



Product Safety Recall

Sold by Lovesac

Between 01/07/2016 and
14/03/2018



Defect: The product does not meet the Consumer Goods (Bean Bags) Safety Standard 2014

Hazard: The external cover is not fitted with a warning label or a child resistant slide fastener, which could pose a potential choking/suffocation hazard to young children.

What to do: Consumers should contact Lovesac to make arrangements to either return the external cover/bag (only) for repair or to arrange a replacement external cover/bag (only).

Repair: Lovesac will remove the toggle/puller on the external cover zip and attach a current warning label on the cover before returning it to the consumer. Please do not return the inner bag to Lovesac.

Replace: Lovesac will send a replacement cover to the consumer asking them to return the existing cover to be destroyed

Contact details: Lovesac can be contacted via the website at <https://lovesac.com.au>, by email at hq@lovesac.com.au, or via phone on (02) 9380 4904 (7 days a week, 10am - 6pm)

See productsafety.gov.au for Australian product recall information