

Model form for withdrawal from contract by consumer with information for consumer

SHISHA ORIGINAL s.r.o
Plotní 688/75, Komárov
602 00 Brno
Czech Republic
email: hello@shishaoriginal.com

Consumer:
Name and surname:
Address:
Phone:
Email:

Please note that I am hereby withdrawing from contract concluded according to offer no..... / contract no.

Purchased goods:
.....
.....
.....

(specify goods by its name and, if possible, also by its serial number, appearance, or other distinct properties)

Dated at this day of

.....
(signature)

Information for consumer

- 1) Right to withdraw from contract concluded by electronic means.
 - a) You have the right to withdraw from a contract within 14 days.
 - i) You have the right to withdraw from a contract without stating any reason within 14 days from the day following the day of takeover of goods by you or by third party (other than carrier) designated by you.
 - b) You are obliged to inform the seller of your withdrawal from a contract by unilateral act (e.g. letter of notification sent via post or by email). You may use the enclosed model form but you are not obliged to do so.
 - c) In order to uphold the 14 day period, it is sufficient to just send the withdrawal before expiry of the period.
- 2) Effects of withdrawal
 - a) If you withdraw from a contract, we will refund you without further unnecessary delay, no later than 14 days after the day we have received your notification of withdrawal; the refund includes all payments we have received from you which relate to the contract you are withdrawing from (excluding any further delivery cost greater than the cheapest form of delivery provided by us costs). We will use refund method same as the payment method you have used to pay for the goods, unless you require different method of refund payment in your withdrawal. There will be no additional costs to you.
 - b) We will refund you only after we receive the goods back from you or after you prove that you have sent the goods back to us.
- 3) Takeover of goods
 - a) You are obliged to send the goods to us no later than 14 days after the day you have withdrawn from the contract. The goods must be sent or handed over personally at the address SHISHA ORIGINAL s.r.o, Plotní 688/75, Komárov, 602 00 Brno, Czech Republic
 - b) This 14 day period is considered maintained by dispatching the goods to our address.
- 4) Delivery cost of returning the goods
 - a) Cost of returning goods in the case of withdrawal from contract is borne by the buyer.
- 5) Liability for decreased value of returned goods
 - a) You are liable for the reduction in the value of goods caused by the handling of the goods in a manner other than that which is necessary with regard to its nature and properties, including its functionality.