

Our Promise



Head-Lites® collars have a limited warranty for one year from the original date of purchase under regular dog use. Regular dog use is defined as on the dog's neck while engaging in typical day-to-day canine activities with the exclusion of swimming.

Head-Lites collars are weather resistant, NOT WATERPROOF.

Should the product demonstrate manufacturing related defects within the period and conditions of warranty and with adherence to recommended product use, please contact us immediately.

All warranty claims must be accompanied with the original proof of purchase with marked purchase date.

Head-Lites Pet Products Inc. will replace and ship a unit free of charge with the return of the faulty unit and the requirements met above.

If there are ever any questions or issues with the Head-Lites collar at any time, we kindly request you contact us immediately so that we can help: info@head-lites.com



Changing Batteries



1. To clean or change batteries, begin by unclipping the collar and straightening it out.



2. Slide elastic off power unit.



3. Gently pivot battery box off from the webbing sleeve.



4. Pull LED strip out from the base of the unit.



5. Push down and slide cover off the battery box.

We recommend storing the collar at room temperature and dry conditions when not in use to ensure continued high performance of the electronics and reduce any opportunities for corrosion. **To preserve the longevity of your collar, handle the battery box with care.**

Product Specifications

<p>Quality hardware:</p> <ul style="list-style-type: none"> • Alu-Max® Buckles (stainless steel and aluminum) • D-Ring (nickel-plated steel) • Slider (nickel-plated steel) 	<ul style="list-style-type: none"> • Ensure the buckle is completely dry after washing to promote the longevity and continued performance of the hardware.
<p>Strong textiles:</p> <p>Coloured nylon webbing: waterproof, mildew, and UV resistant 2000 lbs. tensile strength specified.</p> <p>Light weight white nylon webbing: waterproof, mildew, and UV resistant 3000 lbs. tensile strength specified.</p>	<ul style="list-style-type: none"> • The collars have been tested to withstand 220 lbs. of pulling force. • We do not recommend unsupervised use of the Head-Lites collar. • We recommend clipping your leash off to a flat collar or a harness if your dog is an excessive puller.
<p>Performance lighting:</p> <p>Flexible LED strip, waterproof IP67, over 50,000 hrs burn time, luminous flux of 240 lumens/meter.</p> <p>Battery life:</p> <p>An 18-20" collar will provide over 45 hours of continuous light or approximately 2 months of regular daily use*.</p> <p>Operating temperature:</p> <p>The electronics are specified to operate in -20 to 50°C; the collars have been tested and used in -15°C temperatures in 2 hour intervals.</p>	<ul style="list-style-type: none"> • Should the power unit come in contact with water, simply dry the unit with a cloth and ensure it is completely dry before storing. • Remove the electronics prior to washing the collar. • Unclip and straighten the collar prior to removing the battery box to facilitate removal and re-insertion of the LED unit. • Effects of battery corrosion are outside of warranty conditions. • We recommend using the collar only when required.

* using alkaline batteries