

Fixture Enrolment Form

Welcome

Welcome to TennisGear, the leading provider of tennis on Brisbane's North and South side!

We offer a wide range of professional coaching, fixture and social tennis programs. We also have complete pro shops offering the latest equipment at the best prices, great advice and a full restringing service. If you have any questions about our programs and services be sure to ask our friendly staff. Our business has been teaching tennis and providing quality tennis fixture programs for over thirty-five years at the **Shaw Park, Morningside, Roy Emerson, and Northshore Tennis Centres**.

The following pages contain some basic facts and information about the **Tennis Brisbane Super League** competition, together with an enrolment form and payment authority. Please remember that this authority must be updated if your personal details change. Further information can also be found on our websites listed below.

Congratulations on choosing to represent our centre, we look forward to many good times on court in the future!

TennisGear Locations



Shaw Park Tennis Centre
128 Shaw Rd Woolloowin Q 4030
p: 3266 1660
e: shawpark@tennisgear.com.au
w: www.shawparktennis.com.au



Roy Emerson Tennis Centre
315 Milton Road Milton Q 4064
p: 3367 8585
e: emerson@tennisgear.com.au
w: www.emersontennis.com.au



Morningside Tennis Centre
123 Beverley Street Morningside Q 4170
p: 3899 8110
e: morningside@tennisgear.com.au
w: www.morningsidetennis.com.au



Northshore Tennis Centre
257A MacArthur Ave Hamilton, Q 4007
p: 3185 9256
e: northshore@tennisgear.com.au
w: www.northshoretennis.com.au

Fact Sheet

GENERAL

Programs

Our centre provides a wide range of fixture programs for players of all ages and standards.

How will I be graded?

Fixture competitions are standard based and you will play against opponents of a similar skill to you. Our staff will grade you to determine which competition best suits your standard however the final grading rests with Tennis Brisbane.

Do I enter as a team or individual?

We encourage team registrations however if you don't have a partner and wish to enter, we will allocate a partner of a similar standard to you.

What should I bring?

Players should bring a hat, water bottle, their racquet and wear comfortable shoes.

Can spectators watch?

Yes, spectators are encouraged to watch, however, we ask that they do not interfere with the calling of lines or enter the court enclosure at any time.

How long is the season?

There are two seasons per year. Season 1 starts in late January and finishes in June; Season 2 starts in July and finishes in November.

Can I have extra players in my team?

Yes, we encourage you to have more than the minimum number of players registered in your team. This will assist you on occasions when you are unable to play.

Will I have to travel?

Yes, fixture competitions operate on a "home and away" basis where you play one match on your home court then play your opposition on their court. Most fixture competitions are localised to the Northside or the Southside of Brisbane, so travel is minimal.

Who runs the competition?

The Super League Tennis Competition is the largest tennis competition in Queensland and is run by Tennis Brisbane.

You can contact Tennis Brisbane via their website at www.tennisbrisbane.com.au. Tennis Brisbane operate tennis competitions and tournaments right across Brisbane on almost every day of the week. Further details of their programs can be found on their website.

What if I can't play?

If you are unable to play then you will be required to find a fill-in replacement player for yourself. You can ask a friend or colleague to play for you or you can call our office and we can provide you with a list of players and contact details that are available to play.

Will your staff find a fill-in for me?

No, it is your responsibility to ensure your team has sufficient players present for each match. A fill-in list will be provided to you by the Centre, which contains contacts of all current fill-in players. If you are unable to field a team, Tennis Brisbane will issue a "forfeit fee" to you for the match fee.

What is the forfeit fee?

The forfeit fee is a flat \$55 payment that will be billed to your team. If you cannot field a team, you will receive an invoice from our Tennis Centre to compensate for the fee we will pay to the opposition Tennis Centre.

On-court disputes?

Line calls – it is the players obligation to seek out the venue coordinator. Scorecards – it is the players duty to sign and agree on final scores.

INCLEMENT WEATHER

What happens if it rains?

We will do everything possible to run fixture programs as scheduled. However, weather may force us to call off an event. Decisions to cancel fixtures will not be made until one hour prior to the scheduled start time.

Who do I call?

You call the centre where your team will be playing. The telephone numbers are listed on the front page of your draw schedule. If your match is at a TennisGear Centre, joining their [Facebook](#) page will give you updates on the weather and situation regarding Super League.

FEES

How much does it cost?

You are required to settle your registration plus match fees at the start of each season. See payment table below.

What are the registration fees for?

Your registration fees cover your membership with Tennis Qld, the cost of administering the competition, trophies, personal injury insurance etc. As a member of Tennis Queensland you are also entitled to a range of other discounts, benefits and advance ticket offers. Full details can be found on the Tennis Qld website.

How are fees charged?

We offer a convenient payment method that provides payment upfront, or fortnightly fees from your nominated bank account or credit card. Match fees can be paid in this manner for the entire season.

QUESTIONS

Where can I get more information?

You can speak with the TennisGear pro shop staff or read more information on the Tennis Brisbane website – www.tennisbrisbane.com.au

EMERGENCY

In case of an emergency during your match - **Call 000**

Payment Instructions

TEAM NAME: **PROGRAM:** **DIVISION:**

Player 1 Name: **Birth Date:**/...../.....

Email: **Mobile:**

Address: **Postcode:**

Player 2 Name: **Birth Date:**/...../.....
(if applic)

Email: **Mobile:**

Address: **Postcode:**

I/we authorise payment of my/team registration fees as outlined below and in accordance with the DDR agreement on the reverse side of the form. Registration fees are charged per season.

Tues, Wed, Thurs Players	Saturday Players
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Full Season Fees <i>(includes 1 x playoff round)</i>	Amount Due	Full Season Fees <i>(includes 1 x playoff round)</i>	Amount Due
<input type="checkbox"/> 2 Player Team (Tues & Wed) *19 weeks	\$541 pp	<input type="checkbox"/> 2 Player Team (Sat) *16 weeks	\$469 pp
<input type="checkbox"/> 2 Player Team (Thurs) *17 weeks	\$493 pp	<input type="checkbox"/> Fortnightly Fee (Direct Debit)	\$48 pp
<input type="checkbox"/> Fortnightly Fee (Direct Debit) <i>(+ \$85 rego on first payment)</i> <i>Contact Pro-Shop about 3-player teams</i>	\$48 pp	<i>(+ \$85 rego on first payment)</i> <i>Contact Pro-Shop about 3-player teams</i>	

Payment from Bank Account

Financial Institution: **Name of Account Holder(s):**

BSB Number: **Account Number:**

I/We authorise Ezidebit Pty Ltd ACN 096 902 813 (User ID Number 165969) to debit my/our account listed above through the Bulk Electronic Clearing System (BECS) in accordance with the debit arrangement above and as per the Ezidebit DDR Service Agreement provided.

OR

Payment from Credit Card Card Type: **Visa** **MasterCard**

Card Number: **Expiry Date:**

Name on Card:

*By signing this form, I/we authorise **Ezidebit Health & Fitness Newstead** acting on behalf of the business to debit payments for tennis lesson from my credit card listed above and I/We acknowledge that Ezidebit will appear as the merchant on my credit card statement. I/We agree to reimburse Ezidebit and indemnify Ezidebit for any successful claims made by the Card Holder through their financial institution against Ezidebit.*

Authorisation

This authorisation is to remain in force from this date and will continue in accordance with the DDR agreement on the reverse page which I have read and understand. The administration of this agreement is conducted by Ezidebit.

I understand that I must: Find my own fill-ins Pay my Forfeit Fees Commit to the entire season

Signature: **Date:**/...../.....

DDR Service Agreement

Service Provider Our Direct Debit service provider is Ezidebit Pty Ltd ACN 096 902 813 (Direct Debit User ID number 165969) herein referred to as "Ezidebit". Their name will appear on your bank or credit card statement as the debtor of the funds that you will be paying for services from the Morningside Tennis Centre, Shaw Park Tennis Centre and Everton Tennis Centre "the Business". This Direct Debit Request (DDR) Service Agreement forms part of the terms and conditions of the DDR Authority and should be read in conjunction with the DDR Authority.

DDR's DDR's are a convenient payment mechanism and can be arranged for one off payments, ongoing payments, for fixed amounts or amounts that vary from time to time. The basis on which the DDR will be processed is as follows: The amount owing on account at the end of the month, processing date, or otherwise as agreed on the DDR Authority. I/We acknowledge that Ezidebit is acting as a Direct Debit Agent for the Business and that Ezidebit does not provide any goods or services (other than the direct debit collection services to me/us for the Business pursuant to the Direct Debit Request and this DDR Service Agreement) and has no express or implied liability in regards to the goods and services provided by the Business or the terms and conditions of any agreement that I/We have with the Business. Ezidebit is engaged by the business a bulk payment processing service provider and does not supply any other goods or services.

Payment I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of my/our agreement with the Business and the terms and conditions of the Direct Debit Request (and specifically the Debit Arrangement and the Fees/Charges detailed in the Direct Debit Request) and this DDR Service Agreement. I/We acknowledge that it is my/our responsibility to ensure that there are sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight, however transactions can take up to three (3) business days depending on the financial institution. Accordingly, I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/We agree that Ezidebit will not be held responsible for any fees and charges that may be charged by either my/our or its financial institution.

Timing I/We acknowledge that there may be a delay in processing the debit if:

- (1) there is a public or bank holiday on the day of the debit, or any day after the debit date;
- (2) a payment request is received by Ezidebit on a day that is not a banking business day in Queensland;
- (3) a payment request is received after normal Ezidebit cut off times, being 4:00pm Queensland time. Any payments that fall due on any of the above will be processed on the next business day

Variations & Amendments I/We authorise Ezidebit to vary the amount of the payments from time to time as may be agreed by me/us and the Business as provided for within my/our agreement with the Business. I/We authorise Ezidebit to vary the amount of the payments upon receiving instructions from the Business of the agreed variations. I/We do not require Ezidebit to notify me/us of such variations to the debit amount. I/We acknowledge that Ezidebit is to provide at least 14 days' notice if it proposes to vary any of the terms and conditions of the Direct Debit Request or this DDR Service Agreement including varying any of the terms of the debit arrangements between us.

Cancellations in Writing I/We acknowledge that I/We will contact the Business if I/We wish to alter or defer any of the debit arrangements and that **14 days written notice** must be given to the business to cancel this agreement. An email to the business will constitute notice in writing.

Dispute Resolution I/We acknowledge that any request by me/us to stop or cancel the debit arrangements will be directed to the Business. I/We acknowledge that any disputed debit payments will be directed to the Business and/or Ezidebit. If no resolution is forthcoming, I/We agree to contact my/our financial institution.

Returned & Dishonoured DDR's I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, a failed payment fee is payable by me/us to Ezidebit. **The current fee charged by Ezidebit for reprocessing a returned DDR is \$19.** I/We will also be responsible for any fees and charges applied by my financial institution for each unsuccessful debit attempt together with any collection fees, including but not limited to any solicitor fees and/or collection agent fee as may be incurred by Ezidebit or the business. I/We authorise Ezidebit to attempt to re-process any unsuccessful payments as advised by the Business. I/We acknowledge that certain fees and charges (including setup, variation, SMS or processing fees) may apply to the Direct Debit Request and may be payable to Ezidebit and subject to my/our agreement with the Business agree to pay those fees and charges to Ezidebit.

Confidentiality and Your Privacy You appoint Ezidebit as your exclusive agent with regard to the control, management and protection of your personal information (relating to the Business and contained in this DDR Service Agreement). You irrevocably authorise Ezidebit to take all necessary action (which we deem necessary) to protect your personal information, including (but not limited to) prohibiting the release to or access by third parties without your consent. You hereby irrevocably authorise, direct and instruct any third party who holds/stores keeps your personal information (relating to the Business and contained in this DDR Service Agreement) to release and provide such information to Ezidebit on our written request.

Ezidebit will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made relating to an alleged incorrect or wrongful debit, or as otherwise required by law. Further information relating to Ezidebit's Privacy Policy can be found at www.ezidebit.com.au

Credit Card Payments I/We acknowledge that **"Ezidebit - TennisGear" will appear as the merchant** for all payments from my/our credit card. I/We acknowledge and agree that Ezidebit will not be held liable for any disputed transactions resulting in the non supply of goods and/or services and that all disputes will be directed to the Business as Ezidebit is acting only as a Direct Debit Agent for the Business. I/We acknowledge and agree that in the event that a claim is made, Ezidebit will not be liable for the refund of any funds and agree to reimburse Ezidebit for any successful claims made by the Card Holder through their financial institution against Ezidebit. I/We acknowledge that Credit Card Fees are a minimum of the Transaction Fee or the Credit Card Fee, whichever is greater as detailed on the Direct Debit Request. I/We authorise Ezidebit to verify details of my/our account with my/our financial institution; and my/our financial institution to release information allowing Ezidebit to verify my/our account details.

Ezidebit Contact PO Box 3327 Newstead, QLD 4006 P: (07) 3124 5500 F: (07) 3124 5555 w: www.ezidebit.com.au

Business Contact Tennisgear Management Pty Ltd 128 Shaw Road Woolloowin Qld 4030 P: (07) 3266 1660 w: www.tennisgear.com.au

Fixture Calendar



2024 FIXTURES CALENDAR

January

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

February

Su	M	Tu	W	Th	F	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29		

March

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

April

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

May

Su	M	Tu	W	Th	F	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

June

Su	M	Tu	W	Th	F	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

July

Su	M	Tu	W	Th	F	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

August

Su	M	Tu	W	Th	F	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

September

Su	M	Tu	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

October

Su	M	Tu	W	Th	F	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

November

Su	M	Tu	W	Th	F	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

December

Su	M	Tu	W	Th	F	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Super League Payment Dates			
20 Fortnightly Payments			
Jan 17, 31	Apr 10, 24	Jul 17, 31	Oct 9, 23
Feb 14, 28	May 8, 22	Aug 14, 28	Nov 13, 27
Mar 13, 27	Jun 5	Sep 11, 25	Dec



Developing and Connecting People

Shaw Park Tennis
128 Shaw Road, Woolloowin, QLD, 4030
☎ 07 3266 1660
✉ shawpark@tennisgear.com.au

Morningside Tennis
128 Beverley Street, Morningside, QLD, 4071
☎ 07 3899 8110
✉ morningside@tennisgear.com.au

Emerson Tennis
315 Milton Road, Milton, QLD, 4064
☎ 07 3367 8585
✉ emerson@tennisgear.com.au

Playford Tennis
50 Spruance Road, Elizabeth East, SA, 5112
☎ 08 8252 1900
✉ playford@tennisgear.com.au

Northshore Tennis
257A MacAthur Ave, Hamilton, QLD, 4007
☎ 07 3185 9259
✉ northshore@tennisgear.com.au

TennisGear Online
128 Shaw Road, Woolloowin, QLD, 4030
☎ 07 3185 9250
✉ online@tennisgear.com.au

"At TennisGear, we are tennis people first. We are a team of tennis professionals, coaches and experts. We provide you with a one-stop shop for everything tennis"



www.tennisgear.com.au