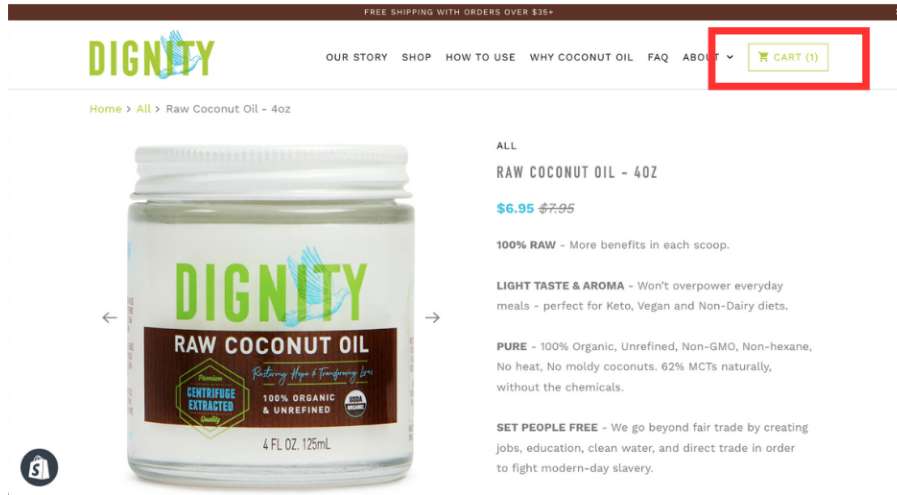


## Step by Step: How to Fix a Dignity Coconuts Coupon Code That Is Not Working

### ON DESKTOP

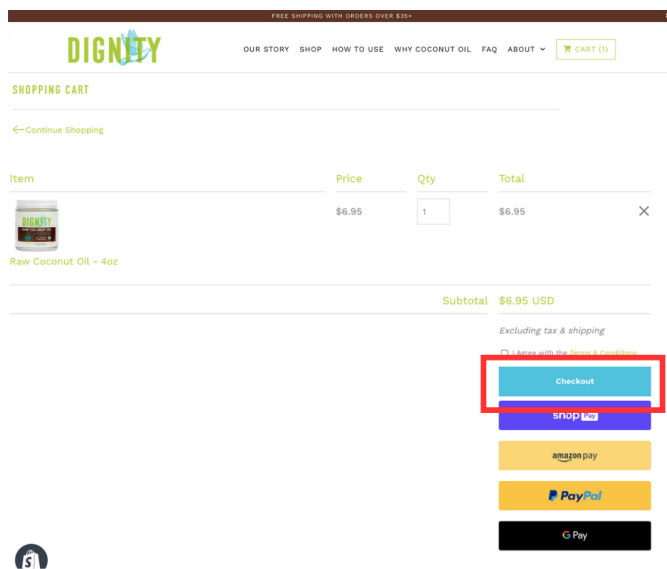
#### Step 1

Add items to your cart and proceed to the checkout page.



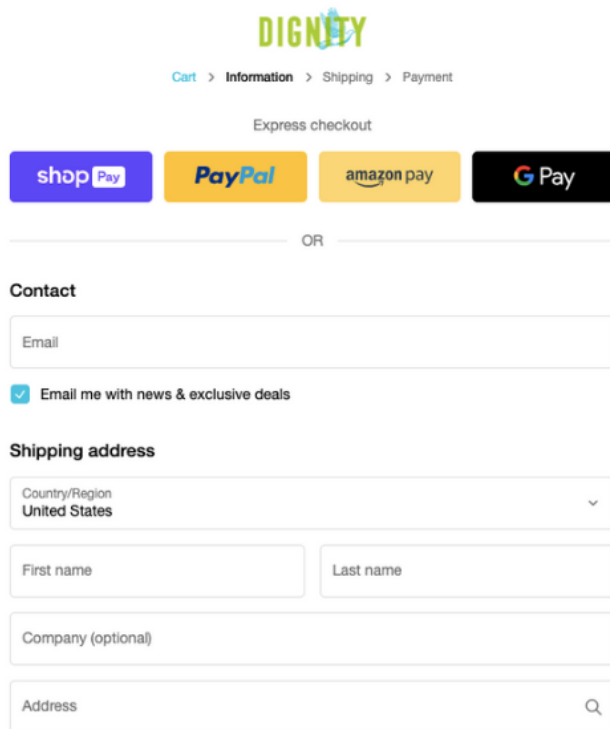
#### Step 2

Instead of clicking on any of the express payment options (Apple Pay, Shopify Pay, Google Pay, Pay Pal), agree to the terms and conditions and click the blue “Checkout” button.

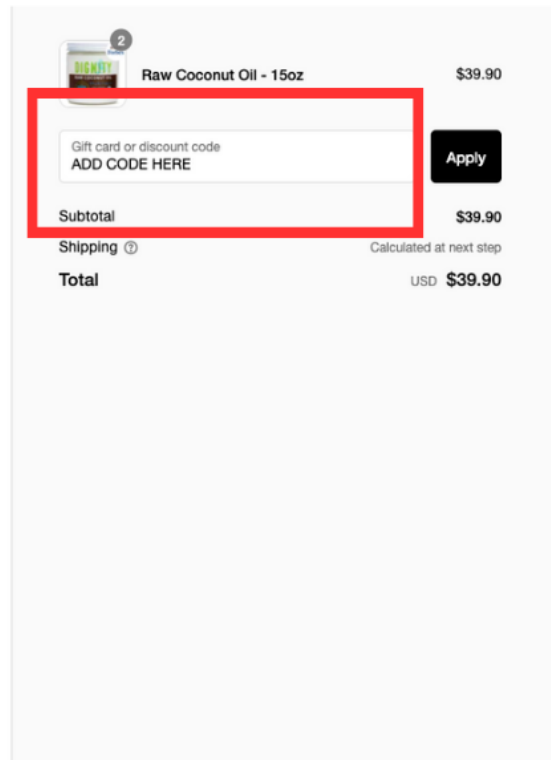


### Step 3

Before clicking on the express checkout options, look for the discount code box on the cart page.



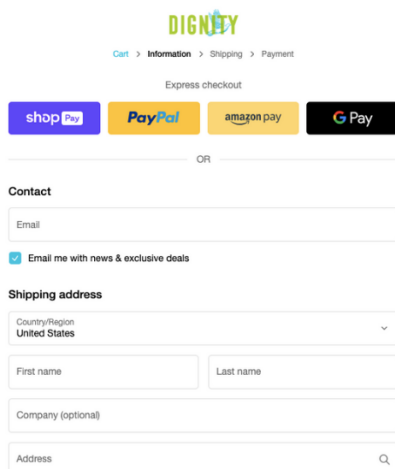
The screenshot shows the DIGNITY checkout page. At the top, the DIGNITY logo is displayed, followed by a breadcrumb trail: Cart > Information > Shipping > Payment. Below this, the 'Express checkout' section features four payment buttons: shop Pay, PayPal, amazon pay, and G Pay. A horizontal line with 'OR' in the center separates this from the contact and shipping address sections. The 'Contact' section includes an 'Email' input field and a checked checkbox for 'Email me with news & exclusive deals'. The 'Shipping address' section includes a 'Country/Region' dropdown menu set to 'United States', 'First name' and 'Last name' input fields, a 'Company (optional)' input field, and an 'Address' input field with a search icon.



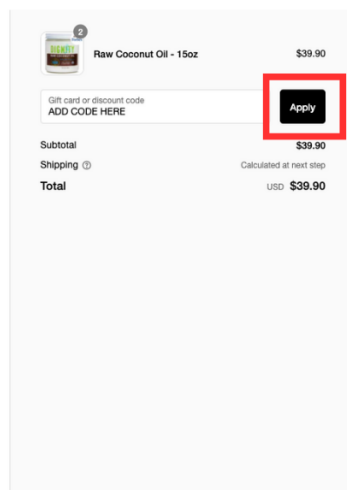
The screenshot shows the DIGNITY cart page. At the top, a product is listed: 'Raw Coconut Oil - 15oz' with a price of '\$39.90'. Below the product, a red box highlights a discount code section. This section contains a text input field with the placeholder text 'Gift card or discount code' and 'ADD CODE HERE', and a black 'Apply' button to its right. Below the discount code section, the cart summary is shown: 'Subtotal' is '\$39.90', 'Shipping' is 'Calculated at next step', and 'Total' is 'USD \$39.90'.

### Step 4

Enter your unique discount code in the box and click on the **Apply** button.



This screenshot is identical to the one in Step 3, showing the DIGNITY checkout page with contact and shipping address fields.



This screenshot is identical to the one in Step 3, showing the DIGNITY cart page. In this version, the 'Apply' button next to the discount code input field is highlighted with a red box.

## Step 5

Once the discount is applied, you can proceed with any express checkout option you want and the code will be automatically applied.

The screenshot displays the Dignity checkout interface. At the top, the Dignity logo is visible, followed by a navigation bar with links: Cart > Information > Shipping > Payment. Below this, a red rectangular box highlights the 'Express checkout' section, which contains four payment options: shop Pay, PayPal, amazon pay, and G Pay. Below the payment options, there are two main sections: 'Contact' and 'Shipping address'. The 'Contact' section includes an email input field and a checkbox labeled 'Email me with news & exclusive deals'. The 'Shipping address' section includes a dropdown menu for 'Country/Region' (set to 'United States'), input fields for 'First name' and 'Last name', a 'Company (optional)' field, and an 'Address' field with a search icon. To the right of the checkout form, a summary of the purchase is shown. It includes a product image of a jar of 'Raw Coconut Oil - 15oz' priced at '\$39.90'. Below this, there is a field for 'Gift card or discount code' with the placeholder 'ADD CODE HERE' and an 'Apply' button. The summary also shows the 'Subtotal' as '\$39.90', 'Shipping' as 'Calculated at next step', and the 'Total' as 'USD \$39.90'.

If for any reason your valid FREE JAR coupon code doesn't work and you have to purchase the item without a code, please email [hello@dignitycoconuts.com](mailto:hello@dignitycoconuts.com) for a refund on the coupon amount. We understand technology doesn't always work how it's supposed to, but we can help!

**Reminder:** your coupon code is active for 1 week.

## ON MOBILE

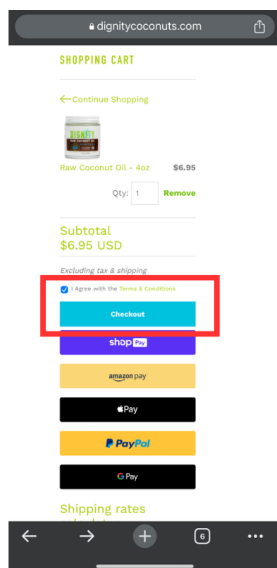
### Step 1

Add items to your cart and proceed to the checkout page.



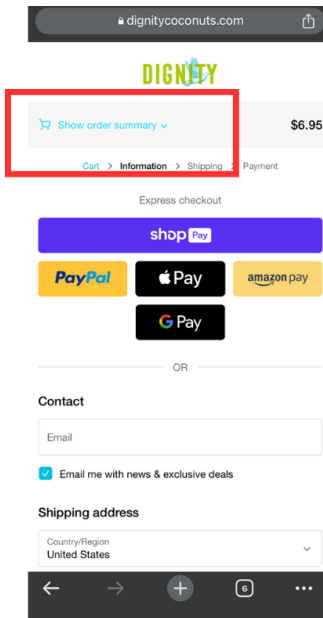
### Step 2

Instead of clicking on any of the express payment options (Apple Pay, Shopify Pay, Google Pay, Pay Pal), agree to the terms and conditions and click the blue “Checkout” button.



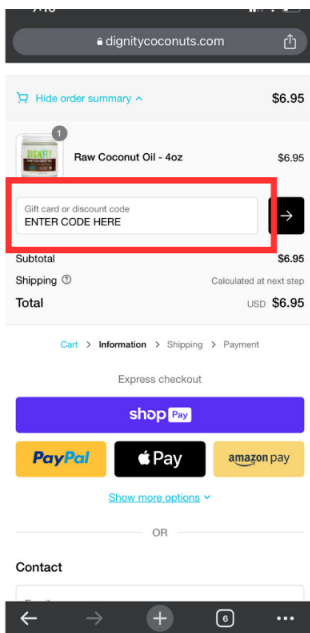
### Step 3

Click the blue “Show order summary” button. A box to enter the coupon code will drop down.



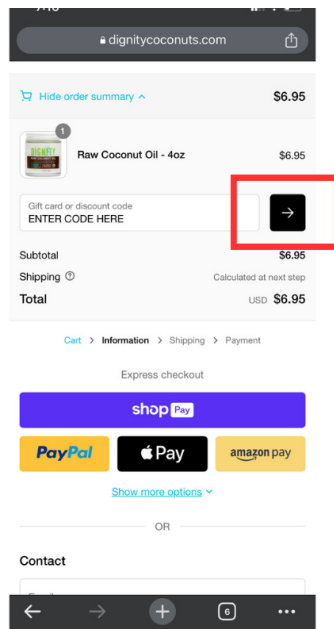
### Step 4

Enter your unique discount code in the box.



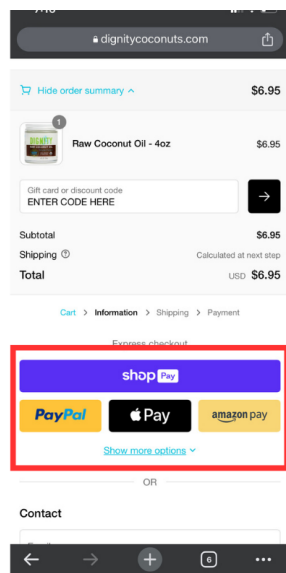
## Step 5

Click on the arrow to apply the coupon code.



## Step 6

Once the discount is applied, you can proceed with any express checkout option.



If for any reason your valid FREE JAR coupon code doesn't work and you have to purchase the item without a code, please email [hello@dignitycoconuts.com](mailto:hello@dignitycoconuts.com) for a refund on the coupon amount. We understand technology doesn't always work how it's supposed to, but we can help!