



Trouble Shooting Guide For All Water Purification Systems Counter-top and Under -Counter

Problem:	Cause:	Solutions:
1. After initial installation water dripping Under -Counter or Connections		Check water supply line by tightening the T in cold water and all other fittings. Do not over tighten.
2. Diverter Valve leak Counter-Top		Be sure to pull the diverter button toward you gently, to divert the water to the water purification system, as the water pressure will keep the valve open for you. Replace diverter valve
3. Under the counter filter change		RED tubing is water In, BLUE is water out
4. Poor water flow	Crimps in Tubing Clogged filters	Check tubing-straighten or repair as necessary. Replace filters.
Note: Filter replacement recommendation changes with high concentration of solids, sediment in the water supply.		
5. Milky colour water	Air in the system	Air in the system is a normal occurrence with initial start-up and filter replacements. This milky look will disappear during normal use within a few days.
6. Difficulty replacing filters?		Be sure to lay the system down on the floor, bracket or base on your left, top on your right. Wrap (as a hook) the wrench provided to you around each filter and pull toward you. The rest you can do by hand.
7. Under-Counter system faucet leak.		Replace the black lever faucet or the whole faucet. A remainder to push the black lever upward not down every time you dispense pure water.
8. Water tastes or smells funny	Clogged filters	Replace filters and follow procedures to clean filter housings.
8. To disinfect the water purification system either counter-top on under-counter/or housing (Annual Sanitation) Take all filters out. This is a good time to do it when you replace all filters. Pour a 1/2 cup of bleach in the first empty housing, screw the housing back on to the original position. Turn cold water on slowly. Allow the water to run for 8-10 minutes, so you will be making contact with all the housing and tubing. Replace all filters. Run cold water for 5-8 minutes and you will be enjoying Pure Water, for drinking ,cooking, preparing food.		

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