

Romano

WARRANTY OVERVIEW

Every Romano piece is locally made using quality materials and craftsmanship. With proper care your furniture should last for decades.

The following are our specific guarantees on the various components found in our furniture :

FRAME & SPRINGS:

Under conditions of normal usage the frame & spring construction of any Romano product is warranted to the original consumer purchaser to be free from defects in workmanship and materials for the life of the product in residential use.

FABRIC:

Romano offers a 1-year limited fabric warranty on fabrics in our fabric collection. This warranty is not applicable to COM fabrics. Romano's fabric warranty does not cover fabric protectant that is applied by the consumer or retail outlet. Fabric treatments may cause discolouration, break down of the backing, pilling and/or the running of certain dyes. Romano will void the warranty on any piece deemed to have been treated with an after market fabric protectant and cannot accept any claims, adjustments or credits as it pertains to these situations.

SEAT & BACK CUSHIONS:

ROMANO offers a 3-year limited warranty on foam used in seat & back cushions in residential usage. Some softening of polyurethane foam is normal (up to 20%) and should not be considered a defect. 1-year limited warranty on Feather and Fibre components. Fibre-fill will flatten with use and should also not be considered a defect.

WORKMANSHIP:

Romano offers a 1-year warranty on problems deemed to be a manufacturers defect in materials or workmanship, Romano reserves the right to determine if a problem is in fact a manufacturers defect. This warranty is rendered void if the product in question is subject to misuse, alteration, exposure to sunlight, fire, improper cleaning, negligence or public use.

Romano's obligation under this warranty is limited to the repair or replacing, at the company's discretion, any part(s) found to be defective in material or workmanship. If necessary to return the product to the factory for repair, the cost of packaging and shipping to and from the factory is not covered by this or any warranty.