



RETURNS FORM

Order Number – _____

Would you like a refund or an exchange? (Please circle)

Refund

Exchange

In the case of an exchange, what would you like us to send you out?

We'd love to know the reason for the return. (This is optional. It just helps us get it right next time.)

Too small

Too big

Too long

Too short

Other _____

Please return the product and this form:

**Bluesmiths Returns
Akaku Center, Suite 207
333 Dairy Road
Kahului, Hawaii 96732
USA**

Any questions, please email us: aloha@bluesmiths.com



RETURNS & EXCHANGES

Returns

At Bluesmiths, we're extremely proud of our products and we really hope you like them and get many years of use from them.

If for any reason you are not totally happy with your purchase, please return the item(s) to Bluesmiths for a refund of the purchase price.

We ask that you simply complete the Returns Form (included in your package) and send it back to us along with the goods.

Bluesmiths can only accept goods returned in original, unworn condition within 30 days of the purchase.

As soon as we receive the goods back, we'll credit you back for the original purchase price. We do not refund original shipping charges.

Returns are the responsibility of the customer. Bluesmiths cannot be held responsible for missing or damaged goods. We recommend using a service with delivery signature.

If an item is deemed defective or faulty by Bluesmiths, we will refund the cost of return shipping. We ask that we are notified of the problem by email in advance of the return.

Discount/Offer - When returning items on which you have received a discount/offer, that discount/offer will no longer apply if you fall below the discount/offer threshold.

Overseas Returns – Please contact us before you make an overseas return. Bluesmiths will not accept customs charges. Please note on the package "Goods returned under warranty."

The return address is:

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We recommend using USPS Priority Mail as the carrier. This is fast and economical inbound to Hawaii, whereas FedEx and UPS can be expensive.

We love feedback. It helps us make a better product. If you do make a return, we'd really like to hear what we could do next time. Feel free to let us know what you think, good or bad.

Exchanges

If you would like an exchange product, we will ship you the new product as soon as we receive the item you would like to exchange. We will ship with our standard domestic service. If there is a difference in price, we will either refund you the difference in price or ask you to make a balancing payment.

Fast Exchanges - If you cannot wait and would like an exchange item sooner, please email us at aloha@Bluesmiths.com. We'll simply ask you to pay for the replacement garment and then we'll immediately ship it to you for free. As soon as we receive the garment back, we'll refund you the purchase price of the original garment.

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