



PLEASE READ THE FOLLOWING TERMS AND CONDITIONS OF CAREFULLY.

All customers of Urban Couture Group, LLC agree that access to and use of this site are subject to the following terms and conditions and other applicable law. If you do not agree to these terms and conditions, please do not use this site.

PAYMENT TERMS:

All orders will be shipped 50/50 orders require a 50% deposit and balance paid before shipment. We accept Visa, MasterCard and American Express, ACH Transfer and Bank Wire. Customized orders with your company name require a 60% deposit and balance before shipment. If you have any further questions regarding our payment terms please call our accounting department at (866) 659-9694.

PRICES, QUANTITIES, STYLES AND COLORS:

Printed price lists are subject to change without notice. All merchandise will be shipped at prices in effect at time of order placement. We do offer quantity-pricing breaks. Please check with your account representative for the best possible price. Urban Couture Group reserves the right to change or discontinue styles, colors, sizes or fabrics without notice. Our specs are subject to change at any time. Slight variances in color can occur from order to order. All custom orders are subject to a 5% +/- quantity adjustment due to shortages/overruns.

ORDER PLACING AND SHIPPING:

Most in stock, payment approved orders for standard delivery will ship within in 14 business days. All additions to any order already placed will be considered a "new order" and written as a new work order. For your protection, we will only accept written orders and reserve the right to not process incomplete orders. Please check with your account representative on minimum orders. Partial shipments may be made unless requested otherwise. Urban Couture Group will not be responsible for non-delivery, delay, loss or damage during shipment. All merchandise is shipped FOB origin. Urban Couture Group will ship merchandise Fed Ex Ground unless specified otherwise by the customer.

DISCREPENSIES AND DAMAGES:

Please inspect all goods within 72 hours of receipt. It is the responsibility of the customer to notify Urban Couture Group of any discrepancies within 72 hours of receipt of goods. Notifications made after that time period may not be accepted. Custom orders are non-returnable. We DO NOT allow return of unsold products; we are NOT a consignment-based business.

CLAIMS AND CANCELLATIONS:

Claims of shortages or defective merchandise must be made within 72 hours of receipt. Cancellation will not be accepted for work in process. We custom manufacture every order, from design, cutting, sewing to printing. Once your order has been entered into any form of production, it cannot be cancelled or changed. NO EXCEPTIONS.

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BUSINESS TO BUSINESS:

As a true wholesaler, we are strictly business to business. We only sell to stores. we will not compete with you for retail sales.

We value your business.
Thank you
URBAN COUTURE GROUP, LLC

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