

2019 Jays Care 50/50 FAQs

General

How does the Jays Care Foundation 50/50 draw work?

The 50/50 draw administered by Jays Care Foundation is a raffle licensed by the Alcohol and Gaming Commission of Ontario (AGCO), where individuals purchase ticket(s) for the opportunity to win 50% of the total money raised through the sale of 50/50 tickets for that game.

Where does the other 50% of the proceeds raised go?

The other 50% of the proceeds raised supports Jays Care Foundation programs in Ontario. To learn more about Jays Care and our programs, please visit www.jayscare.com.

Who is eligible to buy 50/50 draw tickets?

If you meet the following criteria, you are eligible to purchase 50/50 draw tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located in the Province of Ontario at time of purchase
- Must not be one of the following:
 - Member of Jays Care Foundation Board of Directors
 - Full-time, part-time, or student employee of the Jays Care Foundation
 - An employee of the Alcohol Gaming Commission of Ontario
 - Employees of the supplier of the 50/50 System who and involved with the development and/or support of the 50/50 System
 - Such other persons designated from time to time as Related Parties by the Foundation

Note: Prior to the purchase of a ticket online, you will be required to verify your eligibility and that the information is complete and accurate.

Where can I purchase tickets for the 50/50 draw?

Tickets for the Jays Care Foundation 50/50 draw can be purchased the following ways:

- In person from a Jays Care Foundation seller at Rogers Centre during Blue Jays home games
- Online at jayscare.com/5050

Can I play more than once in a game?

Yes. You can purchase more than one ticket per event or game.

What are the odds of winning?

The odds of winning the prize are based on the number of tickets sold during an event.

Do I have better odds online?

Your odds of winning do not change based on the manner in which you purchase your 50/50 draw ticket; online and in-venue sales have the same odds of winning. The odds of winning the prize are based on the number of tickets sold during an event.

What is your refund or return policy?

All 50/50 draw ticket sales (in-stadium or online) are final and may not be exchanged or refunded.

How is the winning number drawn?

A unique winning number is randomly generated and issued by the electronic 50/50 system out of the numbers purchased (in-stadium and online) for that particular draw. The mechanism for selecting the winning number is a computer-based random number generator that has been certified by the AGCO.

When do sales open?

Toronto Blue Jays Home Games: Unless listed otherwise in the events calendar, the Jays Care Foundation 50/50 Draw will take place at every home game in the Rogers Centre. Online sales will begin at 10:00am and in stadium sales will begin when gates open (weekdays at 11:00am/ 2:30pm/5:30pm, and weekends at 11:00am/1:00pm).

New! Play Online During Road Games: Online sales will launch at 12:00pm on the first away game. Sales accumulated over the away series will carry over into first home game back at the Rogers Centre. In stadium ticket sales will begin when the gates to the Rogers Centre open to fans (weekdays at 11:00am/ 2:30pm/5:30pm, and weekends at 11:00am/1:00pm).

When is the winning number drawn and posted?

On draw dates, 5050 Ticket Sales close end of the 6th inning. The winning number will be drawn in the 7th inning and announced during the 8th inning of the game. Once the winning 50/50 number has been drawn and posted, you can find it and the estimated prize amount:

- Announced in game and displayed on the videoboard at Rogers Centre
- Displayed on the online Jays Care 50/50 ticket purchase website page until the end of the game
- Posted on the Jays Care Twitter account and Jays Care website

If I have the winning 50/50 number, how do I claim my prize?

If you have the winning 50/50 number from an online or in-venue sale, please contact An Mai at An.Mai@bluejays.com. You must complete the required winner claimant documents in person at Jays Care Foundation office located at Rogers Centre within six (6) months of the draw date.

You must present your signed winning ticket (if purchased in-stadium), or the text message/email of your online winning ticket (if purchased online), along with two (2) forms of identification (including a government-issued photo ID). The winning ticket cannot be tampered with (Jays Care reserves the right to deny winnings if the ticket has been reproduced or changed from its original state).

Please note: Online ticket sales must be claimed by the individual(s) named in the original purchase transaction. Jays Care Foundation is not responsible for any division of the winning prize amount to any other party other than the individual(s) named in original purchase transaction.

What currency is the prize money paid in?

All transactions and winnings are paid in Canadian Dollars. Prizes will be paid by cheque payable to the winner.

When can I expect to receive my winnings?

Prize winnings will be paid by cheque within 30 days of the completion of the claim process.

If I win, can I play again?

Absolutely! If you are a previous 50/50 winner, you remain eligible to win future 50/50 draws if you continue to meet all the terms of eligibility.

Online**Is the online draw the same draw that happens at the Blue Jays game?**

Yes. The Jays Care Foundation online 50/50 draw is part of the same raffle that happens in-stadium during Blue Jays home games.

Am I eligible to purchase an online 50/50 ticket?

If you meet the following criteria, you are eligible to purchase online 50/50 tickets:

- Must be 18 years of age or older at the time of purchase
- Must be located in the Province of Ontario at time of purchase
- Must not be one of the following:
 - Member of Jays Care Foundation Board of Directors
 - Full-time, part-time, or student employee of the Jays Care Foundation
 - An employee of the Alcohol Gaming Commission of Ontario
 - Employees of the supplier of the 50/50 System who and involved with the development and/or support of the 50/50 System
 - Such other persons designated from time to time as Related Parties by the Foundation

Note: Prior to the purchase of a ticket online, you will be required to verify your eligibility and that the information is complete and accurate.

Do I need to live in Ontario to play?

You do not need to live in the province of Ontario to purchase a 50/50 ticket but you do need to be physically located within the province of Ontario at the time of purchase of your online 50/50 ticket to be eligible to play.

How can I pay for my online 50/50 ticket?

Our online 50/50 website accepts the following payment types: Visa, MasterCard, and American Express.

I cannot access jayscare.com/5050. What should I do?

Per AGCO regulations – please be advised that you must be located within the province of Ontario at the time of your purchase. Your device's location services must be turned on to verify your location prior to entry to the online 50/50 sales platform. Users must also agree to all Terms and Conditions outlined.

I purchased a 50/50 ticket but did not get my numbers. What should I do?

If you purchased your 50/50 ticket but did not receive your numbers, please check your junk or spam folders in the event it was flagged by your email provider. If you still do not have your 50/50 ticket, contact jayscare5050@bluejays.com and our support staff will re-send your raffle numbers (some verification will be required). If your transaction completed successfully, your numbers will still be part of the draw.

I think I, or someone I know, may have a problem with gambling. What should I do?

Jays Care Foundation promotes responsible gaming at all times. If you are looking for help or advice about problem gambling, please visit: www.problemgamblinghelpine.ca or contact the Ontario Problem Gambling Help Line / Free Health Services Information at 1-888-230-3505.