



RETURN PACKING SLIP

(MUST be completed and included in the box with your return)

CUSTOMER INFORMATION

Name: _____
Address: _____
Order Number: _____
Phone Number: _____
Email: _____

REASON FOR RETURN:

- Exchange
- Refund
- Quality Unsatisfactory (Defective) - need to be notified within 3 days of receipt

Will this return arrive to our HQ within 30 days from date order placed?

- YES
- NO

RETURN INSTRUCTIONS:

1. Please include 1 (one) of the following with your return:
 - Store receipt
 - Order Number
2. Please note you must complete the left portion of the Roma Boots Return Packing Slip including your name, address, ZIP code, receipt OR order number, and the reason for your return.
3. You may use any parcel service provider to send your item(s) to Roma Boots. Roma Boots will not assume transport charges for any items returned.
4. Once your package arrives at Roma Boots, it will be subject to Roma's Return Policy.
5. Items returned WITHOUT a Return Packing Slip, with an INCOMPLETE Packing Slip or past our 30 days return policy will NOT be eligible for a refund or exchange. We reserve the right to reject returns if outside of the Return Policy Terms.