## Thank you, we appreciate your business! We hope you love your new Blue Chip gear, but we understand if you need to make a change.

## RETURNS AND EXCHANGES - ITEMS MUST BE IN NEW AND UNWORN CONDITION:

If it is <u>our fault</u> that you have an incorrect item or if your item is <u>defective</u>, please let us know right away by calling us (816-471-2499) or emailing us on our website via the blue floating HELP button in the bottom right hand corner of the screen. Otherwise, to return or exchange new and unworn items proceed with the following form.

Name the order was placed under:
Order number (if you have it): (Example: 100029634)
REFUNDING: (What items do you want reimbursed for?)  NOTE: Refunds will be processed back on/through the original form of order payment.
<b>EXCHANGING</b> : (What items do you want replacements for? Don't forget the size!)  NOTE: We sell some limited-edition items (especially shoes)! Please check the website, email us, or call the number above to ensure the item you'd like to exchange for is in stock.
Sending back shoes? – Don't get hit with a 25% Restocking Fee!  Please cover the shoe box - whether that is within another box or by wrapping it with a paper bag – Don't just put a label on the shoe box. Shoe boxes unprotected won't survive the journey, and we can't sell shoes that don't have a box!  Got a FREE-T?  T-shirts that come with shoe or singlet orders may be kept as our gift to you. If you don't like them, send them back.
Send all items back to: Blue Chip Athletic 600 E 16 <sup>th</sup> Ave North Kansas City, MO 64116
After 90 days of purchase? OR Canceled credit/debit card since your original order?
Date card was canceled: We will refund you with a personal check or gift card. The gift card is a code which is emailed to your choice of recipient.
Personal Check Mailing Address: OR Gift Card Recipient Email:
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**P.S.** During the holiday season, please be patient with us as there may be a delay in the above processes due to high order volume.