

## Legal and Terms of Use

By purchasing from **Ferro Concepts Inc.**, you agree to be bound by these terms and conditions (“Legal and Terms of Use”); furthermore, you represent, warrant and confirm the following:

### **ARMOR**

For the purchase of products categorized as armor:

- You are at least 18 years of age and the age of majority in your state, province, or territory of residence at the time of purchase;
- You are not a felon;
- You are not legally barred from purchasing, possessing, or using the item(s) purchased;
- You are legally allowed to possess and use the item(s) in your state;
- Your purchase does not violate any local, state, or federal laws;
- You are not purchasing the item(s) for criminal or amoral purposes;
- You will only use the item(s) purchased for lawful purposes;
- You are purchasing the item(s) on your own behalf and not on behalf someone else in order to avoid complying with these Terms and Conditions;
- You assume all risk of use (or misuse) of the item(s) purchased;
- **You understand that body armor is not bullet proof – IT IS ONLY BULLET RESISTANT, and if a bullet strikes you there is always a risk you will be injured or killed:** and
- You agree, for yourself and your heirs, assigns, and agents, to fully and completely release, never bring any action in any court of law against, and to indemnify, defend, and hold harmless **Ferro Concepts Inc.** for any and all liability stemming from your purchase, possession, or use of the item(s).

Illegally purchasing, possessing, or using body armor or other items sold by **Ferro Concepts Inc.** may result in severe legal consequences for you, up to and including incarceration. **Ferro Concepts Inc.** will fully cooperate with all criminal investigations. **Non-law enforcement residents of Connecticut are prohibited from purchasing body armor.**

**Ferro Concepts Inc.** assumes NO LIABILITY for your use or misuse of any item(s) sold or donated, including without limitation any incidental or consequential liability. ALL WARRANTIES, INCLUDING THE WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY, ARE HEREBY EXCLUDED. NO ORAL AGREEMENT OR WARRANTY OF ANY KIND SHALL BE BINDING UNLESS IN WRITING AND SIGNED BY **FERROCONCEPTS**. Statements, images, or descriptions are informational only, and not made or given as a warranty in any way. **Ferro Concepts Inc.** specifically disavows any other representation, warranty, or liability related to the condition or use of the items sold. **Ferro Concepts Inc.** does not cover any consequential damages, and its liability is limited to repairing or replacing defective items. Every item is sold “AS IS” and “WITH ALL FAULTS”. The entire risk as to the quality and performance of the product is with the buyer.

### ***International Traffic in Arms Regulations (ITAR) and Export Regulations.***

Level IV rifle rated body armor (Rifle Plates), ceramic or composite, fall under the jurisdiction of the International Traffic in Arms Regulations (ITAR), and are subject to the export control laws of the U.S. Government. Export or retransfer of Level IV Rifle Plates by any means to any foreign end user, or for any other end use, whether in the U.S. or abroad, without the written approval of the U.S. Department of State, is prohibited.

Level III rifle rated plates are now under the Export Administration Regulations (EAR) and remain subject to the export control laws of the U.S. Government. Export or retransfer of Level III Rifle Plates by any means to any foreign end user, or for any other end use, whether in the U.S. or abroad, without the written approval of the U.S. Department of Commerce, is prohibited. The Sale, transfer, transportation, or shipment outside of the U.S. of any product prohibited or restricted for export without complying with U.S. export control laws and regulations, including proper export licensing, documentation or authorization, is strictly prohibited and may result in civil penalties and/or constitute a federal crime. **Ferro Concepts Inc.** will not engage in any transaction that requires the illegal export of any products and will not assist directly or indirectly with the illegal export or re-export of any products.

**Return Policy:** Due to the nature of the products we sell, we are unable to accept returns on any armor products except for soft armor.

Soft armor may be returned within 7 days of receipt, but only for sizing exchanges. The product must be returned in its original packaging with the label intact. Before a return is accepted, the product will be checked for any signs of damage, and acceptance of the return is at our discretion.

We regret that we cannot accept returns on any other armor products, including hard armor plates. We strongly recommend that you carefully review product specifications and consult with our customer service team before making a purchase to ensure that the product meets your needs.

## **MEDICAL PRODUCTS**

For the purchase of products categorized as Medical and marked as “RX Only” or deemed for use by a trained professional:

Medical products are for use by trained personnel and in accordance with their instructions for use. By purchasing medical supplies, the end user warrants that all medical products purchased from **Ferro Concepts Inc.** will be used by individuals with adequate training and in accordance with instructions contained in the packaging, in accordance with current standards of care applicable hereto.

**FERRO CONCEPTS INC.** EXPRESSLY DISCLAIMS LIABILITY FOR THE MANNER IN WHICH PRODUCTS ARE USED.

Some products are for sale only in the United States and **Ferro Concepts Inc.** reserves the right to cancel any order at their discretion. International and unauthorized orders will be cancelled upon review.

**Return Policy:** Due to the nature of these products, we are unable to accept returns or exchanges. All sales are final.

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