

RETURN FORM



DOSE OF ROSES

BEVERLY HILLS

STEP 1

Fill out Contact/Ship To Information

ORDER # _____

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP CODE _____

COUNTRY _____

PHONE NUMBER () _____

E-MAIL _____

STEP 2

List items you are returning including reason for return. (See chart below)

ITEM NAME/DESCRIPTION	COLOR	SIZE	QUANTITY	PRICE	REASON CODE

REASON CODES: Enter the reason code in step 2

QUALITY

- 21. Damaged/Defective
- 22. Missing parts/hardware
- 23. Damaged during shipping
- 24. Poor quality
- 25. Comfort not as expected

OTHER

- 31. Changed mind
- 32. Did not like style/color
- 33. Did not like fabric

STEP 3

Enclose this form with merchandise. Return through any shipper or insured mail to this address:

DOSE OF ROSE

Attn: Returns Department

1457 Glenn Curtiss St. Suite 728

Carson, CA 90746

Return Policy

Eligible items may be returned for Store Credit only. Returns must be returned within 14 days of the ship date received. We will not accept any returns after 14 days. Returned items must be in original condition, unworn and unwashed (free of any stains from makeup, deodorant, or wear) with all product tags attached. Defective items must be reported within 2 days of receipt. If not reported, we cannot issue credit. If you believe you have received an incorrect item, please contact us within 24 hours of receiving your package (support@doseofroses.com)

Final Sale items are non returnable or not eligible for an exchange. You must have the receipt, order confirmation or proof of purchase from Dose of Roses. We are unable to accept returns of purchases made from third-party retailers.

Exchanges

We do not do exchanges. Our reasoning is simple. Our products are in high demand and if you send back the item you want to exchange, there is no guarantee we will have what you want at that time. However, you may simply return your package by following the normal return procedure. We will issue you a store credit once we've received your return. That way, you may use the credit towards the correct item/size, or for another item. Please note: Original shipping fees are non-refundable. Return shipping costs are the customer's responsibility. A restocking fee will be assessed on orders that are refused by the customer at the time of delivery or returned due to an "un-deliverable" address.

Damaged Items

If you could kindly print and fill out this form, and return it along with the damaged item, we will issue you store credit and you can repurchase the item if desired. We strongly suggest including a tracking number with your package, as we are not liable for those that get lost in transit. Once we receive your package, we will email you with a store credit code in the amount of your item, plus the cost of the shipping return. Please Note that we can only reimburse you a maximum of \$10.00 USD for shipping if you include a copy of the receipt in your shipment with damaged item.