



ACOUSTIC REMEDY

CLEANING AND CARE
GUIDELINES

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Wood & Finish

All Acoustic Remedy products are finished with a triple coat of high quality, durable, catalyzed lacquer. It can be cleaned with commonly available wood cleaners. Follow instructions for the wood cleaner and use a clean, lint free cloth that is free of any residual contaminants prior to cleaning. Thoroughly clean the surface using circular or linear strokes and remove all residue to your best ability. We recommend cleaning the finished surface approximately once per week.

Certain wood species will darken or mellow with exposure to UV rays. These include, but are not limited, to Cherry, African Mahogany, Aromatic Cedar, and Bubinga. Even woods with stain will darken or mellow, so be cognizant of this when placing your Acoustic Remedy product near windows, glass doors, or other areas where UV exposure may be common. Without rotating the item regularly, certain sections can become considerably darker. Please consider, if possible, providing equal exposure to all surfaces.

Glass

The glass in all Acoustic Remedy products is either double strength or laminated UV Blocking/Safety glass. The lamination provides a safety factor preventing shards of glass should damage occur. Both glass types can be cleaned with commonly available glass cleaners.

We recommend using a clean, lint free cloth that is free of any residual contaminants prior to cleaning. Either spraying the glass or cloth first is an effective method to apply the cleaning solution. Take care to not overspray onto the wood surface, although doing so in small amounts should not present any major issues. We recommend cleaning the glass surfaces approximately once per week.

Acrylic

If you elected for either non-UV or UV filtering acrylic, you must clean both of these products with speciality cleaner. We recommend using industry leading Novus cleaning products and we have made this available to our customers by scanning the QR code below or visiting the website below the code.



<https://www.acousticremedycases.com/collections/accessories/products/novus-acrylic-cleaner>

Novus has three types of cleaners: 1 - Clean and Shine, 2 - Fine Scratch Remover, 3 - Heavy Scratch Remover. We offer each in 8 oz. bottles or a 3-pack for your complete acrylic needs. Please note: It is essential to clean the acrylic with a clean micro fiber cloth to prevent creating scratches on the acrylic surface.

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Humidification Products

Boveda 2-Way Humidification Packets

Store all new packets in their original packaging to protect the permeable membrane and keep the moisture inside the packet. When packets need to be replaced, simply remove the new packet and place into the Boveda Packet Holder(s) and discard the spent packet in the garbage.

Vigilant Humidification Units

These low maintenance units require filling with distilled water when the red indicator light is illuminated on the control box. Simply remove the humidifier cover plate to access the fill port and carefully add more water. Some customers have opted to use a funnel to complete this, avoiding the risk of splashing or spilling on the interior wood surfaces. Should this occur, wipe up immediately and remove all moisture from the wood surfaces.

As previously mentioned, distilled water is recommended. In addition, we recommend a few drops of bacteriostat in the reservoir to keep the water free of bacteria & mold, resulting in prolonged life of your humidification wick. We offer replacement wicks by scanning the QR codes below or visiting the website below the code.

Petite and Traditional ClimaCab Wicks

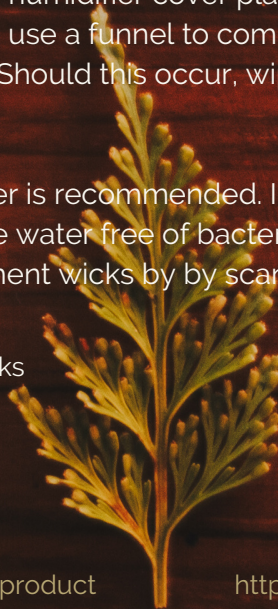


<https://www.acousticremedycases.com/products/petite-and-traditional-climacab-humidifier-wick-pack-of-3>

Grand and Grand Plus ClimaCab Wicks



<https://www.acousticremedycases.com/products/petite-and-traditional-climacab-humidifier-wick-pack-of-3>



Additionally, you should do a complete emptying of the water in the reservoir annually, we recommend spring time, and replace the wick if needed, which can often times be several years before this is required.

Bacteriostat aids the control of bacterial and algae build up while eliminating odors. In addition, it improves effectiveness and prolongs the life of the humidifier and wick facilitating maximum humidity into the air.



<https://www.acousticremedycases.com/products/humidifier-reservoir-bacteriostat-4-oz>

Total annual maintenance is approximately five to ten minutes per year to keep your humidifier maintained properly.

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Damages

Should you experience any damages after owning a product for some time, such as broken glass, cracked wood, scratched wood surfaces, etc. please contact us via email and we will attempt to provide you some solutions.

We've done everything from having the item shipped back to us, at the owner's expense, to have it professionally repaired by our builder to providing certain specifications to allow for customers to attempt their own repairs.

Each situation is unique, so please reach out to us at acousticremedycases@gmail.com.



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WWW.ACOUSTICREMEDYCASES.COM