



Date: 26 May 2020

The Voice Clinic (Pty) Ltd

125 Oxford Road

Saxonwold

Rosebank

Johannesburg

Tel: 011 880 2334

E-mail: polly@voiceclinic.co.za; daphne808@tiscali.co.za

Dear Polly Mitton / Daphne Els

Services SETA Accreditation No: 093

RE - Accreditation of Provider – The Voice Clinic (Pty) Ltd – 1998/021622/07

As per the delegation from the Quality Council for Trades and Occupations in terms of the NQF Act (Act No.67 of 2008) and Skill Development Act, 1998 (Act No. 97 of 1998, as amended), this letter serves to confirm that the accreditation for **The Voice Clinic (Pty) Ltd** has been extended in line with the SAQA qualification/s last date of Enrolments end date. Please refer to the table below:

Name of Learning Skills Programme	NQF Level	Number of Credits	Expiry Date	Unit Standards / Qualification aligned to Learning programme		Qualification to which the learning program and unit standards are linked / contextualized
				Qual. / US ID	Title	
Process incoming and outgoing telephone calls	2	2	2023-06-30	14348	Process incoming and outgoing telephone calls	National Certificate: Specialist Business Administration Services Qualification ID: 23833 NQF Level: 2 Credits: 130
Apply knowledge of self in order to make a personal decision	2	3	2023-06-30	120308	Apply knowledge of self in order to make a personal decision	Registration start date: 2018-07-01 Registration end date: 2023-06-30 Last date of enrolment: 2024-06-30 Last date of achievement: 2027-06-30
Display versatile use of the voice for performance	5	10	2023-06-30	242727	Display versatile use of the voice for performance	National Diploma: Public Relations Practice Qualification ID: 73129 NQF Level: 5 Credits: 245 Registration start date: 2018-07-01



						Registration end date: 2023-06-30 Last date of enrolment: 2024-06-30 Last date of achievement: 2028-06-30
Make oral presentations	4	2	2023-06-30	242840	Make oral presentations	Further Education and Training Certificate: Generic Management Qualification ID: 57712 LP 58344 NQF Level: 4 Credits: 149 Registration start date: 2018-07-01 Registration end date: 2023-06-30 Last date of enrolment: 2024-06-30 Last date of achievement: 2027-06-30

Your accreditation number must be utilised by **The Voice Clinic (Pty) Ltd** only and may not be used by any other Skills Development Provider.

It should be noted that **The Voice Clinic (Pty) Ltd** must ensure that at all times, the requirements for accreditation are adhered to, as a condition for accreditation with Services SETA.

Skills Development Provider monitoring site visits will continue to be scheduled in accordance with quality assurance standards and practice.

Should you require any further information do not hesitate to contact the Services SETA.

Yours sincerely,

Executive Manager: Andile Sipengane

011 694 8604

andiles@serviceseta.org.za