

TENNIS BRISBANE SUPER LEAGUE

Frequently Asked Questions

1. RESPONSIBILITIES OF THE PLAYER

It is the responsibility of the player too;

- Arrive with all appropriate equipment/gear
- Read and understand and abide by the rules of the competition – these can be found [here](#)
- Pay all prescribed registration and season fees
- Collect or determine from Tennis Brisbane or your Tennis Centre, all matters relating to match dates, draws, venues, rules, conditions, nomination forms etc.
- Ensure your team is full each week

2. PARENT/GUARDIAN INVOLVEMENT

Parents/guardians are encouraged to watch. However, we do ask that they do not enter the court. We ask that only positive reinforcement is used by players and spectators.

Juniors:

- No parent umpiring
- No coaching during match

3. UNDERSTANDING YOUR SEASON

It is the players responsibility to review the seasons schedule.

- School Holidays: Weekday fixtures will run as usual. Saturday fixtures will cease during the holiday period
- Public Holidays: Refer to draw
- Student free days: Fixtures will run as usual

Check your draw [here](#)

4. GRADING

Fixture competitions are standard based and you will play against opponents of similar skill to you. Our staff will grade you to determine which competition best suits your standard, however, the final grading rests with Tennis Brisbane.

5. FEES

Membership:

On payment of registration, you will automatically be registered as a TennisGear member (valued at \$20 per calendar year) and Tennis Queensland member (valued at \$99)

See benefits to this membership [here](#).



Payment options:

Payment is to be made at the start of each season.

Payment options for Super League fixtures are as follows;

1. Season payment made in full to your TennisGear Pro Shop at the start of the season
2. Direct Debit – for full terms and conditions, see Direct Debit section below or refer to fixture enrolment form

Registration Fee:

All registered players must pay an \$85 registration fee (2-person team). This fee goes directly to Tennis Brisbane to supply; trophies, administration fees and partaking in Brisbane's premier fixtures competition.

Should you wish to compete on multiple nights, we will charge a reduced rate of \$40 per additional registration.

Payment Table:

Weekday:

Matches/Weeks	Weekly	Amount	Rego	Total
15	\$20	\$300	\$85	\$385
16	\$20	\$320	\$85	\$405
17	\$20	\$340	\$85	\$425
18	\$20	\$360	\$85	\$445

Saturday: Junior League

Matches/Weeks	Weekly	Amount	Rego	Total
13	\$21	\$273	\$85	\$358
14	\$21	\$294	\$85	\$379
15	\$21	\$315	\$85	\$400
16	\$21	\$336	\$85	\$421

Saturday: All other Divisions

Matches/Weeks	Weekly	Amount	Rego	Total
13	\$23	\$299	\$85	\$384
14	\$23	\$322	\$85	\$407
15	\$23	\$345	\$85	\$430
16	\$23	\$368	\$85	\$453

DIRECT DEBIT

All Direct Debit payments are completed through Ezidebit. It is an Ezidebit requirement that customers agree to their terms and conditions.

- Your tennis season and the payments will be continuous until the end of the season.
- Click [here](#) for Ezidebit's Terms and Conditions or see the copy on the fixture enrolment form

6. REFUNDS / CREDIT

Your season fees are inclusive of one rained out week. For any further matches that are rained out, our players will be credited or refunded in full. The credit will be returned in the following ways:

1. If paying upfront for the season - as a reduction in the next Super League season.
2. If paying fortnightly - a reduction in your future fortnightly payment. You will receive an email notifying you of the reduction. (Example: Weeknight players: May not be a \$40 payment, it may be a \$20 payment only)
3. On some individual cases, credit towards Pro Shop Items or Court Hire
In the event of a forfeit from an opposition team, you will be provided with a credit (if it is a home match, you are invited to use the court and balls for that match).

Both the Pro Shop team and Accounts team are here to work with you through your match fees and any credits owed to your team.

7. WET WEATHER

Whilst every step is taken to arrive at the correct decision, please remember we have no control over the weather. Tennis is on, until the centre calls it off. The centre cannot call the match off until at least 60 minutes before start of play.

All TennisGear associated centres, will provide updates through their Facebook page, or please call the club to attain further information.

What happens if it rains in the middle of my Super League match? Partial match refunds

Your season fees are inclusive of 1 rained out week. Therefore, if you are rained out mid match on time in a season, you will not be refunded or credited for the remaining sets or games.

However, if it is the second time that match that is cancelled due to weather, TennisGear will offer a partial refund in line with the amount of tennis played and missed. Please see the table below

Weeknight Tuesday/Thursday Night	Player	Player	Refund
Singles	1	1	25%
Singles	2	2	25%
Doubles	1&2	1&2	25%
Doubles	1&2	1&2	25%

Weeknight Wednesday Night	Player	Player	Refund
Singles	1	1	25%
Doubles	1&2	1&2	25%
Doubles	1&2	1&2	25%
Singles	2	2	25%

Saturday All other Divisions	Player	Player	Refund
Singles	1	1	20%
Singles	1	1	20%
Doubles	1&2	1&2	20%
Singles	2	2	20%
Singles	2	2	20%

Saturday Junior League	Player	Player	Refund
Doubles	1&2	1&2	25%
Doubles	1&2	1&2	25%
Singles	1	1	25%
Singles	2	2	25%

**** Please do not make assumptions about the weather****

8. DISPUTES

Should a dispute arise:

Example;

- Line call – it is the players obligation to seek out the venues coordinator
- Scorecards – it is the players duty to sign and agree on final scores

9. FILL IN PLAYERS

All fill in players will pay a match fee.

The registered player must pay the full season fee. If the registered player is unavailable for a match, every effort by the registered player will be taken to find a fill in player.

If the registered player allocates a friend or colleague to play on their behalf, the friend/colleague will not be charged an additional fee. The registered player will not receive any credits or refunds for missing the match.

We encourage you to have an additional player in mind, in the event you are unable to play on the night. A fill-in player does not need to be registered to play.

A fill-in player must play a minimum of 5 matches throughout the season to qualify to play in the semi-finals and finals.

If given enough notice, the tennis centre Pro Shop staff may be able to find you a fill in. However, this is not a guarantee, and it is unlikely that they will be able to fill the 180 teams that play for TennisGear every week. The best solution is for you to assist them in finding yourself a suitable replacement.

10. CANCELLATION/S

All cancellations must be made in writing (email) to your TennisGear Centre.

The notice required for cancellations of your season must be accompanied by either a doctor's certificate and/or a player replacement. Cancellation cases will be managed individually.

No refunds will be given for cancellations mid-season. You will continue to pay for your spot in that team until you fill your position.

If you are unable to field a team for a scheduled match, we ask that you notify your home centre at least 24 hours in advance and have first attempted to find a replacement player yourself.

Is there a forfeit fee? How much is it?

In an effort to reduce forfeits, Tennis Brisbane enforces a \$55 flat "forfeit" fee to be paid to the opposition tennis centre or team. This fee will go towards:

- a) compensating the tennis centre for loss of income
- b) as a deterrent towards the team that couldn't produce appropriate players
- c) to ensure the integrity of the competition by ensuring all matches take place

Who pays the forfeit?

The team that doesn't show up on time, to the correct venue with the correct level of players will be billed by our tennis centre for \$55. This will be paid directly to the tennis centre that is affected by the forfeit.

How can I avoid paying this fee?

We know that unavoidable things happen. Illness, work commitments and other scenarios may come up. We ask that you have a friend, neighbour or family member readily available to play for you if needed. Many teams have a third player in a two-player team to avoid forfeits.

11. IN CASE OF AN EMERGENCY

Injured during Pro Shop hours

- Notify on duty staff member

Injured outside of Pro Shop hours

- Call 000

12. VENUE ALLOCATION

It is up to the players to check the Tennis Brisbane website as to the location of your match for the week.

13. POLICIES

By participating in any Group Class, Private Lessons, or Fixtures Program at a TennisGear location or affiliated sites you are automatically agreeing to Tennis Australia's policies as. More information can be found [here](#).

14. INDEMNITY

You acknowledge that tennis and other activities offered or conducted by TennisGear or under its auspices are inherently physical and dangerous activities and that you risk injury in participating in such activities. By attending the venue, including coaching, training and court hire, you declare that you are medically able to participate in physical activity, and acknowledge that you understand and accept the inherent risks of undertaking these physical activities. You release and indemnify TennisGear to the full extent permitted by law in respect of any claim, loss, liability or expense arising as a result of or in connection with your participation in any TennisGear activity. While all efforts are made to ensure your safety, TennisGear takes no responsibility for injury, damage or loss of property.”