

RETURNS & EXCHANGES FORM

Hey Lovely Lady,

Thank-you for shopping with Venom Emilio. You are welcome to exchange your item/s within 30 days providing the swing tag is attached and the garment is in its original condition.

If you require a direct swap for size or colour, that is possible. Please fill out table below.

All other returns will receive a store credit. Store credits are valid for 12 months.

The cost of return shipping for exchanges is at the customer's expense.

Please note: Refunds will only be offered when items are deemed faulty. In this case a returns bag will be sent to you.

Our full Returns & Exchanges Policy is available online at: venomemilio.com.au

Step 1: Please email info@venomemilio.com.au with;

- o Your name, contact details and order number
- o Reason for exchange or refund.

Step 2: Include this form when posting your items to Venom Emilio.

Note: For faulty or damaged goods, please include a copy of your postage receipt. If the product is deemed faulty after review we will then credit the cost of postage back to you.

Customer Details -

Order Number:		
Name:		
Address:		
City:	State:	
Country:	Postcode:	
Email:	Phone:	

Your preference:

Venom Emilio Credit to shop again at a later stage

Exchange (if you choose to exchange the **same garment** for an for different size or colour) – fill out table below.

Note: For hygiene reasons, we are unable to accept returns of bodysuits, undergarments, hair accessories, hats and jewellery (earrings, necklaces).

Items for Exchange or Refund:

Item Name	Reason for Return (size/colour swap)	Price
-		\$
+		\$
-		\$
+		\$

Send your completed form and items to be returned to:

Any further comments?

ATT: Christy - Venom Emilio Returns

307 Lygon St

BRUNSWICK EAST VIC 3057

NB: Venom Emilio does not take responsibility for items lost in transit.