

Marriage and Family Solutions, LLC

Authorization for Automated Reminder Call / Text Reminders

Please read this information carefully before signing

Marriage and Family Solutions, LLC will be offering appointment reminders via text messaging ("SMS") service. Be informed that text messages, in their typical form, are not a confidential means of communication. If you choose to receive appointment reminders via text message, there is a reasonable chance that a third party may be able to intercept and eavesdrop on those messages. The kinds of parties that may intercept these messages include, but are not limited to:

- ◆ People in your home or other environments who may access your phone, computer, or other devices that you use to read and write messages
- ◆ Your employer, if you use a work cellphone
- ◆ Hackers or other bad actors

CONSENT FOR TRANSMISSION OF PROTECTED HEALTH INFORMATION BY NON-SECURE MEANS

By signing this document, I am acknowledging that I understand and agree to the following:

- ◆ I understand that normal text/SMS messaging and data fees may apply.
- ◆ I understand that the attendance policy of Marriage and Family Solutions, LLC remains in effect, regardless of whether or not I receive a text/ SMS reminder. This includes canceling appointments with at least 24 hours notice.
- ◆ Acknowledge that Marriage and Family Solutions, LLC will not be offering text communications for any purpose beyond scheduled meeting and appointment reminders. Furthermore, I understand that Marriage and Family Solutions, LLC does not offer reminder services by any other means.
- ◆ I have been informed of the risks, including but not limited to my confidentiality in treatment and transmitting my protected health information by unsecured means.
- ◆ I understand that I am not required to sign this agreement in order to receive treatment. I also understand that I may terminate this consent at any time by notifying my therapist or Marriage and Family Solutions LLC office personnel. If I do not notify personnel regarding my desire to revoke this consent, it will remain active and on file indefinitely.
- ◆ I am aware that it is my responsibility to notify my therapist or office personnel if I wish to change the mobile number to which these text reminders are sent.
- ◆ I consent to allow Marriage and Family Solutions, LLC to use a text messaging service to transmit to me information related to the scheduling of meetings or other appointments. I am acknowledging that I know that this service is an unsecured means of communication.

PRINT NAME OF CLIENT

MOBILE NUMBER

SIGNATURE (client or legal guardian)

DATE

If signed by a Personal Representative: *(If the individual has a personal representative with legal authority to make health care decisions on the individual's behalf, the notice must be given to, and acknowledgment obtained from the personal representative.)*

Print Name: _____ Role: _____
(Parent, guardian, etc.)