

Q&A

Are tickets still available for purchase at Rogers Centre?

Yes, fans attending the four Opening Weekend games at Rogers Centre can purchase 50/50 tickets consistent with years past. 50/50 tickets will be available to purchase in-stadium at concourse kiosks and from roaming sellers.

Do tickets purchased online and in-stadium count towards the same prize total?

Yes, there will be one combined prize total for all fans who have bought tickets online and in-stadium.

Who is eligible to purchase 50/50 tickets online?

Individuals who meet the following criteria are eligible to purchase online 50/50 tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located within the Province of Ontario at time of purchase
- Must not be a one of the following:
 - Member of Jays Care Foundation's Board of Directors
 - Full-time, part-time or student employee of Jays Care Foundation
 - An employee of the Alcohol Gaming Commission of Ontario
 - Employees of the supplier of the 50/50 System who and involved with the development and/or support of the 50/50 System
 - Such other persons designated from time-to-time as Related Parties by the Foundation

Do fans have to live in Ontario to play?

Fans do not need to live in the province of Ontario to purchase a 50/50 ticket but they do need to be physically located within the province of Ontario at the time of purchase of their online 50/50 ticket to be eligible to play.

How can fans pay for their online 50/50 ticket?

Fans can purchase 50/50 tickets online with the following payment types:

- Visa
- Mastercard
- American Express

What should a fan do if they cannot access the online 50/50 ticket purchase page?

Per Alcohol Gaming Commission of Ontario (AGCO) regulations, please be advised that fans must be located within the province of Ontario at the time of purchase. The location services on fans' purchasing devices must be turned on to verify location prior to entry to the online 50/50 sales platform. Users must also agree to all Terms and Conditions outlined to access the page.

What should a fan do if they purchased a 50/50 ticket but did not receive numbers?

If a fan purchases a 50/50 ticket but does not receive numbers, they should check their junk or spam folders in the event it was flagged by their email provider. If they still do not have their 50/50 tickets, contact jayscare5050@bluejays.com and our support staff will re-send raffle numbers (some verification will be required).

How do fans find out if they have the winning 50/50 number?

The winning 50/50 number from the four-game combined jackpot will be announced on March 30 at noon at jayscare.com and on the Foundation's Twitter page.

What is the process for fans who bought a winning ticket online to claim their prize?

All winners – including those who purchased their winning ticket online – must claim their prize in person at Rogers Centre within six months of the draw. All winners will be asked to provide two pieces of identification, including one government-issued photo ID.

Why will there be a cumulative jackpot?

To celebrate the first series of the season with our fans in-stadium and across Ontario, Jays Care will be grouping the 50/50 draws on Opening Weekend. One combined draw will be held over all four games of the series with a winning number and prize total announced on March 30.

When will sales open for the Opening Weekend draw?

Online sales for our Opening Weekend draw will open on Tuesday, Feb. 18 at noon and stay open until 8 p.m. on Sunday, March 29, after the final game of the series. In-stadium sales will begin at start of the series (Opening Day) on Thursday, March 26.

Are fans eligible to win multiple Early Bird prizes?

Yes! If a fan wins an Early Bird prize, they remain eligible for any future prize(s), and the minimum \$500,000 jackpot.

What will funds raised support?

Funds raised through Jays Care 50/50 draws will continue to support children and youth across Ontario.