



TireJect Tire Repair Sealant Guarantee -- If TireJect Tire Repair Sealant does not repair your tubeless tire we will refund your money.

The TireJect Guarantee covers the following:

- A tubeless tire with any number of leaks or punctures from any object that is 3/8" or less in size are covered by the guarantee
  - (nails, screws, thorns, barbed wire, etc or slow leaks 3/8" or less)

The TireJect Guarantee does *not* cover the following:

- Tires already containing non-TireJect tire sealant are not covered
- Tires already containing any other liquid or material (examples: liquid tire balancer, tire balancing beads, tire ballast weight) are not covered
  - If pre-existing tire additives are unknown, guarantee is void
- Tires with dry rot are not covered
- Tires with one or more tears, slashes or cuts are not covered
- Rims with one or more dents or other damage at the bead area are not covered
- Rims with one or more holes, cracks or other damage are not covered
- Tires containing an inner tube are not covered
- Any non-tubeless tires are not covered)

In order to qualify for the guarantee, customer is required to provide reasonable description, documentation or photo/video that proves the user has met the guarantee conditions above. Customer is also required to meet all prerequisites stated below.



Prerequisites to qualify:

- Customer has applied with proper dosage suggested by TireJect
  - If dosage amount of TireJect tire sealant is unknown, TireJect will request an additional dosage to be applied to the tire.
  - TireJect tire sealant was shaken thoroughly before adding sealant into tire. If unknown during application, TireJect will request an additional dosage to be applied to the tire.
- Customer has followed application instructions
- Customer has followed the troubleshooting guide and has given reasonable effort to use the product as indicated by all instructions, troubleshooting guides, FAQ and TireJect support
- Customer has attempted suggestions from TireJect support
- Customer has provided proof of date ordered/purchased that falls within 30 days of customers guarantee claim

Additionally, TireJect reserves the right to decline this money back guarantee for the following reasons:

Customer fails to accurately describe the application process

Customer cannot provide reasonable proof or description of the tires condition and/or leak/hole/puncture type

How to open a claim:

Email [help@tireject.com](mailto:help@tireject.com) answering the following questions:

What type of equipment is the tire on? (atv, lawnmower, tractor, etc)

What size is the tire?

What is the condition of the tire? (age?, dry rot?)

Is the puncture location or type known? (nail, screw, slow leak? in the sidewall, tread, bead?)

How did you applicate TireJect sealant into the tire?

What dosage amount (how many ounces) did you applicate into the tire?

Any non-TireJect sealant, ballast, balancer or other liquid or material already in the tire before application of TireJect?