



Setup and Operation Guide

Recliner and Lift Chair Collection

Model Name: ALPERTON / EALING / ETON / HOXTON / KENNINGTON /
LUDLOW / MARCOS / MERCER / SEAGROVE / STUDIO

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Note:

When placing the furniture on non-carpeted flooring, Theorem recommend the use of floor protection such as an area rug or furniture pads. Area rugs and padding not included with purchase.

- **NOTE:** This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING.

WARNING: To reduce the risk of burns, fire, electric shock, or injury to persons:

1. **DANGER:** To reduce the risk of electric shock—Always unplug this furnishing from the electrical outlet before cleaning.
2. Unplug from outlet before putting on or taking off parts.
3. Close supervision is necessary when used by or near children, or disabled people.
4. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
5. Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
6. Keep the cord away from heated surfaces.
7. Never drop or insert any object into any opening.
8. Do not use outdoors. Just for household indoor use only.
9. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
10. To disconnect, turn all controls to the off position, then remove plug from outlet.
11. **WARNING:** Risk of Injury – Keep children away from extended foot support.
12. **WARNING:** Risk of Injury to Persons—do not use this furnishing to support video equipment such as televisions or computer monitors.
13. When not in use, it is recommended that the wand be stored securely in the pocket on the outside of the arm.

SAVE THESE INSTRUCTIONS.

SERVICING OF DOUBLE-INSULATED PRODUCTS.

In a double-insulated product, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace.

WARRANTY

FIVE-YEAR LIMITED WARRANTY

For **five** (5) years from the date of purchase, **Theorem** will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorised representative of **Theorem** to be defective in material and / or workmanship:

- Steel Frame
- Motor
- Scissor Mechanisms
- Steel Lift Mechanism

NOTE: Theorem reserves the right to replace only the part of the steel lift mechanism that may be defective. Theorem provides parts only under warranty. Your Theorem Dealer is responsible for labour and service. Please contact your Theorem Dealer for information about these services and for any applicable charges.

TWO-YEAR FABRIC WARRANTY

Theorem guarantees to replace any fabric that is found to be faulty as a result of manufacturing defect and which has been used in accordance with our manufacturer performance ratings and care instructions.

An evaluation of fabric related issues must be conducted before confirmation of warranty coverage can be verified. Theorem recommends stain resistant treatment before use.

Warranty Duration:
- Frame: 5 Years
- Electronics: 2 Years
- Handsets and Cable: 2 Years
- Mechanisms: 5 Years
- Fabric: 2 Years

CONSUMER WARRANTY AGAINST DEFECTS:

Theorem does not warrant against excessive or incorrect use, modification or any situation that could not be deemed as fair wear and tear. This is a back to base warranty and does not cover freight costs pertaining to the return of any items under warranty. **Theorem** acknowledges and conforms to all ACCC guidelines around consumer rights.

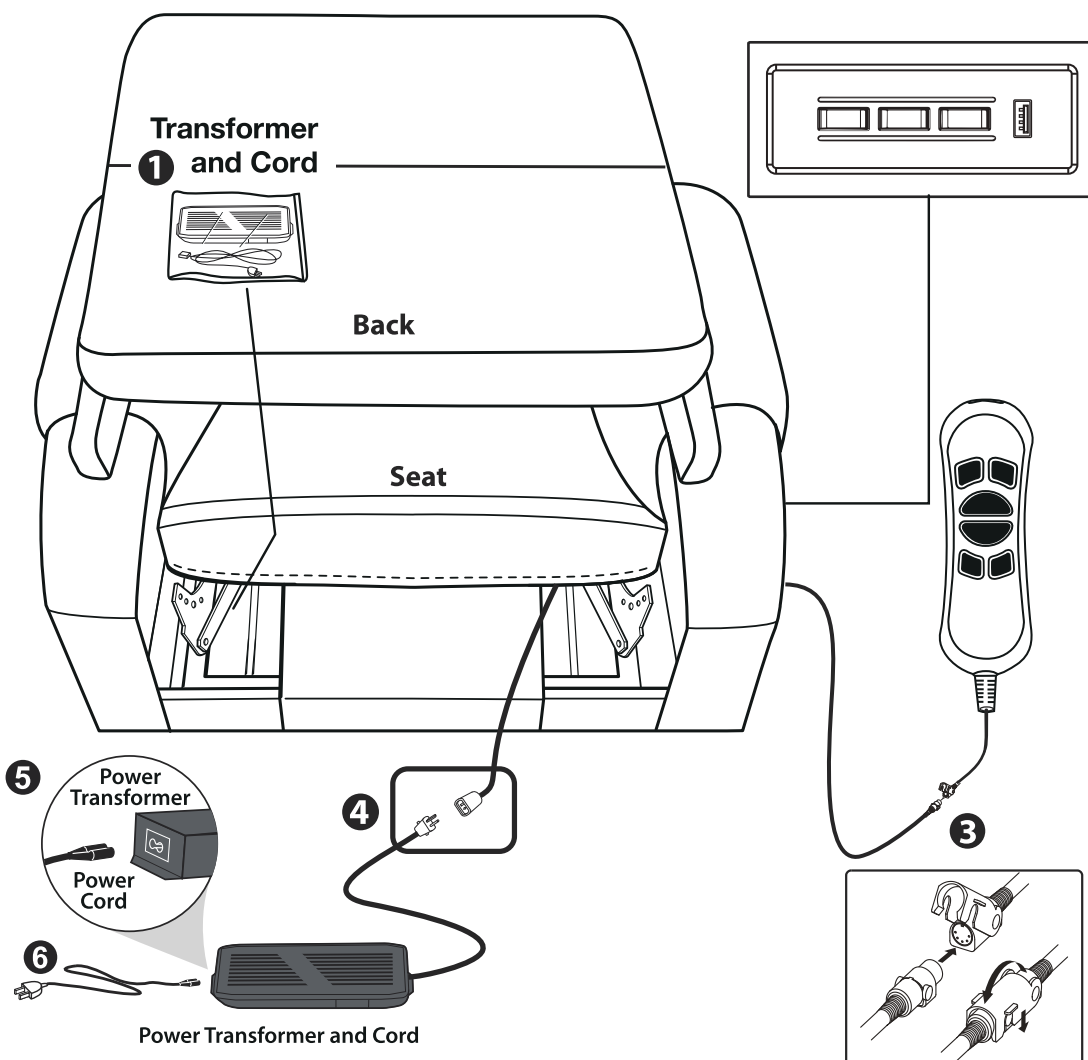
Theorem will not warrant the safety and or correct functioning of products where any original components have been changed or modified by non-**Theorem** approved and trained service & maintenance staff or external providers. Furthermore, safety is not guaranteed where components have been replaced with nonoriginal **Theorem** approved parts. If any faults are detected upon receipt of this product please contact **Theorem**. Any faults that are detected during normal use should be reported to **Theorem** immediately to determine if warranty conditions apply and if so, the necessary repair or replacement work to be completed.

CORD AND TRANSFORMER CONNECTIONS

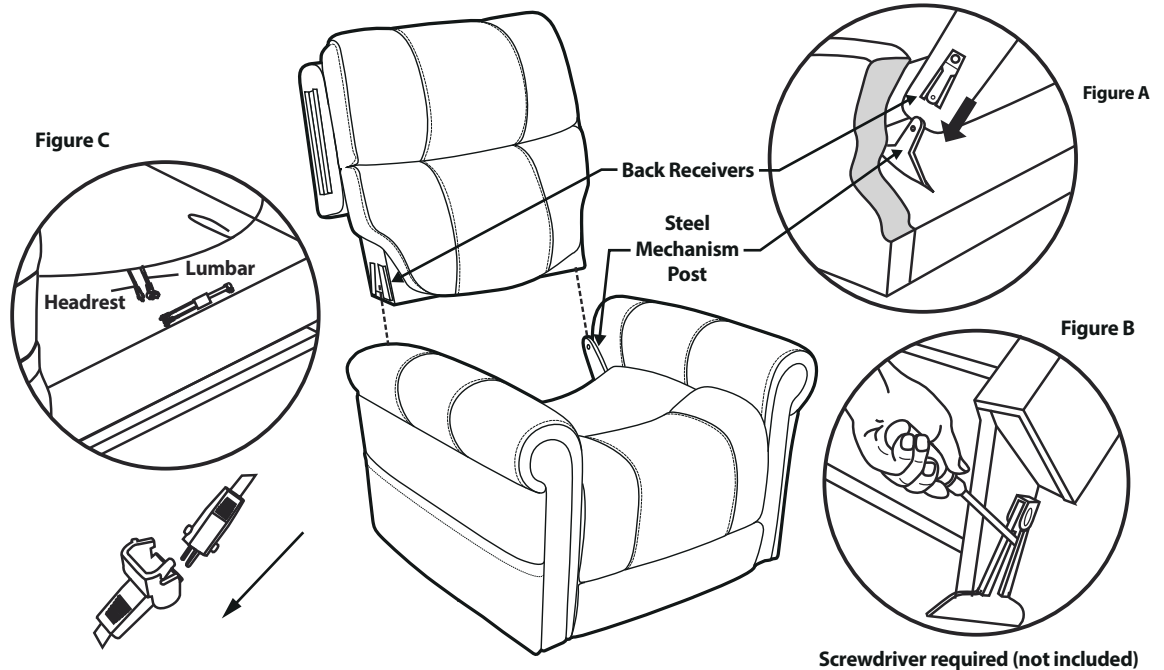
Once the box has been removed from around the chair, you'll notice the back is laying on top of the seat. There are a couple items to remove from the seat portion of the chair first. Follow the steps below:

1. Remove the zip tie holding the foam bag with the Power Transformer and its cord on the left.
2. You can either find a remote in the pocket or a side control on the outside of the chair.
3. Remove the control wand from the side pocket of the chair. Remove the wand from the plastic bag and connect it to the female plug located in the left side pocket on the outside of the chair's arm.
4. Connect the Power Transformer to the plug coming from the chair.
5. Connect the Power Cord into the Power Transformer.
6. Connect the Power Cord into an electrical outlet near where the chair will be positioned.

2 Side Control or Remote



CHAIR ASSEMBLY
ATTACHING THE CHAIR BACK TO THE CHAIR BASE

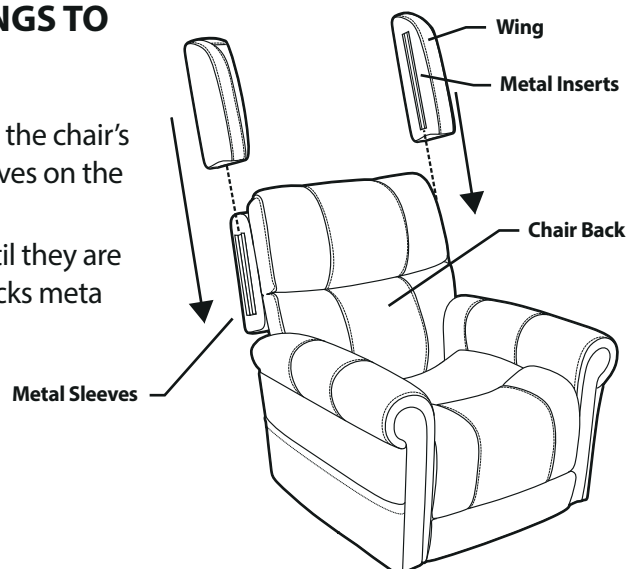


CAUTION: PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE STARTING ASSEMBLY PROCESS. IT IS RECOMMENDED TO USE TWO PEOPLE WHEN ASSEMBLING AND REMOVING THE INSIDE BACKS TO AND FROM THE BASE OF THE FURNITURE.

- STEP 1: Slide inside back receivers onto the steel mechanism posts in the base of the chair. (Figure A)
- STEP 2: Press both sides of the back firmly into place until the back automatically locks into place.
- STEP 3: To remove the back from the base, use a screwdriver pressing outward on the black tab in the metal receivers on both sides of the chair back and lift the back from the base of the chair. (Figure B)
- STEP 4: Connect the Headrest and Lumbar cable plugs (Figure C). Headrest-only models consist one less set of cables.

ATTACHING THE CHAIR WINGS TO THE CHAIR BACK *

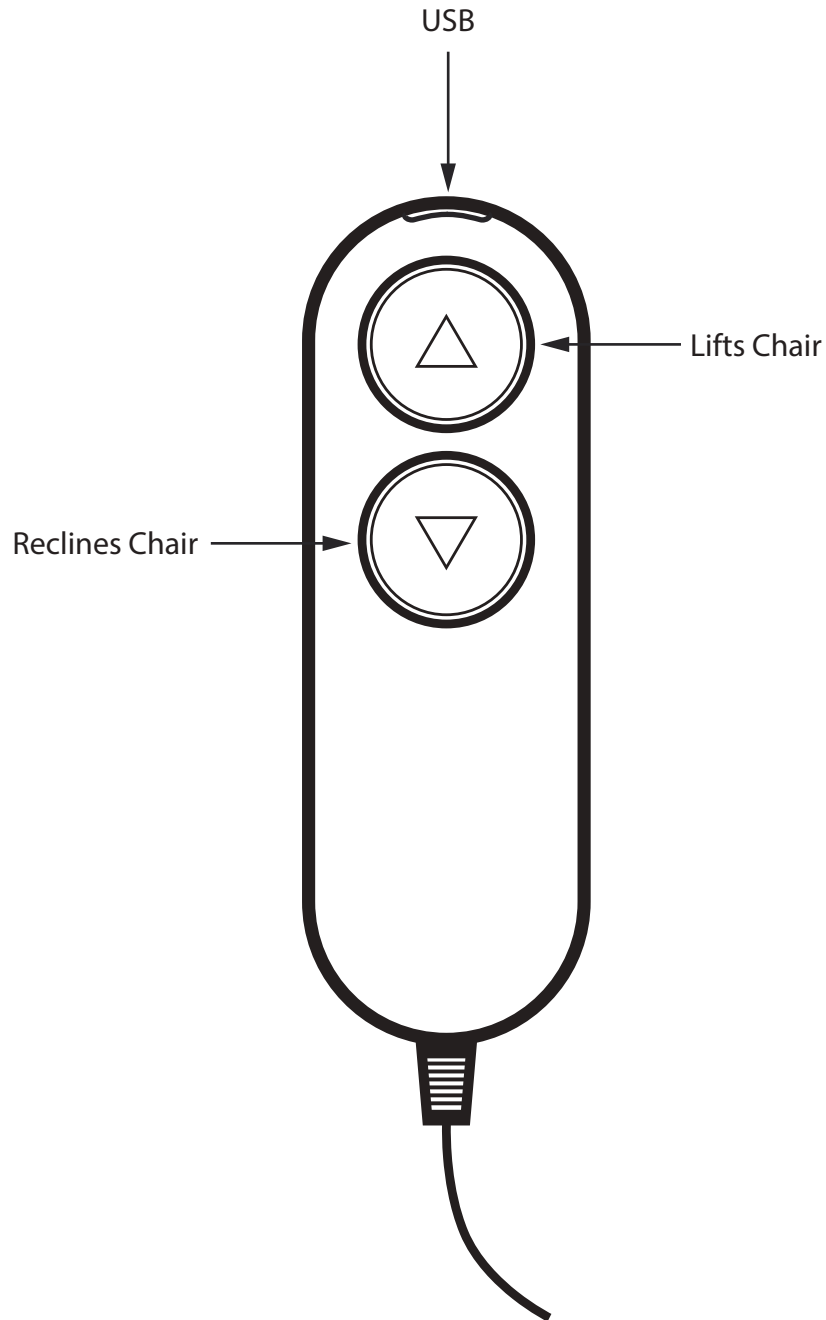
- STEP 1: Slide the metal inserts on the chair's wings into the metal sleeves on the side of the chair back.
- STEP 2: Slide the wings down until they are completely set on the backs meta sleeves.

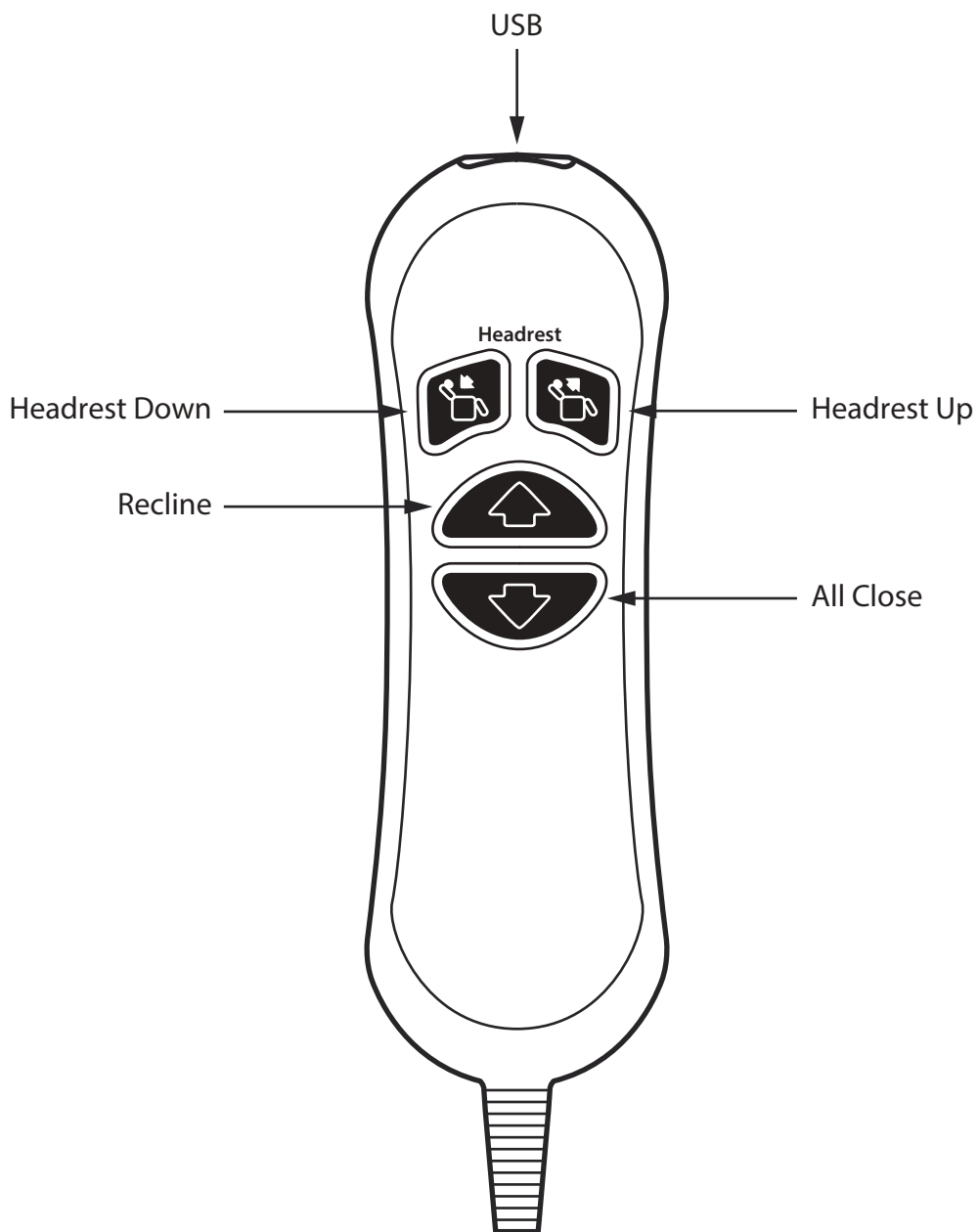


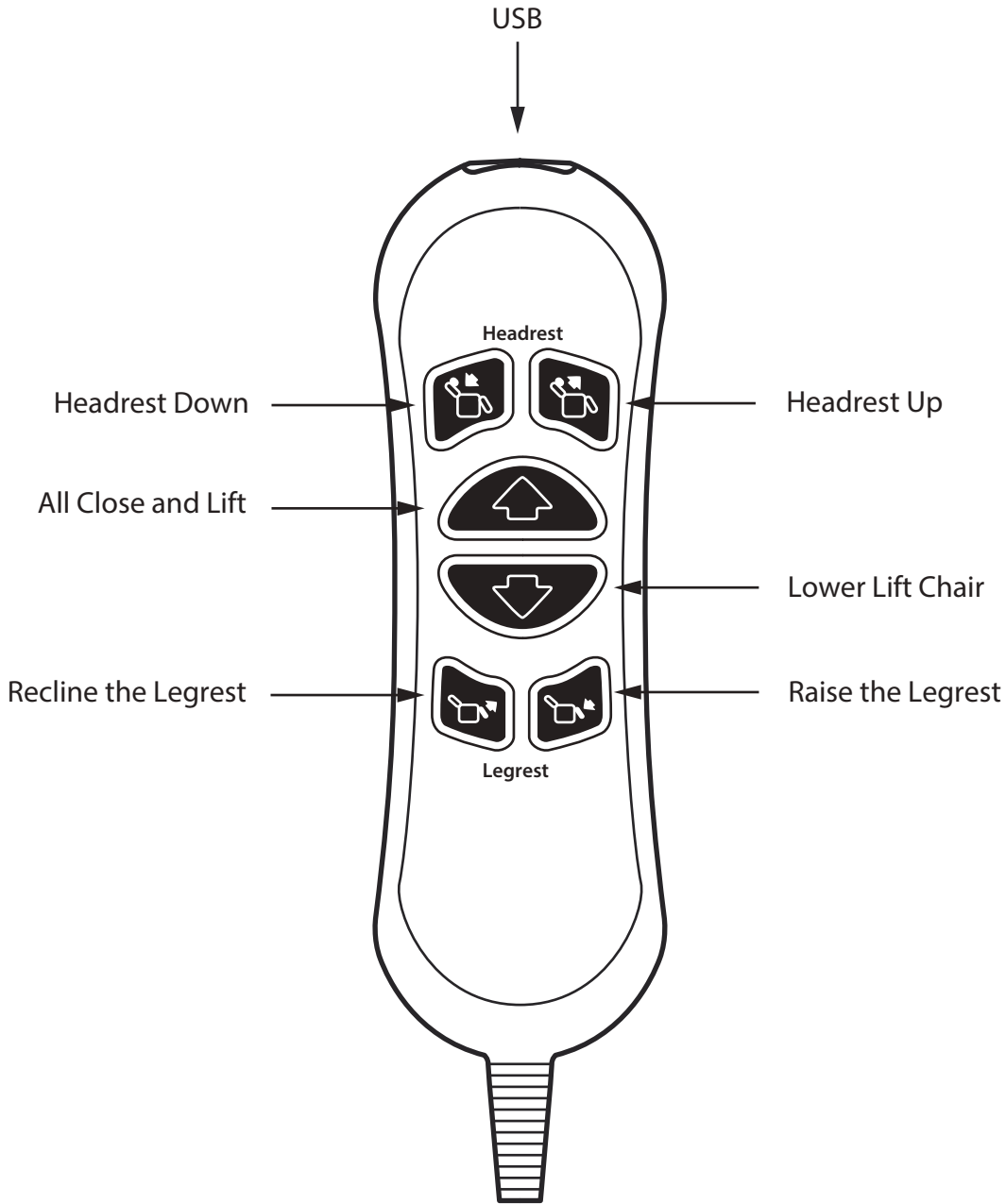
LUDLOW CAN SKIP THIS STEP.

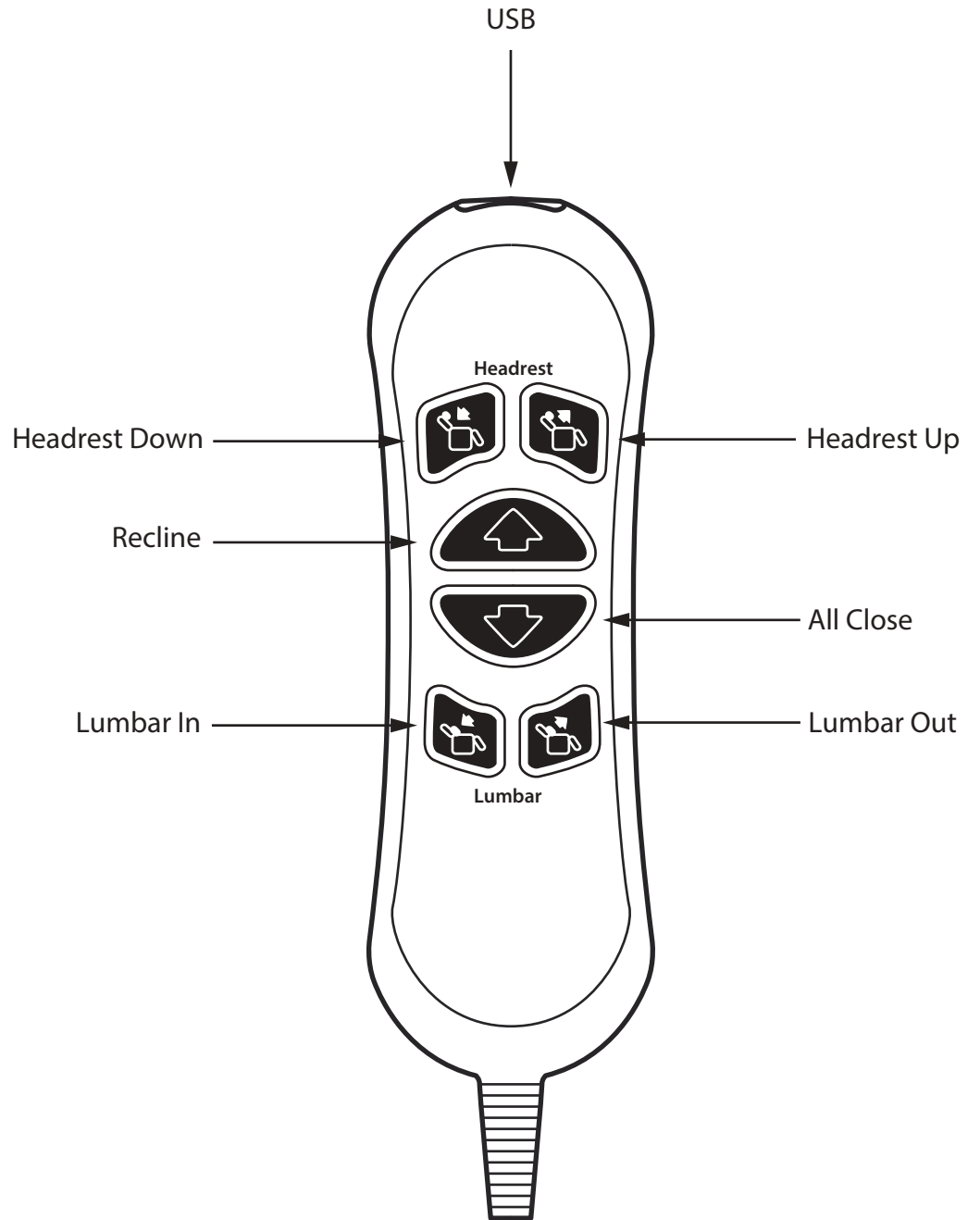
OPERATING YOUR LIFT CHAIR

REMOTE COMPATIBLE WITH **HOXTON**





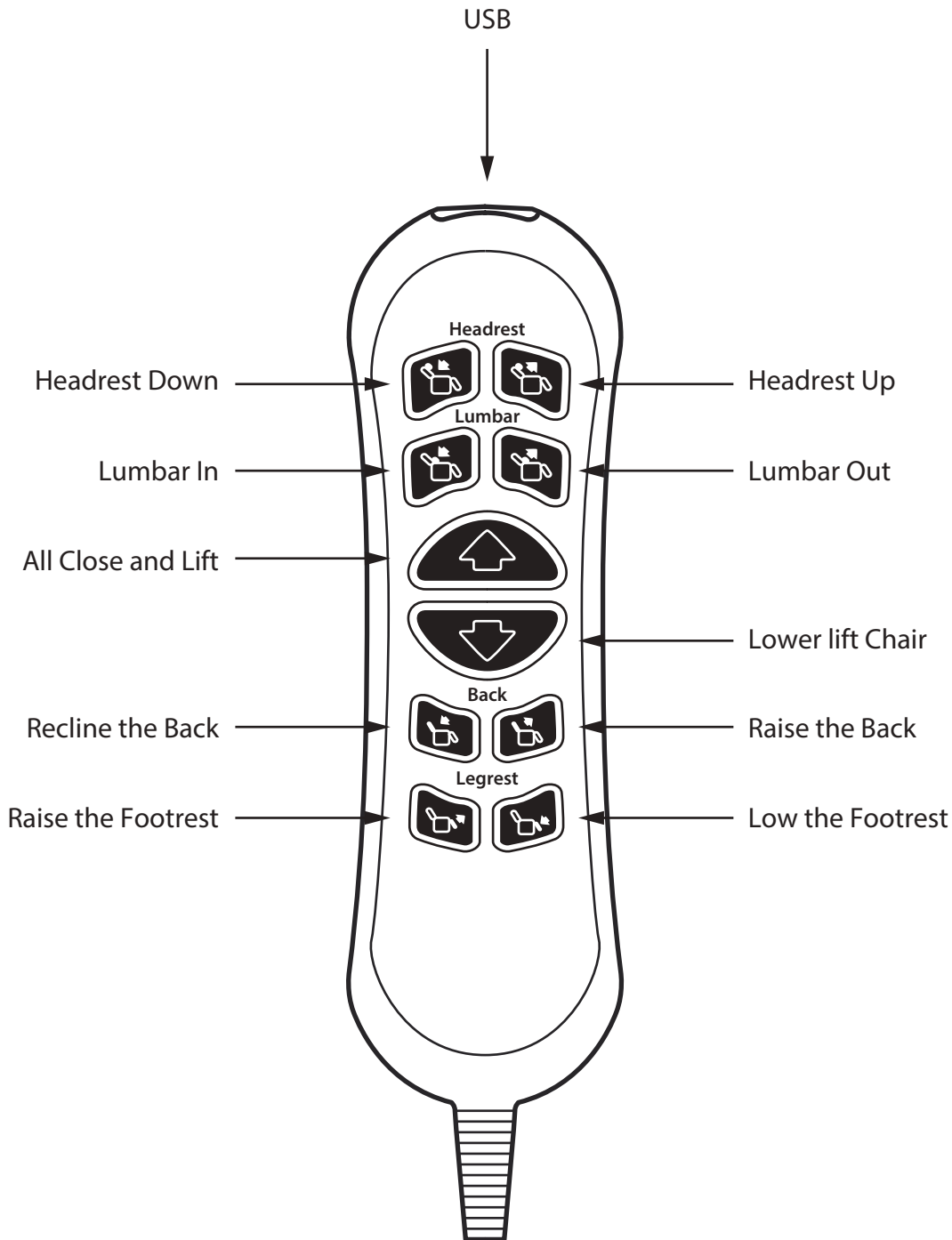


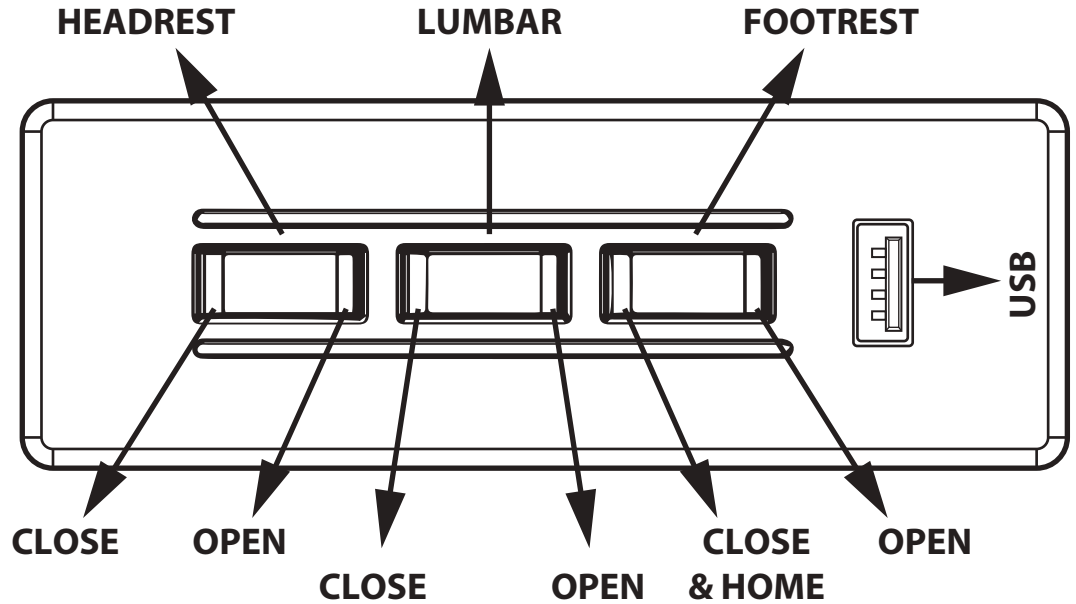


REMOTE COMPATIBLE WITH **ALPERTON / EALING /
KENNINGTON / LUDLOW / MARCOS / MERCER / SEAGROVE /
STUDIO**

THEOREM
CONCEPTS

RECLINER AND LIFT CHAIR SPECIALISTS





To recline: Sit on the furniture, and press the front of the button closest to the footrest to smoothly raise the footrest and recline to any position. To lower the footrest and return to an upright position, press the back side of the button closest to the footrest.

To adjust headrest: Press the front of the button closest to the backrest to smoothly raise and adjust the headrest to any position. To lower the headrest and return it to its original position, press the back side of the button closest to the backrest.

To adjust lumbar support: Press the front of the center button to smoothly raise and adjust the lumbar support to any position. To lower the lumbar support and return it to its original position, press the back side of the center button.

To close all: To simultaneously return the headrest, footrest, and lumbar support to their original positions, press and hold the back side of the button closest to the footrest.

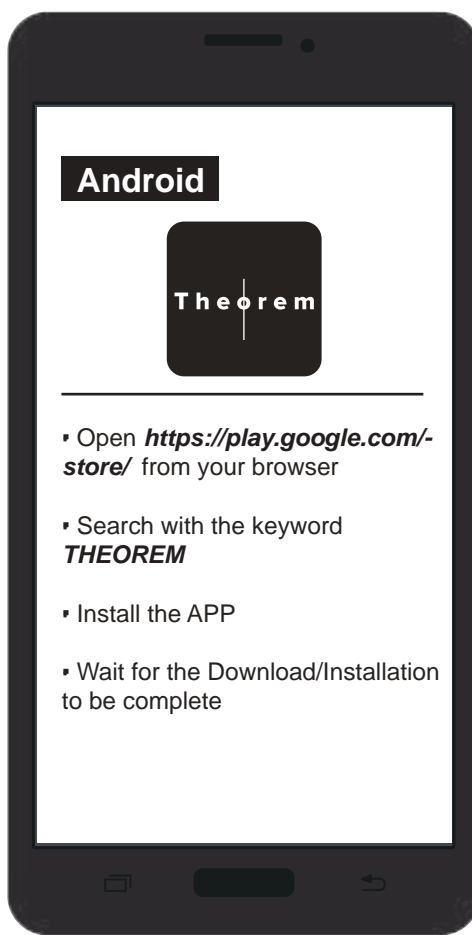
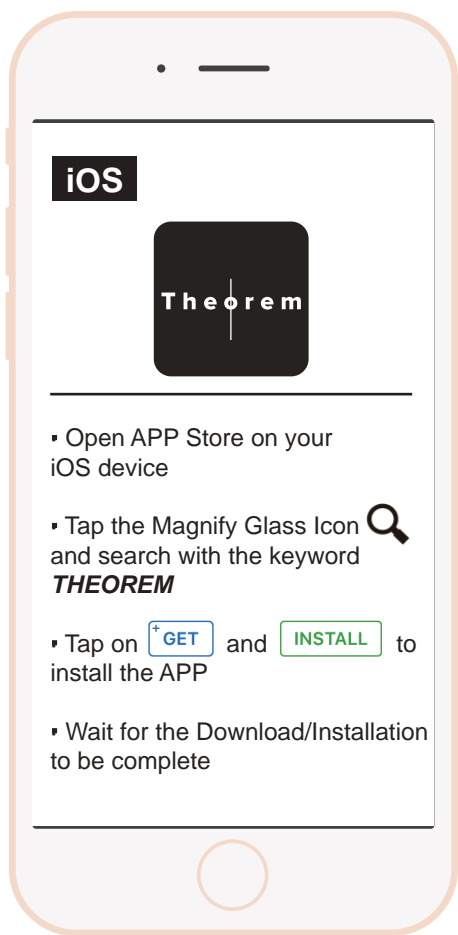
THEOREM APP USER'S MANUAL

GENERAL INFORMATION

Theorem Concepts APP is a mobile application to control the Theorem Chair with mobile devices. The application is available for both iOS and Android based smart devices.

The Theorem Concepts APP uses the latest bluetooth technology to communicate with your Theorem Chair. And therefore the mobile device needs to be bluetooth-ready for the Theorem Concepts APP to work correctly.

INSTALL THE **THEOREM CONCEPTS** MOBILE APP

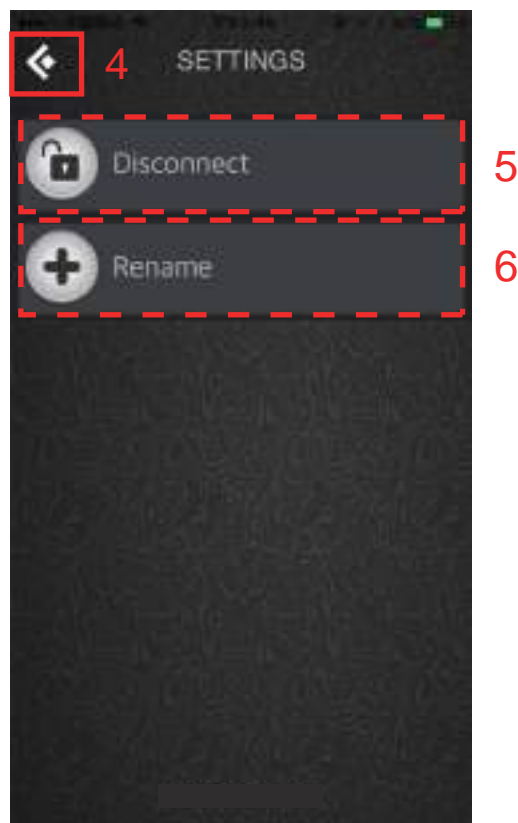


THEOREM CONCEPTS

RECLINER AND LIFT CHAIR SPECIALISTS

APP SEARCH NEEDS TO BE:
THEOREM CONCEPTS

THE THEOREM APP INTERFACE



Home Screen	
1	List of Theorem Products that are Near You *
2	Tap the Refresh Button to Refresh the Product List
3	Enter the Settings Page

Settings Page	
4	Back to the Home Screen
5	Disconnect from the Paired Theorem Product
6	Rename Your Theorem Product of Your Choice

* The Effective bluetooth Range is ≤ 32.8 Feet

DEVICE PAIRING

Before you start

- Switch on the bluetooth function on your mobile device
- Make sure your Theorem Chair is correctly connected and is power-on.

The Theorem APP will automatically pair your Theorem Chair once you start the APP. No additional settings are required.

THE THEOREM APP REMOTE CONTROL



10 Button Remote Control

APP Control Function	
1	Enter the Settings Page
2	Headrest Close
3	Headrest Open
4	Lumbar Close
5	Lumbar Open
6	Recline Open
7	All Close
8	One Touch Home
9	2 x Programmable Memory Positions
10	Programming* *Hold Until it Flashes, then Press "1" or "2" to Save the Position.

If You Wish to Disconnect from the Current Paired Theorem Chair, Enter the Settings Page and Tap the Disconnect Button.

NOTICE OF NON-COMPATIBILITY WITH ANDROID 7.0 OR ABOVE

Please note our APP system is currently not fully compatible with Android 7.0 or above.

Users of devices using Android OS 7.0 and above can experience following problems while trying to connect the chair with the Theorem APP:

- Slower connection taking more than 5 seconds;
- Failure to connect the chair with the Theorem APP.

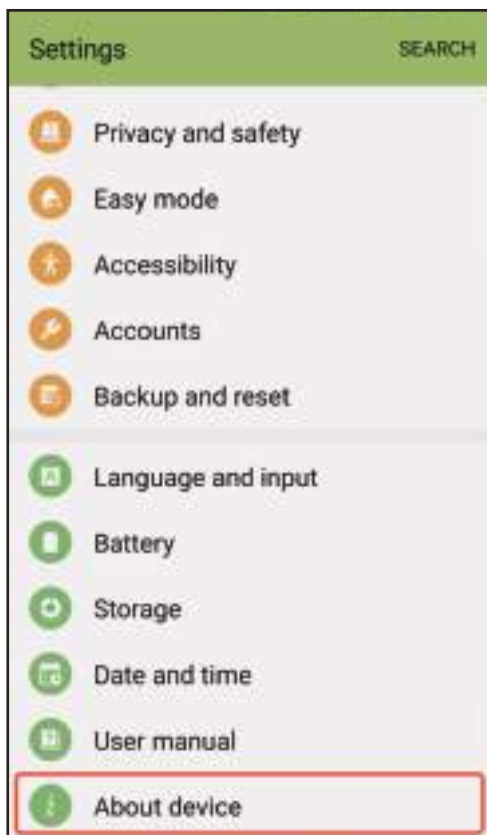
If your Android OS is 6 or lower, and you still experience the connection issues, please contact our customer service center to get additional support.

Please note we currently do not provide additional service and support for issues caused by devices using Android OS 7.0 and above.

Follow the step by step instructions to check your Android OS version on Samsung phones:

1. Enter the settings page and tap on "About device"

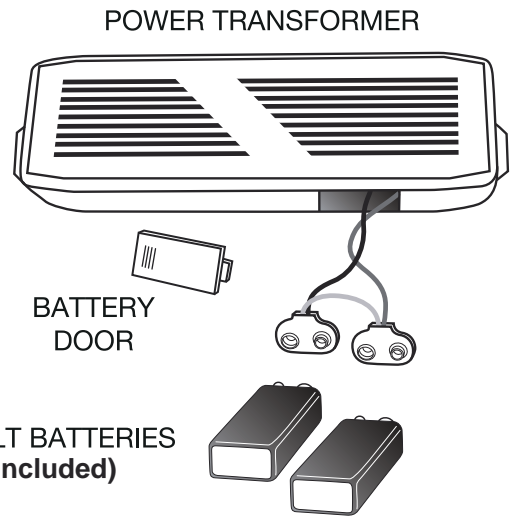
2. You will find your Android OS Version under "Android version"



INSTALLATION OF BACK-UP BATTERIES

2 - 9 Volt back-up batteries will lift the chair from the reclined position to the seating position **one cycle** in case of a power failure. If a power failure occurs and the chair is cycled, the 2 - 9 Volts batteries will need to be replaced.

1. Removed the sliding door on the side of the transformer to locate the 2 - 9 Volt batteries.
2. Pull out the 2 - 9 Volts batteries and replace with new batteries.
3. Replace door on the transformer.
4. **Batteries not included.**



TROUBLE SHOOTING

PROBLEM	POSSIBLE FACTORS	SOLUTIONS
Chair doesn't recliner or lift	Transformer may not connected well	<ul style="list-style-type: none"> • Check the power supply has been correctly connected to socket • Confirm the wire from chair to transformer is firmly connected"
Headrest or Lumbar doesn't work	Headrest or lumbar motor may not connected well	<ul style="list-style-type: none"> • Check the headrest and lumbar motor has been correctly connected to socket
Headrest and lumbar work oppositely	Headrest and lumbar motor plug	<ul style="list-style-type: none"> • Check the headrest and lumbar motor has been correctly connected to socket
The hand wand doesn't work	Hand wand may not connected well	<ul style="list-style-type: none"> • Check the hand wand cord has been correctly connected to socket
APP doesn't work	Out of the range of bluetooth	<ul style="list-style-type: none"> • Close the chair, the effective bluetooth range is ≤ 32.8 Feet
APP doesn't work	The version of APP is not newest	<ul style="list-style-type: none"> • Update the version and reset the chair

THEOREM

CONCEPTS

RECLINER AND LIFT CHAIR SPECIALISTS

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