



NINJA FACTORY

Ready to party!

The entire Ninja Factory team is thrilled to welcome you to celebrate your child's big party with us!

Thank you for choosing Ninja Factory!

www.ninjafactory.ca

9105 Boul. Taschereau, Brossard, J4Y 3B8



A WELL-ORGANIZED DAY!

Take the time to go through this guide, which will explain the flow of your party activity at Ninja Factory and will certainly answer any questions you may have.

ARRIVAL

20 minutes BEFORE the start of your reserved hour..

You must arrive at the center, with your guests, at least 20 minutes before your reservation time.

GREETED BY OUR PARTY AMBASSADOR!

You won't have to wait in line with regular visitors.

Our Ambassador will be waiting for you in the entrance hall.

They will confirm the number of participants with you and provide you with wristbands and pairs of non-slip socks before directing you to the Locker room to store your coats and shoes.

PERSONAL BELONGINGS

If you bring personal belongings (e.g., gifts, food), you can leave them in your car for the first hour or deposit them in a storage room provided for your convenience. Please note that this room does not have a refrigerator.

Food: Please note that you are allowed to bring your own food and beverages for the party. No food can be heated on-site.

START OF THE PARTY!

FIRST HOUR: PLAYTIME IN THE GAME MODULES

The first hour is dedicated to playing in the center's inflatables. It's the time for your participants to play like Ninjas and burn off their energy in the various modules!

Important: Adult Visitor

A person with an **Adult Visitor ticket** must remain outside the inflatables at all times. They will not be allowed to enter and therefore cannot accompany the participants inside.

SECOND HOUR: ACCESS TO THE PARTY TECHNO ROOM OR TO YOUR TABLE ON THE MEZZANINE (DEPENDING ON THE CHOSEN PACKAGE)

Important: The PARTY TECHNO room or your table on the mezzanine are only accessible during the second hour.

END OF THE SECOND HOUR

AT THE END OF THE SECOND HOUR, IT WILL BE TIME TO LEAVE THE PARTY TECHNO ROOM OR YOUR PARTY TABLE. (DEPENDING ON THE CHOSEN PACKAGE)

If you wish, you can return to the play area to enjoy other activities such as the zipline, arcades, or another hour in the inflatables for your participants. (Additional fees apply).

DEPARTURE:

Before leaving the center, we kindly ask you to stop by the front desk to finalize your visit and settle the balance of your reservation.

TECHNO PACKAGE

AT THE SECOND HOUR, WE WILL INVITE YOUR PARTICIPANTS TO LEAVE THE MODULES AND JOIN OUR HOSTS TO GO TO THE PARTY TECHNO ROOM (LOCATED AT THE REAR OF THE LARGE INFLATABLE).

If you have left belongings in our storage room, you can retrieve them at this time to bring to your table. During this hour, our hosts will entertain your guests and serve the birthday cake, popcorn, and juice to the participants.

If you added the Food Option (\$) to your reservation, we will bring your pizzas and pitcher of juice once everyone is seated.

À LA CARTE PACKAGE

AT THE SECOND HOUR, WE WILL INVITE YOUR PARTICIPANTS TO LEAVE THE MODULES AND HEAD TO THE MEZZANINE, WHERE YOUR TABLE IDENTIFIED WITH THE BIRTHDAY CHILD'S NAME WILL BE WAITING FOR YOU.

*If you added the Food Option (\$) to your reservation, we will bring your pizzas and pitcher of juice once everyone is seated.

*If you added the Cake Option (\$) to your reservation, we will have prepared your table with plates and utensils. We will bring your cake once everyone is seated.

*Please note that plates and utensils are provided only with the Cake and Food options.

Reminder

Checklist

Here is your roadmap to help you visualize the important details of your birthday party. You can check each box as they are completed!

Before the Party day :

- Send invitations. ([Ninja-Factory Invitation card here](#))
- Ask parents or participants (if of legal age) to have the liability waivers signed online.
- Send the list of participants (First names and last names) at info@ninjafactory.ca (At least 48h before the birthday).
- If waivers are missing, follow up with the relevant participants.
- Notify Ninja Factory by email if there are any changes to the reservation.

On the day of the Party :

- Arrive 20 minutes early with all participants.
- Leave belongings in your car if possible (e.g., gifts).
- Meet our Ninja Factory Party Ambassador in the entrance hall.

During the Party :

- 1st hour : Playtime
- 2nd hour : Party Techno room or table at our mezzanine

Before leaving:

- Stop by the reception to settle your balance.



NINJA FACTORY

For any information, please feel free to get in touch with us, and we'll be happy to assist you!

We are really looking forward to welcoming you!

Ninja Factory Team
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