ONLINE RETURNS FORM*



Hi, Salty sea dog! Thanks for shopping with Just Another Fisherman. We hope you love your new catch, However if for any reason you wish to return it, please complete the following and be sure to indicate this with your return.

HOW TO RETURN YOUR ORDER

To be eligible for a return, please make sure you tick the following criteria's:

- Must be returned within 14 days from delivery
- Garments are unused and in the same condition that you received it with original packaging and labels still attached
- Filled out our returns form

All orders should be sent to the address below: 33 Randolph Street, Eden Terrace, Auckland 1010

We suggest using a tracked courier service as we are not responsible if your parcel gets lost on it's way to us. Please note, Just Another Fisherman is not responsible for covering shipping costs with returns/exchanges. Shipping costs are non-refundable. Return drop off's are also welcome.

Once we recieve your return the process can take up to 10 days to complete. Our team will keep you updated throughout the process, but please feel free to touch base at any stage and we will be happy to update you further.

SALE & OUTLET RETURNS

<u>We don't offer refunds on sale items</u>. Sale items will only be accepted for store credit or exchanged for another item within 14 days of delivery.

FAULTY RETURNS

If there is a fault with your item, please email online@justanotherfisherman.co.nz with DETAILS and PHOTOS of the fault so we can inspect and begin the faulty returns process for you.

Please note, you will need to cover the cost of the return shipping. This will not be refunded to you.

Date: .

ANGLER DETAILS

Anglers Name: _

Ph Number:	Order #:		
Email:			
Before we begin the returns process on your item, please tell us the reason for return.		Your preferred returns outcome:	
I want to exchange the size or style – please list below the style, size & colour you wish to exchange for		Repair	Exchange
It's not for me (goods must be returned in the same condition they were purchased in with all tags attached and within 14 days of receiving the g		Online Credit	Refund
Oh No I believe my item is faulty – please list below what the problem	is!		
Comments:			

