

Of course, it's possible to exchange or return your order (provided that the products condition is according to our general terms and conditions).

To save some CO2 emission, you are welcome to send this form digitally to aftersales@torque-alliance.com, or aftersales@plugear.com.

PRODUCT RETURN REQUEST FORM

Name:	Order number:
Date of products received:	
Item(s) to be returned?	
☐ Entire order	☐ Specific item(s) as follows:
Reasons of returning?	
■ Wrong product ordered	Wrong product delivered
☐ Doesn't meet expectations	■ Product(s) damaged
☐ Products don't fit / work	☐ Other (explain below):
Which solution option do you prefer? Refund	☐ Exchange with following item(s):
	☐ Exchange with following item(s): Signature: