



COFFEE WEDDING FAVORS

Frequently Asked Questions

- ***Do you offer other sizes than 4oz?***
 - Not at this time. The 4oz is the optimal size for both your wedding table and for our production and shipping teams.
- ***My wedding is in 3 weeks. Can I still get wedding favors?***
 - Unfortunately no. There are many steps to making our coffee wedding favors great, and part of it is ensuring that our graphics and production teams have the proper lead times.
- ***Can I choose a different coffee? My favorite isn't listed.***
 - In order for us to keep our program simple for production, we are currently only offering the coffees listed on the Wedding Favors page.
- ***Can my coffee be ground?***
 - Yes! We will work out those details with you after you send back the signed agreement and selection form.
- ***Can I submit my own artwork for my bag label?***
 - Yes! You can send us full artwork if you have something you already love, or we can incorporate elements of your artwork. Our graphics department is experienced and skilled at making your vision come to life.
- ***Why is the coffee not shipped until 3 weeks ahead of the wedding date?***
 - We're a specialty coffee company, and we want coffee to taste specialty. This means making it as fresh as possible. Your guests will appreciate the increased flavor (and aroma!) of coffee beans that are as close to roast date as possible. That said, we can be flexible if you have special requests or limitations.

- ***Why is there an up-charge for compostable bags?***
 - The material cost for compostable bags is significantly more than our standard foil bags.

- ***Can I change my mind about the coffee that I want after I submit the selection form?***
 - Yes, so long as the final quote has not already been signed off on. You are more than welcome to change your coffee or bag selection up until that point.

- ***How do you collect payment?***
 - The 50% down payment and the final payment will be collected via a credit card authorization form.

- ***Is the down payment refundable?***
 - Yes, up to 30 days before your event (if your coffee has not already been produced or shipped). We will begin roasting, bagging, and shipping your coffee soon after this date.

- ***Will you ship the wedding favors individually to my wedding guests?***
 - Unfortunately no. All orders will be sent in full to one location. You can also pick up your order at our St. Louis Roastery location if you live in the area.

- ***Are shipping costs included in the price?***
 - No. A shipping charge will be generated and included on your final invoice.

- ***When is full payment due?***
 - Full payment is due 30 days ahead of your event. If it is not received by that date, the order will be cancelled and the down payment refunded.