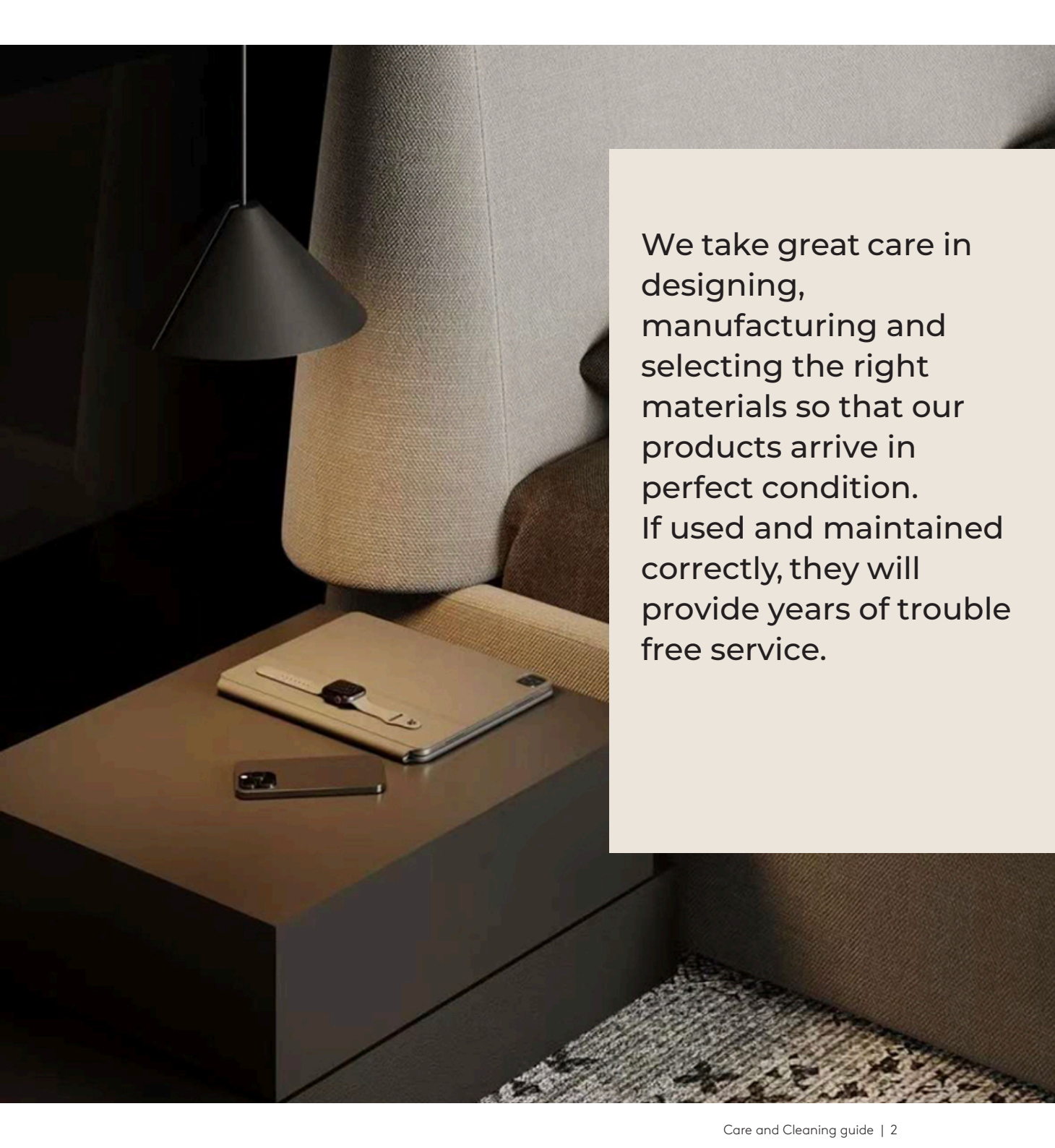




# Care + Cleaning





We take great care in designing, manufacturing and selecting the right materials so that our products arrive in perfect condition. If used and maintained correctly, they will provide years of trouble free service.

**Please read through the following pages, which outline the do's and don't s to ensure you have the best experience with our products.**

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#### **Storage of Products**

Products should be stored in a cool, clean, dry, low humidity environment. Products should be stored in their packaging until needed for installation and ideally not placed directly on the floor so as to maintain airflow around the packaging.

#### **Warning**

Please ensure electrical power to the product is switched off before carrying out any cleaning, maintenance or disassembly.

# Interior products



The environment that these products are installed in will dictate the level of cleaning required.

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## General

- ▶ If the product requires disassembly make sure you have a copy of the instructions on hand for re-assembly. Instructions can be downloaded from the product page on our website.
- ▶ If bulbs are to be removed for cleaning and they have been switched on, ensure sufficient time has been allowed for them to cool before handling.
- ▶ Any untested cleaning products should be first tried on a small hidden area of the product to ensure they do not affect the surface finish.
- ▶ Do not use abrasive cleaning products that contain ammonia, isopropyl alcohol or other solvents as the chemicals can damage any applied finishes.

### **Metal Products**

Clean with a soft dry cloth, if particularly dirty moisten the cloth using fresh water, dry thoroughly using a separate soft cloth to avoid water spots.

#### Mirrors

- ▶ Clean with a soft cloth moistened using fresh water, dry thoroughly using a separate soft cloth to avoid water spots.
- ▶ If particularly dirty, then use a soft cloth with a non-abrasive cleaning product.
- ▶ Wipe the glass starting from the centre, working outwards in a circular motion, do not clean over the mirrors edge.
- ▶ Polish using a clean microfibre cloth.

### **Painted Products**

Clean with a soft dry cloth and if particularly dirty, moisten the cloth using fresh water, dry thoroughly using a separate soft cloth to avoid water spots.

### **Fabric Shades**

- ▶ Use a fine brush – such as a paint brush or a lint remover on the shade to remove any accumulated dirt or dust.
- ▶ Use a soft cloth slightly moist with fresh water to gently remove any dirty marks.
- ▶ DO NOT immerse shades with a plastic inner liner or trim in water.

### **Plastics / Resin**

Clean with a soft dry cloth and if particularly dirty, moisten the cloth using fresh water, dry thoroughly using a separate soft cloth to avoid water spots.

#### Glass shades & products

- ▶ Use a clean, soft cloth to wipe the product.
- ▶ If the surface is particularly dirty use a soft cloth moistened with a mild solution of detergent and water to clean the product evenly.
- ▶ Detach glass parts from the product and rinse thoroughly with fresh water.
- ▶ A mild glass cleaner may also be used as long as it does not come into contact with any other surfaces of the product.
- ▶ Ensure the glass parts are fully dried before re-assembly.

### **Wooden products**

Clean with a soft dry cloth, if particularly dirty moisten the cloth using fresh water, dry thoroughly using a separate soft cloth to avoid water spots.


#### Plaster/Ceramic products

- ▶ Bare plaster/ceramic is very porous; any water or liquids which come in contact with it can create tide lines and staining.
- ▶ Dust can be removed with a dry soft cloth.

- ▶ Dirty marks may be removed by carefully rubbing using a damp 'Smoke Sponge' or similar made from vulcanized rubber.
- ▶ If the plaster has been sealed using a paint or varnish coating it can be cleaned with a slightly damp cloth.

### **Interior lights in coastal locations**

- ▶ We use high quality painted and electroplated finishes in all its products that offer good levels of protection to the metallic substrates. However, the air in coastal locations has a much higher salt content and even finishes on interior lighting could suffer from corrosion unless maintained correctly. We recommend that the proximity to the sea, the openness of the room architecture and the appropriateness of the finish should be taken into account when specifying products.
- ▶ Products used in these situations should be cleaned regularly with a damp lint free cloth and then dried thoroughly; this will help remove harmful salt from the surface of the product and prolong the surface finish.
- ▶ If possible we advise precautions are taken to control the temperature and humidity in the room by keeping doors and windows closed and air conditioning active.

A modern living room interior featuring a brown leather armchair on the left, a grey upholstered armchair on the right, and a round, light-colored side table in the center. A magazine is placed on the table. A hexagonal pendant light hangs from the ceiling. The background wall is light grey, and a decorative wall panel is visible on the left.

If you have any queries,  
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