

ONLINE RETURNS FORM *

JUST ANOTHER FISHERMAN

Hi, Salty sea dog! Thanks for shopping with Just Another Fisherman. We hope you love your new catch, However if for any reason you wish to return it, please complete the following and be sure to indicate this with your return.

HOW TO RETURN YOUR ORDER

To be eligible for a return, please make sure you tick the following criteria's:

- Must be returned within 14 days from delivery
- Garments are unused and in the same condition that you received it with original packaging and labels still attached
- Filled out our returns form

All orders should be sent to the address below:
33 Randolph Street, Eden Terrace, Auckland 1010

We suggest using a tracked courier service as we are not responsible if your parcel gets lost on it's way to us. Please note, Just Another Fisherman is not responsible for covering shipping costs with returns/exchanges. Shipping costs are non-refundable. Return drop off's are also welcome.

Once we receive your return the process can take up to 10 days to complete. Our team will keep you updated throughout the process, but please feel free to touch base at any stage and we will be happy to update you further.

ANGLER DETAILS

Anglers Name: _____ Date: _____

Ph Number: _____ Order #: _____

Email: _____

Before we begin the returns process on your item, please tell us the reason for return.

- I want to exchange the size or style – please list below the style, size & colour you wish to exchange for
- It's not for me (goods must be returned in the same condition they were purchased in with all tags attached and within 14 days of receiving the goods)
- Oh No... I believe my item is faulty – please list below what the problem is!

Your preferred returns outcome:

- Repair Exchange
- Online Credit Refund

Comments: _____

