



Returns Form

1 Return your item(s)

Pack your return in durable packaging (you can reuse the original packaging).

2 Include this form

Don't forget to include this form within the packaging, with all the information filled in.

3 Send it back

Cuddledown
Unit 8, 10 Timberwharf Road
N16 6DB, United Kingdom

Qty	Product Code	Product Name / Description	Reason Code

Reason Codes
(1) Change of mind
(2) Incorrect Item(s)
(3) Item(s) Faulty
(4) Damaged Delivery

Returning your parcel

Please return your item(s) via a Post Office or your preferred courier, and be sure to retain proof of postage. If an item's faulty, or there has been a packing error, please contact us - by phone, or using the online portal - and we will provide a pre-paid returns label.

Please note:

We accept returns within 60 days of receipt of your order. All goods must be in resaleable condition and its original packaging. Refunds will be issued to the original payment method; please allow 3-5 days from receipt of return for refund processing. We reserve the right to refuse a refund if the conditions aren't met.

Need Help? Please visit www.cuddledown.co.uk/returns to view our returns policy, or our support team on (020) 8432 0737