



Returns Form

Name: _____

Address: _____

TNC Number: _____

Purchased Date: _____

Thank you for ordering with www.tiesncuffs.com.au . Please use this form if you need to return any item (s) telling us why so we can improve our quality and service to you.

We are sorry you found the item (s) unsuitable and we will happily exchange your order. Please note that it is your responsibility to pay for all returns for change of mind purchases. Returns are only accepted providing the product is returned to us in its original condition and undamaged, including the outer packaging with 14 days of purchase. Briefs cannot be exchanged or refunded for hygiene reasons unless they are faulty.

If the item is faulty refunds will be credited to the debit/credit card used in the original transaction within 1 week after receipt of returned items. . If the product is faulty we will refund you for regular shipping back to us if you include the receipt in your package.

To return an item

1. Simply complete this form and enclose it with the goods to be returned
2. Please post your return to Lisa PO BOX 5146 Chullora NSW 2190

For your protection we recommend you keep proof of postage as we cannot be held responsible for good lost in transit. A refund can take up to 1 week to process; however, we will aim to refund goods as quickly as possible within this time frame.

I am returning the below items:

Item Code: _____ **Item Name:** _____

Reason for returning: _____

Please send me the following item for exchange:

Item Code: _____ **Item Name:** _____