



At Retechnics, we value our customers and want to ensure your utmost satisfaction with every purchase. Hence why, we have crafted a comprehensive 90-day return policy that allows you to shop with confidence.

Here are the details:

1. Eligibility: All products purchased directly from **Retechnics** are eligible for return within 90 days from the date of purchase, for any reason.

2. Return Process: To initiate a return, please contact our friendly customer support team either through email or phone within the 90-day window. Provide the order details, including the invoice number, product name, and reason for return. Our customer support team will guide you through the process and provide you with a return authorization number (RAN).

3. Shipping: No worries, return shipping cost is on us. You let us know when the return is package and ready, and we will take care of the rest.

4. Refund or Exchange: Once we receive the returned item, our team will inspect it to ensure it meets the return policy criteria. Your refund we will process it within 2 business days using the original payment method.

Remember, at **Retechnics**, we strive to make your shopping experience enjoyable and hassle free. If you have any questions or need assistance, please don't hesitate to reach out to our friendly support team. We're here to help!