



RETURN POLICY

Betty understands that sometimes things don't quite work out. Here are some of Betty's rules for returning merchandise:

- Must be within **30 days** of purchase
- Product has not been worn / used to work out in or washed
- Tags are attached and product is in its original polybag
- **SALE ITEMS CANNOT BE RETURNED**
- Customer is responsible for shipping charges to return products. We suggest a shipping method with tracking to insure your product makes it back to Betty HQ.
- To 'exchange' an item, please place a NEW order (if we have the item in stock) and send your current item back for a refund. We will process the refund upon receipt. Email your original and your new order number to brandbetty@gmail.com and we will refund shipping on your NEW order.

DEFECTIVE / FLAWED PRODUCTS

Betty stands behind all of her products. If you think a product has a workmanship or material flaw, within 90 days of purchase please email a photo of the product to our customer service department at brandbettyinc@gmail.com and we will take a look. Some things that do not fall under manufacturer's defect involve:

- Material pilling due to rubbing up against a saddle bag or race belt
- Material pilling due to contact with any rough surface
- Skin chafing is not due to a defect. If you are prone to chafing, we suggest using BodyGlide or a similar product to protect your skin while riding or working out.

ORIGINAL ORDER # _____

I AM REQUESTING (circle one)

STORE CREDIT

CREDIT MY ORIGINAL PAYMENT METHOD

ENCLOSED ITEMS _____

NAME, ADDRESS, EMAIL (*required)

SHIP TO

Betty Designs Customer Service, 1226 S 630 E, Suite 1, American Fork, UT 84003