



3237 Rippey Rd. #700
Loomis, CA 95650

GREG SAHR // 916.316.8499

www.rockandroadperformance.com

JOIN OUR TEAM!

Rock and Road is a metal fabrication shop located in Loomis, CA. We specialize in custom off-road, rock crawler, and Ultra4 builds from bumpers, brackets, cages, chassis, to anything in between. We also service and tune off-road shocks including ADS, King, Fox shocks. Our team takes pride in detailed, thorough, and quality craftsmanship and we stand behind our work. If you are a passionate, detail-oriented individual excited about the off-road industry and are interested in joining our team, we'd love to hear from you!

JOB TITLE: Customer Service AND Shock Technician

The job is about 50% customer service, 50% shock technician

HOURS: Part-time to full-time depending on experience

LOCATION: Loomis, CA

EXPERIENCE: Must have some off-road/automotive knowledge but will train the right person. This is NOT a fabrication or welding position.

RESPONSIBILITIES:

This is a unique position where part of your time will be answering phone calls and assisting customers and part of your time will be servicing shocks.

Customer Service Responsibilities:

- Answer phones and emails
- Greet and assist customers
- Work with vendors to order parts and troubleshoot
- Pick up parts and materials
- Organize and schedule appointments
- Basic invoicing using Quickbooks accounting software
- Help out around the shop wherever necessary in entry level tasks
- Keep shop clean and organized

Shock Technician Responsibilities:

- Disassemble, inspect, replace seals, rebuild shocks
- Keep workspace clean and organized
- Will train but must be mechanically inclined

REQUIREMENTS:

- Can lift 50lbs without assistance
- Must be okay with working in loud, shop environment
- Drug test and background check required
- Clean DMV
- Drug Free
- Can-do attitude and up for anything!

EXPERIENCE & SKILLS:

- 1+ year of customer service or sales experience
- Off-road and automotive knowledge a must
- Mechanically inclined
- Excellent written and verbal communication with vendors & clients
- Ability to problem solve, multi-task, and meet deadlines
- Respectful and courteous
- Organized, neat, detail-oriented
- Trustworthy, reliable, dependable
- Positive outlook and proactive personality
- Knowledge of Microsoft Office Suite
- Stable work history
- Proficient computer skills
- Desire to have fun!
- Quickbooks knowledge a plus
- Social Media managing experience a plus

COMPENSATION:

- Competitive pay depending on experience and qualifications

Please send a resume and cover letter including why you would be a great fit for the position to:

info@rockandroadperformance.com