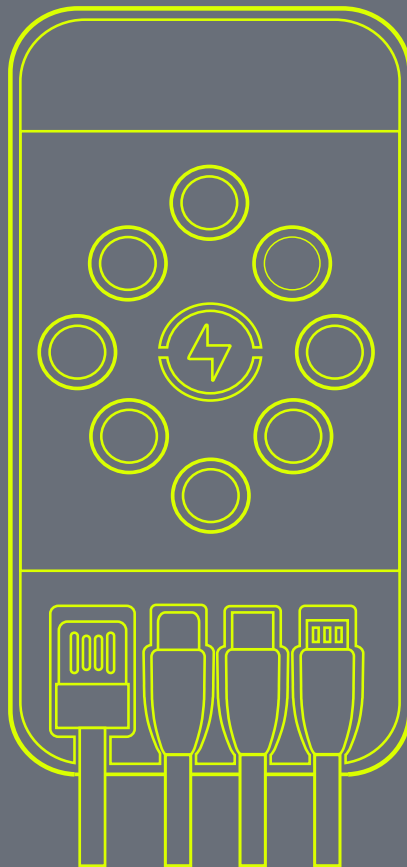


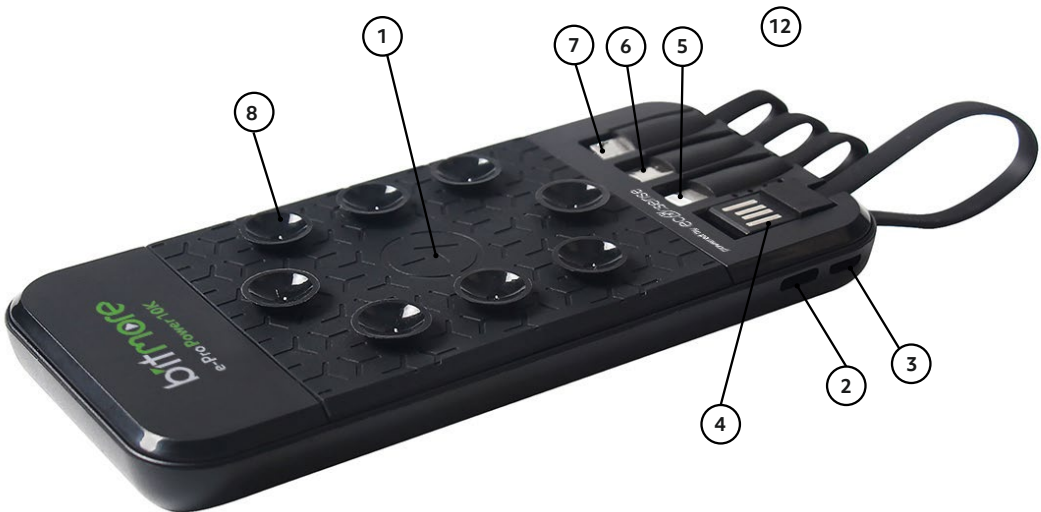
# BITMORE



E-PRO POWER 10K  
USER GUIDE

## E-PRO POWER 10K

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## BITMORE GUARANTEE:

Please keep your proof of purchase/receipt and visit [bitmore.co.uk](https://bitmore.co.uk) for information on our 24-month guarantee

## CHARGING THE E-PRO POWER 10K:

For optimal performance and to use the 10W fast charging capability, please use a QC compatible cable into the USB port on the e-Pro Power 10K, connect the other end to a mains adaptor (not supplied) or USB port

### Or

Plug a Micro USB into the Micro USB port on the e-Pro Power 10K and connect the other end to a mains adaptor (not supplied) or USB port

The e-Pro Power 10K is fully charged when all 4 LED indicators are illuminated.

**Note:** Only use a 5.0-5.5V adaptor to charge the e-Pro Power 10K

Tip: Using a mains adaptor will charge the e-Pro Power 10K more quickly.

### Wired Charging:

Plug the correct integrated cable into your device, charging will begin automatically

Plug your own charging cable into the USB port on the e-Pro Power 10K, charging will begin automatically

### Wireless Charging:

Remove any cases from your device

Place your Qi wireless enabled device on the secure suction wireless charging area, charging will begin automatically

The e-Pro Power 10K will turn off automatically when if you don't connect a device within 30 seconds, or if you double press and hold the power button

### What devices can I charge?

You can charge most iOS, Android, Qi enabled and USB devices.

### What devices can't I charge?

The e-Pro Power 10K cannot charge laptops/notebooks and some larger Type C – Type C tablets that require PD (Power Delivery) charging such as some iOS tablets.

### Did you know?

You can charge 3 devices at the same time, 1 wirelessly and 2 wired!

**Please note:** When charging more than one device at the same time, the total combined output is shared between each connected device. Therefore, charging times may take longer and depending on the power level of the e-Pro Power 10K, you may not get a full charge on each device.

### **Using the kickstand:**

Carefully flick the kickstand out with your finger

**Note:** Do not cover the powerbank or your device during charging, remove any cases. Do not place metal object on the charging area, keep out of reach of children. Ensure the coil on the e-Pro Power Qi 10K and your device are correctly aligned.

### **Extra Safety Protection:**

Over-discharge voltage

Over-charge voltage

Over-current

Short circuit

Over-heating

This powerbank has a fire-resistant coating to prevent malicious or accidental ignition.

### **INFO ABOUT POWERBANKS:**

For best performance we recommend charging the device fully for 3-4 hours first or until all 4 LEDs are illuminated.

This powerbank offers a 10,000mAh capacity – the battery capacity of the device you are charging is dependent on the number of charges you can receive from this powerbank e.g. if your device has a battery capacity of 3000mAh you should get 3 full charges (assuming you are not using your device at the same time and it is in flight mode). If your device has a 1500mAh capacity, you should get 6 full charges from the powerbank (assuming you are not using your device at the same time, and it is in flight mode).

This powerbank is not suitable for devices that require a 5W charging input, Type C to Type C charging or PD (power delivery) such as the Apple iPad Pro.

## SAFETY INFORMATION:

**DO NOT** place any metals or metal objects (including a device case/cover that has metal components) on your device or this product whilst in use and connected to a power source. You risk potential electrical shocks, static or other more dangerous incidents such as fire or death

**DO NOT** leave your device connected to this product when not in use or when charging is complete

**DO NOT** cover this product or your device when in use

**DO NOT** expose this product to heat sources (including fire or direct sunlight)

**DO NOT** use or expose this product or your device to areas of high humidity, any liquids, gels or aerosols or heavy dust, keep it dry and clean. If this product encounters any liquid, immediately unplug the product from any connected power sources or devices

**DO NOT** disassemble or modify this product – this could cause risk of injury, death, or damage to property

This product must only be used and stored in an ambient environment with a temperature between 0-45 °C

Avoid dropping this product (or any other heavy impact which might damage the internal circuit)

Avoid cleaning this product using liquids or chemical substances (use a dry cloth only)

Only use attachments/accessories supplied by Bitmore or those certified by your device manufacturer

This product is not a toy, **DO NOT** leave children unsupervised with this product. Please use a genuine certified wall adaptor, such as one that is supplied with your device manufacturer

**DO NOT** use a wall adaptor with a fast charge or high AMP output

**DO NOT** leave your device unattended for charging overnight

**DO NOT** use faulty, damaged or non-certified (by your device manufacturer) plugs to charge or discharge your devices

**DO NOT** use a plug with more than a 5W output

**DO NOT** operate this product where aerosols are or have recently been used or where oxygen is being administered

**DO NOT** operate in a closed environment such as a pocket, handbag, backpack, under a pillow etc

Get your 24-month Limited Guarantee and become a Bitmore member!

You must register your device via [bitmore.co.uk](http://bitmore.co.uk) within 30 days of purchase for the manufacturing guarantee to be valid. Plus get a “bit more” by gaining access to exclusive product giveaways, membership rewards and discounts!

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This guarantee does not extend to the purchase of opened, used, repaired, repackaged and/or resealed products, including but not limited to sale of such products on Internet auction sites and/or sales of such Products by surplus or bulk resellers. All warranties or guarantees shall immediately cease and terminate as to any Products or parts thereof which are repaired, replaced, altered, or modified, without the prior express and written consent of Bitmore. This Agreement is made for the benefit of the parties and is not intended to benefit any third party or be enforceable by any third party.

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**NOTE:**

Failure to follow the instructions in this manual will result in the manufacturing guarantee being void. Please take extra care when connecting cables to your devices or the product to avoid damaging the ports.

Wear and tear aren't covered by the guarantee. Submersion in liquids will void the guarantee.

Devices connected to this product or App are not covered by the Bitmore guarantee.

**For Bitmore products containing a Lithium-ion battery:**

Lithium-ion battery powered devices are dispatched from our factory with a partial charge, depending on the storing temperature and the length of storage during transit and with the retailer, the charge held by the device will naturally decrease, for best performance we recommend charging the device fully,

Any product that is powered by a Lithium-ion battery, as with all devices using Lithium, the amount of charge the lithium cells can hold decreases over time and with use or if left in a cold environment, experiencing fluctuations in temperature or when unused for long periods of time (charge and discharged the battery often, even if you are not using it). Therefore, you may find that the amount of charge this product holds and offers may be slightly less. This is typically a slow process and a naturally recurring phenomenon and is not covered by the guarantee or guarantee.



# A BIT MORE ABOUT US

Our roots are in creating high quality products, which has now grown in to developing an extensive range of audio, power and tech accessories.

Stemming from our passion for the environment, we strive to make Bitmore as eco-friendly as possible.

The combination of innovative sustainable solutions with our tech expertise means we create products that are great for you, and the planet.

@bitmoreuk



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