



Star Hanger Systems Limited Warranty

Star Hanger Systems warrants to the original consumer (the "Consumer") its fasteners or accessory hardware manufactured by Grass against defects in materials and workmanship, as determined by Grass for the lifetime of the panels, considered to be in a range of seven years.

This warranty does not cover any causes of malfunction such as misuse, abuse, neglect, accident, modification, commercial use, or improper installation.

Star Hanger will send a replacement product to the Consumer for items that fall under the Limited Warranty. The Consumer shall be responsible for the shipping and handling costs currently in effect at the time of the replacement. This warranty covers replacement of defective parts only.

The cost of removal, re-installation and any incidental charges is the responsibility of the Consumer. If the defective product has been discontinued, Star Hanger reserves the right to replace the defective product with a comparable product currently manufactured. There is no guarantee of full interchangeability offered. The warranty does not apply to a discontinued product if at Star Hangers discretion a comparable product is not available. For items that do not fall under the Limited Warranty, Star Hanger will continue to support the consumer by providing the most comparable replacements at a reasonable cost.

ALL WARRANTIES IMPLIED BY STATE LAW, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED AS SET FORTH ABOVE. However, some state do not allow limitation on how long an implied warranty lasts, so the above limitations might now apply to you. WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY STATE LAW AS HEREBY LIMITED, THE FOREGOING EXPRESS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, EXPRESS, OR IMPLIED. STAR HANGER'S WARRANTY OBLIGATIONS AND THE CONSUMER'S REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HEREIN. IN NO EVENT SHALL STAR HANGER BE LIABLE FOR ANY LOSS OF REVENUE OR PROFITS, LOSS OF USE OF EQUIPMENT, OR OTHER CONSEQUENTIAL OR INCIDENTAL DAMAGES RESULTING FROM THE USE, INSTALLATION, PERFORMANCE, OR FAILURE OF ITS PRODUCTS. However, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions might now apply to you. This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state.

Product Replacement Center

Star Hanger Systems
1700 Syrup Mill Rd.
Blythewood SC.