



Returns? - Follow the steps below for easy returns.

To send back unused, non-defective items for returns within 30 days of purchase, please call us for a return authorization number. Items must be returned in their original packaging, including polybags and dust bags, hang tags on garments and shoe boxes. Items must be unused, unworn, unwashed and undamaged. Used or damaged items are not returnable. Hostel Shoppe reserves the right to charge up to a 15% restocking fee based on the condition of the items and packaging when they are returned to the store. Refunds will be processed on the original form of payment. If a gift card was used to make the purchase, your refund will be issued to a gift card as well. If you have received an item in error, please call us for assistance in resolving the problem.

If you have a defective item, please call us regarding proper warranty procedure for that product. Some manufacturers, like Schwalbe Tires for example, handle warranty claims directly with the consumer and have their own warranty procedures that have to be followed.

Inside the package, include this return form and a copy of your receipt, noting the item(s) being returned and the reason for the return. Use a good quality carton and wrap the item well and tape the box securely. Write the return authorization number on the outside of the box. Please insure the package.

Please fill out the form completely with your name, address, phone number and email, so we can process your return quickly.

If you have any questions, please call us at 800-233-4340 or 715-341-4340, or email us at receiving@hostelshoppe.com. Send returns by mail or UPS to: **Hostel Shoppe, 3201 John Joanis Dr., Stevens Point, WI 54482**

Your Name: _____

Your Address: _____

Phone Number: _____ **Email Address:** _____

Order Number: _____ **Order Date:** _____

1. Product Number _____ **Product Description** _____

Reason for Return _____

2. Product Number _____ **Product Description** _____

Reason for Return _____

3. Product Number _____ **Product Description** _____

Reason for Return _____
