

Distributed by Eureka Brands

QTY	SKU/ITEM #	DESCRIPTION/STYLE NAME	AS NEW, UNWORN & ORIGINAL PACKAGING?	REASON CODE	CODE OPTIONS
			YES		1. WRONG SIZE/COLOUR 2. ITEM FAULTY 3. WRONG ITEM RECEIVED 4. 5. OTHER Details: _____ _____ _____
			YES		
			YES		
		EXCHANGE OR REFUND REQUEST? WRITE DETAILS of REQUESTED STYLE BELOW:			

IMPORTANT INFORMATION

For faulty items/ warranty claims

If the item is faulty, email photos and details to orders@eurekabrands.com **before** completing this form. Once warranty is confirmed, a return shipping label will be sent to you or further instructions will be given. We cannot process returns for items purchased from other Dealer stores/retailers. Please see full Warranty instructions

Change of Mind, Style, Size - Exchange Requests

Items of this nature should be sent back to us as soon as possible or no later than 30 days. **For health and safety reasons, refunds and exchanges are only available on items that are unworn and returned in original packaging as new. All helmets must include the items they came with such as visor, foam pads, manual, original plastic wrap and box, all labels and stickers.)** See our full Returns policy for details

Final Sale Items are unable to be refunded or exchanged unless there is a manufacturing fault or defect. *If you received one of our products as a gift, you can also use this form to exchange sizes/types as long as you have the Order Number or Proof of purchase.*

SEND YOUR ITEM/S TO:

Eureka Brands Returns
 Promtel Warehouse Unit 2
 42 Carrington Road, Castle Hill NSW 2154 **(Returns in person are not accepted)**

YOUR DETAILS (Please complete all details)

Date: _____ Order Number: _____

Contact Details - Name: _____

Email: _____

Address: _____

State: _____ Post code: _____ Contact Number: _____

CHECK LIST

1. The items are new, in original packaging, with plastic, manual and accessories and un-worn, un-used, un-marked and un-damaged.
2. Include this form with item/s being returned
3. If the item is faulty, email photos and details to orders@eurekabrands.com prior to return as specific instructions may be provided