



WE ALWAYS AIM TO SATISFY.

Need to return a purchase? Print and complete both pages of this form and return them with your shipment. We'll make sure all your needs are met with a sweet, sweet refund as long as items are new, unworn and with original packaging and tags.

Your name:

Your joeboxer.ca order number:

WHY ARE YOU RETURNING THE PRODUCT(S)?

How it looks

- The wrong colour was sent
- I ordered the wrong colour
- The colour doesn't match online

How it fits:

- It's too large
- It's too small

Product quality:

- The underwear is defective
- It's of poor construction and quality

How you feel:

- I didn't like the product
- I decided I didn't want it after all

How you were treated:

- We sent you the wrong size
- There was an invoice mistake
- We sent you extra items
- Incomplete order
- Item(s) damaged during shipping
- It arrived too late

HOW CAN WE DO BETTER?

Keep an eye out for an email from our Customer Service team notifying you when your refund has been issued.

Need a little extra TLC? Call us at 1-800-268-7939 (8:30am - 4:45pm EST, Monday to Friday).

RETURN SHIPPING LABEL

Please complete and attach this return label to the outside of your package, and cross out the previous shipping label. Ship your package however you want, but PLEASE NOTE: you're responsible for any return shipping costs, and we recommend you use a traceable method.

FROM:

SHIP TO:
JOE BOXER CANADA RETURNS
1400 Whitehorse Rd.
Toronto, ON
M3J 3A7