



official use only

# Return Merchandise Authorization (RMA) Request Form

**Please fill out this form completely.** Allsportonline.com Customer Success Team will contact you to provide the RMA #. Our Customer Success Team can be reached at [info@allsportonline.com](mailto:info@allsportonline.com) or (800) 678 - 7873 between 9am to 5pm PST Monday-Friday. If you are returning more items than will fit on this form, please include a separate document listing those items and the reason for return. If you wish to drop off the item to our warehouse, please call us at **(800) 678 – 7873**.

**Please email this completed form and a copy of your allsportonline.com invoice including two photos of returning merchandise along with proof of delivery date to [info@allsportonline.com](mailto:info@allsportonline.com), and we will respond to your request within two business days. PLEASE DO NOT SEND OUT MERCHANDISE WITHOUT RMA #. WITHOUT RMA #, WE WILL NOT REFUND / RETURN / EXCHANGE NOR RESPONSIBLE FOR ANY PACKAGE RETURNED TO OUR WAREHOUSE. Additional note for all Yamaha products: WE WILL NOT REFUND / RETURN / EXCHANGE IF RED TAG AND STRAP IS DETACHED OR SOAKED IN WATER EVEN IF ITEM IS UNUSED. All shipping fees are non-refundable, and any RMA form should be submitted to [info@allsportonline.com](mailto:info@allsportonline.com) within 30 days of received date with the proof of delivery date.**

## Contact Information

Company Name (If you have any): \_\_\_\_\_

Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Fax: \_\_\_\_\_

Order/Invoice #: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Received Date: \_\_\_\_\_

## Product Return Information

Product Name or Item # \_\_\_\_\_ Qty: \_\_\_\_\_

Reason for return: (select one)

- Defective (with original package/sealed/never opened nor used/worn)
- Don't want (please specify the reasons below)
- Others (please specify the reasons below)

Please provide detailed comments related to your return so we can complete your request. Missing information can delay processing of your RMA.

# RMA Request Form

Company Name \_\_\_\_\_ Contact Name \_\_\_\_\_

**Product Name** or Item # \_\_\_\_\_ Qty: \_\_\_\_\_

Reason for return:

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- Don't want (please specify the reasons below)
- Others (please specify the reasons below)

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**Product Name** or Item # \_\_\_\_\_ Qty: \_\_\_\_\_

Reason for return:

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- Others (please specify the reasons below)

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**Product Name** or Item # \_\_\_\_\_ Qty: \_\_\_\_\_

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# RMA Request Form

Company Name \_\_\_\_\_ Contact Name \_\_\_\_\_

Product Name or Item # \_\_\_\_\_ Qty: \_\_\_\_\_

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