

# stikwood™ warranty

Stikwood guarantees our products will meet or exceed the material, finish and adhesive tolerances listed on the corresponding product specification sheet as long as all environment, installation and care requirements are met. Here is a specific list of responsibilities by party.

## Stikwood Is Responsible for Delivery of a Quality Product

In accordance with the Architectural Woodworking Institute guidelines, Stikwood will deliver a product that is acceptable as defined by the spec and wood tolerances of the selected product (see specification sheet).

Part of the attractiveness of wood is the natural and organic warmth it can bring to a space. All aspects of this natural character need to be taken into account during design. Due to the natural variations which occur in veneers and hardwoods, such as grain, texture and color, no guarantee can be made of an exact match to samples.

## The General Contractor (GC) is Responsible for the Installation Environment

The GC is in charge of the overall installation environment and must ensure the building is closed, the HVAC is operational, the interior climate has reached final occupancy levels, and Stikwood installation is scheduled after other trades have completed work in the area Stikwood is to be installed.

## The Installer is Responsible for Material Acclimation and Installation

The installer must confirm that the material received is the correct and approved material, and that it is properly acclimated and installed. **The old saying, “you cut it you own it” applies.**

## The Owner is Responsible for Maintaining Building Conditions

The owner/tenant of the space is responsible for ensuring the final occupancy conditions of the building are maintained.

**Have questions or concerns about your stikwood, or need install advice? Call or email us.**

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**Customer Support**

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