

# LIMITED WARRANTY TERMS & CONDITIONS

Icare Medical Group warrants the IC333 Height Adjustable Bed and parts to the Customer against defective materials and defective workmanship, from date of invoice.

- Steel Frame of Bed - 10 Year Limited Warranty
- Actuators - 2 Year Limited Warranty
- Control Box - 2 Year Limited Warranty
- Castor wheels - 2 Year Limited Warranty
- Hand Piece - 2 Year Limited Warranty
- Upholstered Surround and Fabric - 2 Year Limited Warranty

Any warranty does not apply in circumstances where:

- a. The goods or services are not defective;
- b. The goods were used or services required for a purpose other than which they are intended;
- c. The goods were repaired, modified or altered by any person other than Icare Medical Group;
- d. The defect has arisen due to misuse, neglect or accident;
- e. The defect has arisen due to the incorrect installation of the goods;
- f. The goods have not been stored or maintained as recommended by Icare Medical Group or agents;
- g. The defect has arisen due to normal; wear and tear on the goods; or
- h. The Customer is in breach of the conditions.

**In order to make claim under this warranty, a person must:**

- a. Provide written details/pictures of any defect in the products together with documentary proof of the date of purchase of the product within 30 days of identifying the defect;
- b. Allow Icare Medical Group or its employees or agents to inspect the products;
- c. Provide any information requested by Icare Medical Group in relation to the products or installation of the products.

Where Icare Medical Group supplied goods via a third party, the third party's warranty is the only warranty provided to the Customer.

Icare Medical Group will use its best endeavours to meet any estimated dates but will in no circumstances whatsoever be liable for any loss or damage suffered by the customer or third party for failure to meet any estimated date.

The warranty is personal to the purchaser and is not able to transferred or assigned.