Your Berkey® Water Purifier

This booklet contains important information.
Please do not discard.

WARNING: Please read all instructions supplied by the manufacturer prior to assembling and using your Berkey® water filter. This booklet is a supplemental document only and is not meant to replace the manufacturer's instructions.
The Berkey® Light includes a fabric lid, elevated base and its own spigot. See table on page 3 for spigot assembly instructions.
Diagram 2

Diagram 3

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Lid Knob</td>
<td>9. Hole Plug</td>
</tr>
<tr>
<td></td>
<td>(excludes Travel Berkey as they are not needed)</td>
</tr>
<tr>
<td>2. Lid</td>
<td>10. Fluoride Filter (add on)</td>
</tr>
<tr>
<td>3. Knob Washer</td>
<td>11. Lower Chamber</td>
</tr>
<tr>
<td>5. Upper Chamber</td>
<td>13. Spigot Washer (beveled)</td>
</tr>
<tr>
<td>7. Black Berkey Element Washer</td>
<td>15. Spigot Hex Nut</td>
</tr>
<tr>
<td></td>
<td>(not included with Berkey Light)</td>
</tr>
</tbody>
</table>

Dotted line indicated assembly direction
Extreme cleanliness is important. Always wash hands and components (but not the elements) before setting up your system, to ensure that contamination of the components does not take place during assembly.

Note: If you intend on storing your Berkey® system for any length of time rather than using immediately, test the Black Berkey® Elements prior to storing. See Testing & storing Black Berkey elements on page 8-9.

1. Remove knob washer (3) & knob screw (4) from under the lid knob (1)
2. Fit knob into the lid (2) by inserting knob screw & washer through the lid in the lid and fasten with the knob screw. (Hand tighten only)
   - Berkey Light includes a fabric lid that does not require assembly.

Step 2 - Lower Chamber & Spigot Assembly

Spigot Assembly - see spigot chart below

1. Place the outer washer (13) onto the threaded stem of the spigot (12). The beveled side of the washer should face the lower chamber.
2. Insert stem of the spigot (12) through the hole in the side of the lower chamber (11).
3. Place the inner washer (14) onto the stem of the spigot in the chamber.
4. Position the spigot upside down with the outlet facing up.
5. Thread the hex nut (15) onto the stem of the spigot and tighten securely by hand. Do not use a wrench or other tool to tighten the hex nut as this may damage the nut or chamber.
6. While holding hex nut (15) in place, finish hand tightening by slowly turning spigot (12) clockwise to the upright position.

<table>
<thead>
<tr>
<th>Spigot Type (12)</th>
<th>Outer Washer (13)</th>
<th>Inner Washer (14)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Stainless System</td>
<td>Beveled Black - install beveled side toward chamber wall</td>
<td>Flat Black - instal between chamber wall &amp; tightening nut (15)</td>
</tr>
<tr>
<td>Spigot (Black)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Berkey® Light Spigot</td>
<td>Beveled White - install beveled side toward chamber wall</td>
<td>Beveled White - install beveled side toward chamber wall, between chamber wall &amp; tightening nut (15)</td>
</tr>
<tr>
<td>(Blue)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Step 2 - Continued

Lower Chamber Assembly

1. Install rubber ring base (16) on the bottom of the lower chamber (stainless steel units only).

2. Snap Anti-Air Lock Clip over the upper lip of the lower chamber with the lip side out. See diagram 4 (stainless systems only).

Step 3 - Prime Elements & Filters

Priming Button (thick tan washer) - Small Faucet Option

• Follow the printed instructions provided within the element box, to prime with the included tan priming button (thick tan washer).

Prime Right (See Diagram 5) - Universal Faucet Priming Kit Option

• Included in all new systems for easier faster priming of both Black Berkey® Purification Elements & Berkey® Fluoride Filters.

• Full instructions here > www.berkeyfilters.com/products/prime-rite

Diagram 5

PRIME RITE™
A SUPERIOR PRIMING SOLUTION

USE BLUE SILICONE PRIMER & WHITE ADAPTER FOR FLUORIDE

BLUE SILICONE PRIMER FITS ALMOST ANY FAUCET.

USE BLUE SILICONE PRIMER FOR BLACK FILTERS.

SCAN FOR DIRECTIONS

WWW. BERKEYFILTERS.COM/PRODUCTS/PRIME- RITE
Step 4 - Filter Installation

Black Berkey Element Installation

1. Place a black element washer (7) onto the stem of a primed Black Berkey® Element (6).
2. Insert the stem of the Black Berkey® Element (6) into a hole in the upper chamber (5).
3. Thread the black element wing nut (8) onto the stem of the Black Berkey® Element (6) below the upper chamber and tighten securely by hand.
4. Repeat steps 1-3 until all Black Berkey® Elements have been installed.
5. Insert the hole plugs (9) into the remaining holes within the upper chamber. (if applicable).

Berkey® Fluoride Filter Installation (add on filter)

1. Install the primed Fluoride and Arsenic Reduction Elements (optional) (10) by screwing them onto the threaded stems of the purification elements, beneath the black element wing nut - no more than 8 revolutions.
   • Note: fastening Fluoride Filter more than 8 rotations, can damage the Fluoride Filter.

Step 5 - Upper & Lower / Final System Assembly

1. Once all filters are installed & all holes in upper chamber are utilized by filters or hole plugs*, gently place the upper chamber onto the lower chamber, and cover with the lid.
   • Black Filters should be installed in upper chamber and add on Fluoride Filters suspended on Black Filter stems, in the lower chamber.

   *The optional hole plug has two washers and one wing nut. To install, place one washer on the threaded hole plug stem. Insert the stem into the upper chamber hole. Place the second washer and then the wing nut onto the hole plug stem below the upper chamber and tighten securely by hand.

2. Berkey Light Variation: the small tabs on the bottom of the upper chamber will fit under the rim of the lower chamber. Often a snap is heard when the two chambers are put together.
First Time Operation & After Each Re-Priming:

1. Ensure that the spigot (12) is in the closed position

2. Fill the upper chamber (5) completely with cold or room temperature water and cover with the lid (2).

3. Allow water to filter into the lower chamber (11). A small amount of water may remain in the upper chamber (5) after filtration. Please see the FAQ section on page 13 for more information.

4. Discard the first batch of filtered water which may contain fine manufacturing dust that was flushed from the inner core of the Black Berkey® Elements.

5. Refill the upper chamber (5).

6. Test your system to ensure it is working properly. See Testing the Black Berkey® Purification Elements on page 9.

7. Your Berkey® system is now ready to use.

Note: The Black Berkey® Elements may take up to 15 minutes to begin dripping. Maximum flow rate will be achieved after the initial 12-24 hours of use, as micro air pockets within the purification elements are replaced with water.

Continuous Operation Tips

Daily Usage Tips

• It is recommended to always empty the lower chamber completely prior to refilling the upper chamber. Your system will continue to filter water even when the lower chamber is full. This can cause the system to overflow.

• Purified water can remain in the lower chamber for three days. If any water still remains at the end of three days, dispense into a clean secondary container and refrigerate up to four more days.

Short Term Travel Tips (3+ days away)

• If you plan to leave your system unused for more than three days, empty both the upper and lower chambers, remove all filtration elements, and allow the components to dry. The Black Berkey® Elements should be allowed to air dry. See Storing the Black Berkey® Purification Elements on page 8 and Storing the Fluoride Filters on page 13.
Source Water - General Precautions

- While this system can effectively purify raw untreated; pond, lake, and river water, however, always use the cleanest, clearest water whenever possible.
- This system is not intended for use with saltwater or softened water.
- If the source water contains large amounts of particulate matter, pre-filter it using material such as a coffee filter or cheesecloth. In emergency situations, a T-shirt or similar material will serve the same purpose.
- If you suspect a water source contains viral and bacteriological contamination, add 16-drops of plain bleach or iodine to each 1-gallon of water and wait 30 minutes in order to pre-treat the water before purifying in this system. The disinfectant will be removed from the water during the purification process, leaving no odor or taste.

Black Berkey® Purification Element Priming Tips - Priming Button

1. To create a useful finger-hold for priming, screw the wing nut onto the end of the threaded stem of the Black Berkey® Element just until only two or three threads are exposed from the tip.

2. Press the rubber priming button (tan colored) onto the stem of the element.

3. Place the threaded stem of the element between your index and middle fingers and press the priming button against the faucet while placing your thumb on top of the faucet to create a tight seal.

4. While holding the priming button against the faucet, turn on the cold water slowly, allowing water to fill the inside of the element.

5. Allow the exterior of the element to sweat beads of water for about 10 seconds.

6. Rinse the manufacturing dust from the exterior of the element. The element has now been successfully primed.

7. Repeat steps 1 – 6 for each additional element.

Priming with no Water Pressure

Fill a clean container, (i.e. the lower chamber) with water and place the elements in the water with the stems facing upward and out of the water. Place an object (i.e. ceramic coffee cup) on each stem to force the element body under the water. Allow the elements to soak for several hours to fully saturate, they will sink when fully primed.
Troubleshooting - Slow Initial Flow Rate

1. To determine if the Black Berkey® Elements have been successfully primed, remove them from the system and submerge them in a tall container of clean water, such as the lower chamber of your Berkey® system. If they sink to the bottom, they are fully saturated. If they float, the micro pores still contain trapped air and the elements will need to be re-primed.

2. Re-prime the elements. Follow the instructions provided within the element box or use the Black Berkey® Purification Elements Priming Tips on page 6.

3. If re-priming the elements does not improve the flow rate, soak the elements using the instructions provided on page 7 in the Priming with No Water Pressure section.

4. If the elements continue to have a slow flow rate contact Customer Service, at 1-800-350-4170 or customerservice@berkeyfilters.com.

*Note: If your Berkey® system contains Fluoride & Arsenic filters, the flow rate will be reduced by approx. 15-20%, under normal conditions.*

Troubleshooting - Slow Flow Rate After Extended Use

1. Small particulate matter can become trapped on the outside of the elements causing the flow rate to decrease. Follow the instructions in Routine Cleaning and Maintenance on page 12 to clean the elements.

2. If the elements have been allowed to sit dry for several days, air may be trapped in the micro pores and the elements will need to be re-primed. Follow the Priming Tips for the elements on page 6.

Storing the Black Berkey® Purification Elements

- **Unused** The elements can be stored indefinitely in their original packaging. Do not store with fragrant items.

- **Used** Clean the elements following the cleaning instructions on page 13 and then allow them to dry completely. The drying process can vary from one day to one week depending on the humidity level in the air. When dry, store the elements in their original packaging. Be sure to re-prime the filters before using them again.
Testing the Black Berkey® Purification Elements

To determine whether the Black Berkey® Elements are working properly, perform the following test using red food dye (included).

*Note: Due to its specific composition, only artificial RED food dye can be used. Natural red dyes (vegetable juices etc.) cannot be used. Always remove Fluoride Filters before testing the Black Berkey® Purification Elements.*

1. Confirm that the placement of the element washer and wing nut are correct. The washer should be inside the upper chamber and the wing nut should be on the underside of the upper chamber.

2. If your Berkey® system contains the optional Fluoride and Arsenic Reduction Elements in addition to the Black Berkey® Elements, REMOVE FLUORIDE FILTERS BEFORE TESTING.

3. Place an equal sized glass under each Black element to catch the filtered water.

4. In a separate container, add one teaspoon of red food coloring for every gallon of water your upper chamber holds. Each included vial contains 1 teaspoon of red dye.
   • *NOTE: DO NOT DROP RED DYE ONTO FILTERS.*

5. Pour the red tinted water into the upper chamber. Your Black filters should be fully submerged in water.

6. Allow the water to filter into the glasses.

7. If the filtered water has a pink or red tint, see below additional troubleshooting tips before contacting Customer Service.

Red Dye Trouble Shooting Tips

Please review all below tips to ensure a correct test before contacting Customer Service

• *Are the wing nuts on securely?* Please do not tighten the wing nuts using any tools; they should be hand tightened to a snug fit, but not more. If the wing nuts are put on too tight, this could cause stripping on the threads of the filter stem, preventing a correct seal.

• *Are you using the correct type of dye?* Only artificial liquid red food coloring can be used for this test. Other dyes contain minerals and natural colors which may pass through the Black Berkey® Elements.
Red Dye Trouble Shooting Tips - Continued

• Are the Washers and Wing nuts installed correctly? If not you will not the improper seal will cause your system to fail. Please see diagram 2 on page 2, and Step #1 of the Red Dye test above.

• Are the blocking plugs properly sealing the unused holes without elements? If you have a multi-part (white) screw style plug, verify that the plugs are installed tight with a silicone washer on each side. If you have the cork style hole plugs, make sure they are installed with the narrow end inserted first through the inside of the upper chamber. If the plugs are leaking, this will cause the system to fail the test.

• Are you re-testing an element you think has failed? If so, rinse off and re-prime the element first. Additionally, make sure you empty any excess water out of the bottom of the system or cups. If you are using the bottom chamber to catch water, run clean water through the spigot to clean it out as well.

Now you are ready to repeat the test.
If you’ve followed all the troubleshooting steps, and your filter(s) still fail(s) the red dye test, do not throw away the filter(s), as they have a 2-year prorated warranty. Contact Customer Service for further assistance.

Note: Test you system upon first use, every 3-6 months, before you take your system out of the country, and after drying or storing the elements for an extended period of time.

Other Black Berkey® Purifier Tips
1. Do not allow wet purification elements to freeze.
2. Do not place purification elements in dishwasher.
3. Do not place purification elements in microwave oven.
4. Do not boil purification elements.
5. Do not clean purification elements with detergents or soaps.
6. Do not store purification elements until completely dry.
7. Do not allow purification elements to sit in the direct sun for extended periods of time.
8. Do not place Berkey® system near a heat source or in direct sunlight.
9. Do not use elements to filter sea water or softened water.
10. Do not rest upper chamber on Fluoride filters or Black filter stems.
11. Remove filters and pack safely while traveling.
Fluoride and Arsenic Reduction Filter Elements (PF2)

Priming Tips - Priming Button

1. With clean hands, remove one blue cap from the end of a Fluoride element. It does not matter which blue cap is removed.

2. While holding the Fluoride element under your sink faucet, slowly turn on the cold water and fill the Fluoride element with water (about ½ cup is needed). Then turn the water off.

3. Replace the blue cap on the Fluoride element and shake it gently to help loosen any manufacturing dust that may be trapped within the element. Gently tapping the Fluoride element on the counter a few times will also help to loosen any excess manufacturing dust.

4. Remove both blue caps from the ends of the Fluoride element and empty out any residual water.

5. Place the tan rubber priming button onto one end of the Fluoride element and align the hole of the element with the hole of the priming button.

6. Press the priming button up against the sink faucet so the priming button creates a seal between the faucet and the Fluoride element. Place your thumb on top of the faucet to apply more pressure, creating a better seal.

7. Turn on the cold water slowly, allowing water to fill the cavity of the Fluoride element and discharge from the opposite end. Allow water to flow for one to two minutes or UNTIL WATER RUNS CLEAR.

8. To determine if more priming is necessary, run water through the element using a clear glass, to collect filtered water from the output end. If the collected water still appears cloudy, continue priming until the water is clear.
   • THE PRIMING PROCESS MAY NEED TO BE REPEATED MORE THAN ONCE TO COMPLETELY REMOVE ANY RESIDUAL MANUFACTURING DUST.

9. Turn the Fluoride Filter over to prime the other end, repeating steps 7 through 8.

10. Repeat steps 1 through 9 for each additional Fluoride Filter.

Note: Do not discard the priming button or blue caps, as you may need them in the future to re-prime elements.
Fluoride and Arsenic Reduction Filter Elements (PF2) - Continued
Installation Tips
1. Remove the upper chamber of the system and place it upside down so that the threaded stems of the Black Berkey® Elements are facing upwards.
2. With the water flow arrow pointing away from the upper chamber, screw the Fluoride elements onto the stems of each Black Berkey® Element exactly EIGHT full revolutions, and no more.
   • Do not screw the fluoride filters more than eight revolutions in an attempt to tighten them further as this may damage the internal media screen.
3. Return the upper chamber to the system by placing it onto the lower chamber. The Fluoride elements should now hang down into the lower chamber. The Fluoride elements will hang loosely but are secure.
4. Fill the upper chamber with water and let it drain into the lower chamber. When the lower chamber is full, discard the first batch of water as it may contain residual manufacturing dust. The system is now ready for use.

Storing the Fluoride Filter Elements
• UNUSED: The Fluoride elements can be stored indefinitely in their original packaging. Do not store with fragrant items.
• USED: Place the Fluoride elements in a resealable zipper storage bag and store them in the refrigerator for up to two weeks.
• Do not store used Fluoride elements for longer than two weeks.
• Do not store the Fluoride elements in the freezer.
• Always re-prime the Fluoride elements before using. See Fluoride Priming Tips steps 5 - 8 on page 11.

Troubleshooting & Other Berkey® Fluoride Filter Tips
• Fluoride Filters may need to be primed more than once.
• Fluoride Filters are primed when filtered water runs clear. (collect in glass to confirm)
• Do not Allow the Fluoride Filters to dry out, the internal media cannot be re-activated.
• Never set your system on its side with filters installed, their weight can cause the Black Filter stems to break off in the Fluoride Filters, ruining both filters.
• Never Red Dye Test your Fluoride Filters.
Routine Cleaning & Maintenance

Cleaning the Black Berkey® Purification Elements
1. To prevent contamination, wash hands before proceeding.
2. Remove the upper chamber and place it upside down on a solid surface, to unscrew the Fluoride Filters (if using), and set safely aside.
3. Lift the upper chamber vertically, and use one hand to hold the black filter and the other to unscrew the wing nut securing the Black Berkey® Element. DO NOT SET SYSTEM ON ITS SIDE WITH FILTERS INSTALLED
4. Remove the Black Berkey® Elements from the inside of the upper chamber.
5. Hold one element under the faucet with the exit hole pointed up.
6. Using a clean 3M Scotch-Brite™ pad, scrub the surface of the element for several minutes. The goal is to remove the outermost layer of the element, exposing a new layer of open micro pores.
7. Rinse the element with water but place a finger over the hole of the stem to prevent any potentially contaminated water from entering the core of the element. Re-prime the element using the Priming
9. Repeat steps 3 to 7 for each additional Black Berkey® Element.
10. Reassemble the system.

Cleaning the Chambers of the Berkey® System

The chambers, particularly the lower chamber should be cleaned at least once a month.
1. Remove the Black Berkey® Elements, optional Fluoride elements, spigot, and any other attached components. DO NOT SET SYSTEM ON ITS SIDE WITH FILTERS INSTALLED
2. Clean the chambers using water and a dish soap. If the water used for cleaning is suspected to contain viruses or bacteria, add 16 drops of bleach per gallon of water. The stainless steel Berkey® chambers can also be cleaned in the dishwasher but remove all parts and attachments first. If you have a Berkey® Light system, do not place any of its components in the dishwasher.

Cleaning Mineral Deposits: If your Berkey® system is filtering hard water, which is water with a high dissolved mineral content, scale from naturally-occurring minerals such as calcium may develop in the spigot and chambers after prolonged use.
Cleaning Mineral Deposits Continued: These deposits can be removed by soaking the affected components in a 50-50% vinegar and water mixture for about 15 minutes. Then wash with water and dish soap. Do not soak the Black Berkey® Elements or optional Fluoride elements in the vinegar mixture.

Frequently Asked Questions

Why does my Berkey® leak where the Upper and Lower chambers fit together?

Water will leak from where the two chambers fit together if both the upper and lower chambers are full or nearly full of water.

- To prevent overflow, it is recommended to empty the lower chamber completely prior to refilling the upper chamber.
- There is not a water-tight seal between the upper and lower chambers of the system because this type of seal would prevent gravity filtration, the Berkey® utilizes.

Why does the Upper chamber still contain water after filtering the process?

It is normal for one to two inches of water to remain in the upper chamber.

- Berkey® systems are gravity filters and as the water level in the upper chamber decreases the filtering process will naturally slow down because there is less water pressure available to force water through the elements.

Why is Filtered Water in Lower Chamber Cloudy?

Cloudy water may indicate that the Fluoride Filters still contain some manufacturing dust and require additional priming (flushing with water).

1. Fill a clean container with clean water and soak the Fluoride Filters in the water for at least 30 minutes. Tilt the elements under water so air bubbles can escape from both ends.
2. Remove the Fluoride Filters from the water. Cover the holes with your fingers / blue caps that came with the elements, and shake the elements vigorously. Then tap them lightly on the counter to loosen any residual manufacturing dust.
3. Re-prime the Fluoride Filters using steps 5 - 8 of Fluoride Priming Tips on page 11.
4. If the water filtering through the Fluoride Filters continues to be cloudy in appearance, contact Customer Service.
Frequently Asked Questions - Continued

Why is there a residue in the chambers and on my cookware / Why are there white floaters in my water?
Naturally-occurring minerals such as calcium and magnesium carbonates, bicarbonates, chlorides, and sulfates can leave deposits in the Berkey® chambers as well as cookware that have contained the filtered water.

• These deposits can be removed by thoroughly cleaning the chambers and cookware. For cleaning instructions, see Cleaning the Chambers of the Berkey® System & Cleaning Mineral Deposits sections on page 13 & 14.

Should I use a TDS meter to test my Berkey Filtered Water?
Total Dissolved Solid (TDS) meters measure the level of dissolved solids in water. Unfortunately TDS meters are unable to distinguish between minerals & contaminants, thus do not measure the purity of water. For reference, Berkey Filters remove harmful containments and leave in beneficial minerals. Additionally, TDS meters measure the conductivity (positive or negative charge) of water. One method utilized by the Berkey to remove contaminants is ionic-adsorption, and this will naturally result in a slightly more positive charge. This means, TDS meters will show a slightly higher TDS reading after water has been filtered through the Berkey®, even though nothing has been added to the water.

My Filtered Water has an unexpected taste, what can I do?
1. Test the Black Berkey® Elements.
   • To ensure the elements are properly filtering the water, perform the red dye test using the instructions found on page 9.
   • If you have Fluoride filters, be sure to remove them before running the red dye test.
2. Re-prime the Fluoride Filters - if your system uses them
   • If your Berkey® system contains the optional Fluoride Filters, the taste may be due to partially primed Fluoride filters and residual manufacturing dust that was not completely removed during the priming process. See the Fluoride Filter Priming Tips on page 11 & the FAQ on the previous page regarding cloudy water.
Berkey Filters Guarantee & Returns

100% Satisfaction, 30-Day Satisfaction Guarantee

Berkey Filters encourages you to test your product(s) once received. For this reason, we accept returns of products in new or used condition. If you are not satisfied with your purchase, for any reason within 30 days of your purchase date, you may call Customer Service at 800-350-4170 for a RMA # (Return Merchandise Authorization Number).

Packages received without a RMA # will be charged a 20% handling fee. Returned items must be in their original packaging, with all included parts and literature. Returns can be made with the carrier and shipping method of your choice, at your expense. By request, we can send you a shipping label and the cost will be deducted from your return.* You, the customer are responsible for obtaining and monitoring the tracking number for any items returned to Berkey Filters.

Once your return is received, please allow 7-10 business days for a refund to reflect back to the original form of payment used for the order. If an eligible purchase included a free item, the free item must also be included in your return. Free items not returned will be billed as a deduction from the final refund at their full retail value.

Address your return to:
Berkey Filters
1981 Aspen Circle
Pueblo, CO 81006

*Shipping labels can only be provided for those who are located in the contiguous United States.

Specific return instructions, for your system can be found in the Returning your Berkey® Water Filter System section on page 19. Failure to follow return instructions will result in up to a 20% handling fee that will be deducted from the amount refunded.

Exchanges

For exchanges please follow the instructions in the above section. Once we have received the item you're exchanging, please allow 7-10 business days for processing. During this time we will ship out the exchange item. If the outbound shipment of new items is valued at or above $45, it will ship for free, within the contiguous United States.
Berkey Filters Returns - Continued

Rapid Exchange
If you would like to receive your exchanged item as soon as possible, you may choose to pay the purchase price of the new product upfront. Once the returned item(s) is received, a refund will be processed for the returned item(s). (Please refer to our shipping policy for additional information regarding carriers and shipping methods, under the 30-day return policy on page 15).

Past 30 Days
Returns will not be accepted after 30-days of the purchase date. No exceptions. In the event a replacement is needed for any part covered under warranty, please call Customer Service for additional information and to receive a RMA # (Return Authorization Number). Please see below for warranty details.

Berkey Filters Warranty Policy

Standard Manufacturer 6-Month Warranty
Except for the unit housings and Black Berkey® Purification Elements, all products, including the Berkey® (PF-2) Fluoride filters, parts, and accessories are warranted to be free from defects in materials and workmanship for 6-months from the purchase date.

Standard 2-Year Warranty - Prorated at 6-Month Intervals
The Black Berkey® Purification Elements and unit housings are warranted to be free from defects in material and workmanship for a 2-year period, prorated in 6-month intervals.

Berkey® Care Lifetime Warranty
For our customers who chose to register at the time of purchase, we offer a lifetime warranty on select Berkey® Systems. The Berkey® Care Lifetime Warranty covers the; Travel Berkey®, Big Berkey®, Royal Berkey®, Imperial Berkey®, and Crown Berkey®. If at any time the housing, standard spigot, washers, hole plugs, knob, or wing nuts of your stainless steel Berkey® system fail in any way due to defects in materials or workmanship, contact Berkey Filters for additional information regarding the exchange of the item and to receive a RMA #. The lifetime warranty does not cover damage caused by carelessness, accidents or abuse/unintended use of the system.
Berkey Filters Warranty Policy - Continued

Berkey® Care Lifetime Warranty - Continued
This warranty does not cover filters. This is an exclusive offer to our valued customers from Berkey Filters and is in addition to all other stated warranties.

Please note: For all returns, exchanges, and warranty claims please contact our Customer Service for a RMA # prior to returning and refer to the Returning your Berkey® System section on page 19. Failure to follow listed return instructions will result in a 20% handling fee (see page 19).

Manufacturer’s General Warranty

New Millennium Concepts, Ltd. warrants their product against defects in materials or workmanship during ordinary consumer use. This limited warranty does not cover product issues caused by any other reason, for the time periods and conditions set forth below when purchased directly from New Millennium Concepts, Ltd. or from an authorized Berkey® dealer. For a period not to exceed 12 months from the original date of purchase of the product, New Millennium Concepts, Ltd. will, solely at its discretion, replace a system or component that it deems is not functioning properly during the stated warranty period.

New Millennium Concepts, Ltd. shall not be held liable for incidental or consequential damage to personal property from, but not limited to, a defective unit, improper use, abuse, accident, or neglect, etc. It is the customer’s responsibility to prevent misuse of the system and to replace parts, when, due to the natural course of wear and tear, they must be replaced. This warranty will not apply to units which have been used for purposes not intended, which have been altered so as, in the manufacturers judgment, to adversely affect its performance. This warranty is for the original retail purchaser only, and cannot be transferred.

The laws of the state of Texas, USA will govern any disputes regarding this warranty or claim made. This warranty, which is given expressly in lieu of all warranties, expressed or implied, or merchantability and fitness for a particular purpose, constitutes the only warranty made by New Millennium Concepts, Ltd.
Berkey Filters Warranty Policy - Continued

Manufacturer’s General Warranty - Continued
The Black Berkey® Purification Elements are covered under a two year limited prorated warranty, calculated in six month intervals. This warranty applies only to products manufactured or exclusively distributed by New Millennium Concepts, Ltd. and its authorized Berkey® dealers. To obtain warranty service, you must provide a dated receipt for the product and pay for any shipping charges incurred to return the product to New Millennium Concepts, Ltd.

Final Sale Items
Items marked as final sale, such as Scratch and Dent items are ineligible for returns or refunds. Final sale items may not be exchanged for cosmetic reasons or any other reason. Final sale items are covered by the manufacturer warranty for defects in materials and workmanship.
Returning your Berkey® Water Filter System

Please follow the disassembly and packing instructions carefully. Fees may apply if the product is not returned in its entirety with original packaging, or if it is damaged during return shipment. The following information is comprehensive, and all sections may not apply to your specific return.

Disassembly - Please refer to Diagram 1, on page 1

Step 1 - Disassemble Lid
1. Unscrew the knob (1) from the lid (2).
2. Remove the screw (4) from the lid and then screw it back into the knob with the washer (3) attached.
3. Set both pieces aside.

Step 2 - Disassemble the Upper Chamber
1. Separate the upper chamber (5) from the lower chamber (11) and set the upper chamber (5) upside down on a solid surface.
2. Unscrew optional Fluoride and Arsenic Reduction Elements (10) from the purification elements (6). Hold the Black Berkey® Elements and unscrew the wing nuts (8). If the optional hole plugs are used, unscrew the hex nuts as well.
3. Remove the purification elements (6), element washers (7), and any hole plugs (9) from the inside of the upper chamber (5).
4. Screw the element wing nuts (8) back onto the purification elements (6) with the element washers attached. Also screw any hex nuts onto the optional hole plugs with the washers attached.
5. Set all pieces aside.
6. Allow the purification elements (6) and optional PF-2 elements (10) to air dry for at least 24 hours prior to packing.

Step 3 - Disassemble the Lower Chamber
1. Unscrew the spigot (12) by holding the spigot hex nut (15) inside of the lower chamber (11) and turning the spigot.
2. Remove the hex nut (15) and the spigot from the inside of the lower chamber (11) and screw the hex nut back onto the spigot (12) with the washers (13, 14) attached.
3. Leave the rubber base ring (16) attached to the bottom of the lower chamber (11).
4. Set all pieces aside.
Step 4 - Packing the System for return shipping

Failure to properly pack your system for return shipping could result in a restocking handling fee of up to 20% if the unit is received damaged.

1. Place the purification elements (6), which have been allowed to dry for 24 hours, in a resealable zipper storage bag. Then place them in their original box. Place the Fluoride elements (10) in a resealable zipper storage bag as well.
2. Bag all parts, IE the knob (1), spigot (12), and hole plugs (9), in their original bag or in a resealable zipper storage bag.
3. Take the upper chamber (5) and set it upright.
4. Place the filtration elements and the parts inside the upper chamber (5). Please add packing material to the inside of the upper chamber to properly secure all items.
5. Turn the lower chamber (11) upside down and place it over the upper chamber (5). It should fit over the outside of the upper chamber. The lower chamber will stop before touching the rim of the upper chamber.
6. Flip the entire system so that the rubber base ring (16) is on the bottom and the bottom of the upper chamber (5) is facing up (the bottom of the upper chamber has the holes for the purification elements.)
7. Place the lid (2) on the bottom of the upper chamber (5).
8. Place the system inside the original product box if available, and seal it with tape for shipping. Do not apply the shipping label directly onto the product box. Instead, please place the product box, along with sufficient packing material, into another larger box for shipping.

Please return the Berkey® system to:
Berkey Filters
Attention: Returns Department
1981 Aspen Circle
Pueblo, CO 81006
Missing or Damaged Items

It is the responsibility of you, the customer, to inspect orders once received. If you find items to be missing or damaged, you must notify Customer Service within 10 days of receipt. Missing or Damage claims reported after 10 days, will not be approved for replacement.

For Damaged items, please email us at customerservice@berkeyfilters.com with the following:

1. Subject Line: Damaged Item(s)
2. Detailed message documenting the damaged, lack of detail may delay the processing of your claim if we need additional information.
3. Photo(s) of the item(s) that clearly shows all damage.
4. If applicable, a photo of damage to the shipping box.

Approved claims for missing or damaged items will be processed within 24 - 48 business hours of receipt.

Berkey Filters will cover all shipping when returning damaged items or shipping replacements.
Parts & Accessories

*Prices subject to change without notice*

Berkey® Filters

<table>
<thead>
<tr>
<th>Product</th>
<th>Price</th>
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<tbody>
<tr>
<td>Black Berkey® Filter Elements</td>
<td>$120</td>
</tr>
<tr>
<td>Set of 2</td>
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<tr>
<td>Berkey® Fluoride Filters</td>
<td>$60</td>
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<tr>
<td>Set of 2</td>
<td></td>
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<tr>
<td>Sport Berkey® Water Bottle Filter</td>
<td>$34.95</td>
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<tr>
<td>Sport Berkey® Replacement Filter</td>
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Popular Accessories

<table>
<thead>
<tr>
<th>Product</th>
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<tbody>
<tr>
<td>Black Berkey® Priming Pump</td>
<td>$25</td>
</tr>
<tr>
<td>Berkey® Stand sizes for all stainless systems</td>
<td>$35 - $46</td>
</tr>
<tr>
<td>Berkey® Tote sizes for all stainless systems</td>
<td>$51- $68</td>
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<tr>
<td>Think Sport Stainless Steel Bottle</td>
<td>$15 - $19</td>
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Parts & Accessories

*Prices subject to change without notice*

Replacement Parts

<table>
<thead>
<tr>
<th>Product</th>
<th>Price</th>
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<tbody>
<tr>
<td>Berkey® Light Maintenance Kit</td>
<td>$25</td>
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<tr>
<td>Berkey® Stainless Maintenance Kit</td>
<td>$25</td>
</tr>
<tr>
<td>Black Filter Wing Nut &amp; Washers</td>
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<tr>
<td>Stainless System Hole Plug</td>
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Spigots

<table>
<thead>
<tr>
<th>Product</th>
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<tbody>
<tr>
<td>Berkey® Light Replacement Spigot</td>
<td>$10</td>
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<tr>
<td>Berkey® Stainless Replacement Spigot</td>
<td>$10</td>
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<tr>
<td>Stainless Steel Spigot - Stainless Systems only</td>
<td>$23</td>
</tr>
<tr>
<td>Water View Spigot - Stainless Systems Only</td>
<td>$45 - $52</td>
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**Boroux Drink Ware**

*Prices subject to change without notice*

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Price</th>
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<tbody>
<tr>
<td>Boroux Wide Mouth Glass Bottle 500ml</td>
<td>$9.99</td>
</tr>
<tr>
<td>Six Boroux Wide Mouth Glass Bottle 500ml</td>
<td>$58.99</td>
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<tr>
<td>Kit - Six Wide Mouth 500ml Bottles &amp; Rack</td>
<td>$73.99</td>
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<tr>
<td>Wide Mouth 1 Liter Glass Bottle</td>
<td>$29.99</td>
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<tr>
<td>Sleeve - 1 Wide Mouth 500ml Glass Bottle and Double Walled Housing</td>
<td>$29.99</td>
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<tr>
<td>Can Jacket - Doubled Walled Various Colors</td>
<td>$9.99</td>
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<tr>
<td>Six Basic Narrow Mouth Glass Bottles ½ Liter</td>
<td>$24.99</td>
</tr>
<tr>
<td>Four Basic Narrow Mouth Glass Bottles 1 Liter</td>
<td>$24.00</td>
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</tbody>
</table>
For further assistance please contact Customer Service:

- Phone: 1-800-350-4170
  
  **Press 2 for a call back (no need to wait on hold!)**
  
  **Press 1 to leave a Voicemail**
  
- Email: customerservice@berkeyfilters.com
- Live Chat on www.berkeyfilters.com
- Please provide the order/invoice number for prompt service.

**Hours of Operation**

Monday - Friday 7:00 AM - 5:00 PM MST
Saturday 8:30 AM - 5:00 PM MST

My Order Number: