

## **Jays Care Foundation 50/50 FAQs**

### **General**

#### **How does Jays Care Foundation 50/50 work?**

The 50/50 administered by Jays Care Foundation is a licensed raffle governed by the AGCO (Alcohol and Gaming Commission of Ontario), where individuals purchase ticket(s) for the opportunity to win 50% of the total money raised through the sale of 50/50 tickets for that game.

#### **Where does the other 50% of the jackpot go?**

The other 50% of the jackpot (minus permitted program expenses related to running the draw) goes towards Jays Care Foundation programs in Ontario. To learn more about Jays Care and our programs, please visit [www.jayscare.com](http://www.jayscare.com).

#### **Who is eligible to buy 50/50 tickets?**

If you meet the following criteria, you are eligible to purchase 50/50 tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located in the Province of Ontario at time of purchase
- Must not be:
  - Member of Jays Care Foundation Board of Directors
  - Full-time, part-time or student employee of the Jays Care Foundation
  - An employee of the Alcohol Gaming Commission of Ontario
  - Employees of the supplier of the 50/50 System who and involved with the development and/or support of the 50/50 System; and
  - Such other persons designated from time to time as Related Parties by the Foundation

Note: Prior to the purchase of a Ticket, you will be required to verify your eligibility and that the information is complete and accurate.

#### **Where can I purchase 50/50 tickets?**

Tickets for Jays Care Foundation's 50/50 draw can be purchased by eligible purchasers:

- Online at [jayscare.com/5050](http://jayscare.com/5050)

#### **Can I play more than once in a game?**

Yes. You can purchase more than one ticket per event or game. The limit is \$1,000 per participant per transaction.

#### **What are the odds of winning?**

The odds of winning the Prize are based on the number of Tickets sold during an event.

### **Will there be a draw for every 2020 Blue Jays postseason game?**

Yes! Each 2020 Blue Jays postseason game will have its own 50/50 jackpot.

### **When will sales open and close for each draw?**

Game 1:

- Sales open at 12:00 p.m. on Monday, September 28<sup>th</sup>
- Sales close at 10:00 p.m. on Tuesday, September 29<sup>th</sup>

Game 2:

- Sales open at 9:00 a.m. on Wednesday, September 30<sup>th</sup>
- Sales close at 10:00 p.m. on Wednesday, September 30<sup>th</sup>

Game 3 (if necessary):

- Sales open at 9:00 a.m. on Thursday, October 1<sup>st</sup>
- Sales close at 10:00 p.m. on Thursday, October 1<sup>st</sup>

### **How is the winning number drawn?**

A unique winning number is randomly generated and issued by the electronic 50/50 Raffle system out of the numbers purchased (online) for that particular draw.

### **What is the cut off to purchase a 50/50 ticket?**

Online sales for each draw will close nightly at 10:00 p.m. EDT.

### **What is your refund or return policy?**

Any refund requests can be submitted to [jayscare5050@bluejays.com](mailto:jayscare5050@bluejays.com). Please note that due to a high volume of inquiries related to Jays Care 50/50 draws, response times may require two business days.

### **When is the winning number drawn and posted?**

Once the winning 50/50 number has been drawn, you can find it and the estimated prize amount shortly after:

- On Jays Care's Twitter account (@JaysCare)
- Found on Jays Care Foundation's website ([www.jayscare.com](http://www.jayscare.com))

### **How can I claim my prize if I have the winning number?**

If you have the winning 50/50 number, please contact An Mai at [An.Mai@bluejays.com](mailto:An.Mai@bluejays.com). You must complete the required winner claimant documents provided by Jays Care Foundation, and submit two pieces of government- issued photo ID within 6 months of the draw date to claim prize winnings.

The winning ticket cannot be tampered with (we reserve the right to deny winnings if the ticket has been reproduced or changed from its original state).

Please note: Online ticket sales must be claimed by the individual named in the original purchase transaction. Jays Care Foundation is not responsible for any division of the winning prize amount to any other party other than the individual named in original purchase transaction.

**What currency do I get paid in?**

All transactions and winnings are paid in Canadian Dollars. Prizes will be paid by cheque payable to the winner.

**When can I expect to receive my winnings?**

Prize winnings will be mailed out by cheque within 30 days. Once prize claim process is completed and the cheque is ready to be mailed, you will be contacted by the Jays Care Foundation.

**If I win – can I play again?**

Absolutely! If you are a previous 50/50 winner, you remain eligible to win future 50/50 raffles if you continue to meet all the terms of eligibility.

**Online**

**Am I eligible to purchase an Online 50/50 ticket?**

If you meet the following criteria, you are eligible to purchase online 50/50 tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located in the Province of Ontario at time of purchase

Note: Prior to the purchase of a ticket online, you will be required to verify your eligibility and that the information is complete and accurate.

**Do I need to live in Ontario to play?**

You do not need to live in the province of Ontario to purchase a 50/50 ticket but you do need to be physically located within the province of Ontario at the time of purchase of your online 50/50 ticket to be eligible to play.

**How can I pay for my online 50/50 ticket?**

Our online 50/50 website accepts the following payment types: Visa, Mastercard and American Express.

**I purchased a 50/50 ticket but didn't get my numbers – what do I do?**

For all purchase inquiries, please email [Jayscare5050@bluejays.com](mailto:Jayscare5050@bluejays.com) for 5050 support. A representative will respond as soon as possible to your inquiries.

**I think I, or someone I know may have a problem with gambling – what should I do?**

Jays Care Foundation promotes responsible gaming at all times. If you are looking for help or advice about problem gambling please visit: [www.problemgamblinghelpine.ca](http://www.problemgamblinghelpine.ca) or contact the Ontario Problem Gambling Help Line / Free Health Services Information: 1-888-230-3505.