMENT / INSTALLATION

\$65/hr CURRENT LABOR RATE *30% DISCOUNT OVER 4 HRS

Materials fees may apply. We have a wide variety of hardware and fabric samples on hand and can special order others as well.

Jacket Relining

APPOINTMENT REQUIRED - IN PERSON OR VIRTUAL



Rip & Stitch
Sewing Company



A worn garment is a loved garment. Our favorite jobs are the ones that mean the most to you. Contact us to chat through repairing your leather, vintage, or favorite jacket today.



~\$400-600 ESTIMATE RANGE BASED ON HOURLY RATE

\$40-50 POCKET REPLACEMENTS OR CONSTRUCTION

MATERIALS FEES APPLY - WE HAVE A LIMITED VARIETY OF COTTONS AND SYNTHETIC LINING FABRIC SAMPLES ON HAND AND CAN SPECIAL ORDER OTHERS BY REQUEST



Prices as of April 2023 and subject to change.

Prices may vary depending on service requested and individual garment construction.

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Adventure Groups & Businesses



Rip & Stitch
& Sewing Company

APPOINTMENT REQUIRED - IN PERSON OR VIRTUAL



Keeping your work garments & gear in good shape helps you look professional and keeps your costs down.

Contact us today to chat through repairs, embroidery, and alterations.

~\$150-350 ESTIMATE RANGE BASED ON DISCOUNTED HALF OR FULL DAY RATES

MATERIALS FEES APPLY - WE HAVE A LIMITED VARIETY OF COTTONS AND SYNTHETIC LINING FABRIC SAMPLES ON HAND AND CAN SPECIAL ORDER OTHERS BY REQUEST



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Prices may vary depending on service requested and individual garment construction.

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Body Measuring Instructions

① NECK

The neck measurement is taken around the neck at middle height between shoulders and chin.

② CHEST

Measure all the way around your chest and back under your armpits on the line of your nipples, make sure the tape stays level. Stand in a relaxed posture and breathe out.

③ WAIST

Measure the circumference at the narrowest point, usually just above the belly button. Don't suck in your stomach, stand in a relaxed posture and breathe out.

④ HIPS

Measure around the widest part of the hipbones. Start at one hip and wrap the tape around your rear, around the other hip, and back to where you started.

⑤ SHOULDERS

Think of a line going straight up from your armpit to your shoulder. Measure between those two points and hold the tape measure straight.

⑥ ARMS

With your elbow bent slightly, start at the bone at the shoulder/top of the arm and measure down on the outside of your arm to the elbow, and then on to the wrist just past the bone at the outside.

⑦ LEGS

This is the distance from the uppermost inner part of your thigh to the bottom of your ankle just past the bone on the inside.

⑧ TORSO

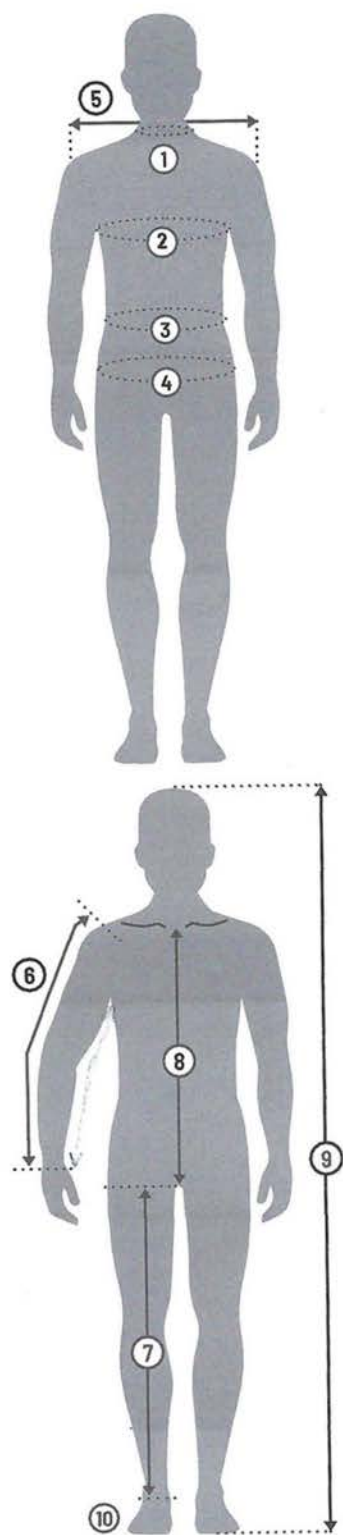
Start right above the upper end of your breast bone in the middle of your rib cage, and measure straight down to your crotch.

⑨ BODY

Your normal body height, head to toe.

⑩ SHOE

Your shoe size.



No No List – items we decline



We appreciate you reaching out to us with these service requests but, at this time, we respectfully decline working on the items listed below.

Excessively Dirty Items

Formal Wear

Wedding Dresses

Snowshoes

Golf Bags

Framed Chairs or Tents

Hard-sided Luggage & Briefcases

Mattress Covers

Pet Beds

Underwear, Bras, Socks

Long Underwear

Contact Us & Repairs by Mail



We love what we do and appreciate the opportunity to work on well worn and loved items. Please don't hesitate to reach out with questions or for DIY products.



@GetAdventureUs

@Rip.Stitch.Repair



715.209.4057



Repairs - repairs@getadventureus.com

Info & Sales - info@getadventureus.com



USPS

Rip & Stitch
PO Box 64
Washburn, WI 54891

UPS / FEDEX

Rip & Stitch
101 W Bayfield St
Washburn, WI 54891

Check out our brand of fun and functional outdoor accessories & home goods.



[GetAdventureUs.com](https://www.getadventureus.com)

*Thank
you!*



Repair Intake Form

Customer Information

First Name	Last Name	Date
Street Address		
City	State/Province	Postal Code
Email	Phone	☐ Okay to text *we never sell your information!

Item Information

Item	Description of problem you'd like repaired

☐ Repair item and bill me	☐ Proceed with repairs up to \$_____	☐ Email with estimate	☐ Add \$2 for insurance up to \$300
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By law, and with respect to our team, all items sent in must be clean.
Shop minimum is \$15 per item plus shipping. All invoices are to be paid within one week.
All items are donated if unclaimed after 90 days.

Services & Pricing



Signature	Date
-----------	------

	Ship to:	via USPS	via UPS / FedEx
		Rip Stitch Repair	Rip Stitch
		PO Box 64	101 W Bayfield St
		Washburn WI 54891	Washburn WI 54891



Please make sure to include the top portion with EACH item and snap a photo for your records.

Rip and Stitch Sewing Company is a division of AdventureUs located in Washburn WI.



Our staff will contact you on arrival of your item and notify you if the turnaround is longer than 3-4 weeks.

Return shipping is added to total repair cost and varies by location & weight. Upon completion, you will be emailed an invoice. Once paid, we will ship in 2-3 business days. Pay by link on invoice or contact us for PayPal/Venmo.



715 209 4057



RipStitchSewing.com



repairs@getadventureus.com



rip.stitch.repair