Please address your package to:

ATTN: CORE RETURN 3901 Thomas Street Memphis TN 38127

Diesel Care and Performance

Return Form

Name on Order: Phone Number:			
*Please check the reason for your return below:			
□ Core Return	☐ Return for Credit	□ Warranty Return	☐ Rebuild Service
Comments:			

Core Return Policy

If you have purchased an exchange product, your order requires the return of a core. Cores must be returned within 35 days from the date of delivery to avoid late fees or core charges billed to your account. We are unable to provide a return shipping label for your cores, but we strongly suggest including this form in the box with your cores to ensure the core credit is awarded to the correct account. We also suggest documenting the tracking number for your core return shipment, and monitoring its transit until the tracking number shows delivery. If you are charged for cores or late charges and attempt to dispute the charges, you will be expected to provide a valid tracking number showing delivery of a valid weight to redeem credit.

Packaging Instructions

We suggest removing all drain plugs and completely draining oil from your core unit prior to packaging and shipment.

- Properly secure the cores into a box with at least three inches of clearance on all sides.
- Use an appropriate container, cushioning materials and at least three strips of packing tape.
- If reusing packaging, remove or black out old shipping labels including their barcode(s).

For more information, please contact our offices at 1(800)961-9290 or via email at sales@dieselcare.net