



Law Firm Mobilises Fee Earners

Driven by Cloud-based
Voice Technology

About Atkins Thomson

Award-winning top 500 law firm Atkins Thomson delivers an array of legal services to their clients; with the firm's expertise ranging from privacy, media, intellectual property and business law, through to conveyancing, family law, wills, lasting powers of attorney and probate. The firm has offices in London, Suffolk and associated office in Milan and represents a large number of high-profile clients.

The law firm reached out to The Voice Technicians at Speak-IT for assistance in identifying and implementing a secure and efficient voice-driven documentation solution. The firm's ability to provide their clients with accurate documentation with a timely turnaround is imperative to their success in the highly competitive legal sector. Dealing with personal and often sensitive information, the firm are also required to ensure that data security during this process is comprehensive and robust in order to protect both their clients and their own reputation.

With modern voice technology solutions available, the firm and Speak-IT Solutions looked to 'the cloud' in order to ensure that Atkins Thomson's key requirements would be met. Philips SpeechLive was identified as the cloud-based dictation service upon which to base the firm's new documentation workflow around.

Mobile documentation powered by cloud-based voice technology

Dictation has traditionally been utilised in law firms like Atkins Thomson since it's inception, growing massively in popularity within the legal sector with the progression from analogue to digital processes. The new stage in voice-enabled technology's evolution is now in 'the cloud', with many firm's ready to adopt a more modern, mobile and scalable solution that allows their fee-earners to securely send files from anywhere at any time.

The Challenge

Improve accuracy, data security & efficiency during document turnaround in order to maintain competitive edge.

Key Requirements

Comprehensive & robust data security, allowing fee earners to work remotely with ease and flexibility.

The Solution

Philips SpeechLive
Philips SpeechExec with
Integrated Speech Recognition
(PSE4400/4500)

“We’ve been very impressed with SpeechLive. It’s been easy for all of our users to pick up and use, having an immediate impact on efficiency. Some who are office based use the SpeechExec Pro Dictate software and Philips SpeechMikes to great effect...”

Ed Ling | Atkins Thomson

The Philips SpeechLive Solution

Fee earners at Atkins Thomson are able to dictate both at their workstations and on-the-go in order to create documents, emails and reports. These recordings are converted to text before being automatically imported into customised templates, configured within the SpeechExec Pro Transcribe software.

Files sent via the SpeechLive Cloud-based Service are encrypted end-to-end with the highest 256-bit AES encryption. As well as offering authors unlimited mobility, the voice recordings are transferred securely which means meeting the requirements for robust data security are easily met with very little on-premise software installation required.

Philips PSE Software with Integrated Speech Recognition

Powered by Nuance Dragon Professional Group, authors at the firm are now able to have their dictations automatically transcribed via back-end speech recognition software using Philips PSE4400 SpeechExec Pro Dictate. Dragon transcribes speech with near-perfect accuracy which means completed transcriptions can be imported into document templates, proofread and sent to clients or staff.

With drastically reduced documentation turnaround time, thanks to the ability to dictate on-the-go and receive completed text documents almost immediately, the firm are able to continue leading the legal sector and providing their clients with a timely and reliable service.



Utilising the Philips Voice Recorder App for Mobile Document Creation

“Others who spend increasing amounts of time working on the move or away from the office tend to use the mobile phone app and find it hugely useful to process work immediately. This saves on paperwork and speeds up our workflow. The more we use the speech recognition software, the better it gets...”

Ed Ling | Atkins Thomson

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