

# Head of Operations

Do you excel at optimising operations, overseeing supply chain processes and logistics, reducing costs, and ensuring customer satisfaction? Are you passionate about efficiency, strategic planning and driving the continued growth and success of an organisation?

## About ferm LIVING

ferm LIVING is a Danish design and interior brand established in 2006. From our base in Copenhagen, we work with artisans around the world, fusing our Scandinavian mindset and design with global skills and traditions. We create two yearly design driven collections of furniture, accessories, and lighting – for all rooms in the home.

## Position Summary

Are you someone who excels at optimising operations, overseeing supply chain processes and logistics, reducing costs, ensuring customer satisfaction, and securing forecasts & purchases? Are you motivated by leading a team while also having an active role within it? We're searching for a motivated individual to assume the role of Head of Operations at ferm LIVING. Working alongside the entire Product Team, our new Head of Operations will help take ferm LIVING to the next level by ensuring our continued growth and success.

## Responsibilities

- Strategic planning: Developing and implementing strategies to optimize our operations, and supply chain processes, minimize costs, and improve overall efficiency
- Provide leadership and guidance to a diverse team of employees, fostering a positive and motivating work environment and promoting collaboration
- Inventory management
- Logistics & warehouse management of our 3PL
- Order processing and demand planning/merchandising
- Transport management
- Returns management
- Quality control

The Head of Operations will be an important part of the Product Leadership Team and responsible for leading a team of 3+ FTEs, in addition to having an active role in the Executive Leadership team which works cross-functionally across the company.

The position is full-time, based in our Head Office at Kuglegården in Copenhagen and reports to the Chief Product Officer.

## Experience and Expertise

- You have excellent leadership skills with a minimum of 5 years of experience, in addition to a proven track record of successfully managing and motivating performance teams.
- You are strongly skilled in identifying operational optimization and evaluating suppliers, negotiating contracts and monitoring supplier performances.
- You have a hands-on approach and bring a can-do attitude to everything you do, executing & problem-solving alongside your team.
- You bring exceptional organizational and time management abilities to the table and have excellent attention to detail.
- You demonstrate analytical and critical thinking skills and are always aiming for optimization.
- You bring a commercial mindset & strong business acum.

## Interested?

Kindly submit your application and C.V. We read applications on an ongoing basis, which is why we encourage you to submit your application as soon as possible.

We look forward to hearing from you.

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**Start date**  
As soon as possible

**Location**  
Copenhagen

**Employment Type**  
Full-time

**[Apply here](#)**



Life is full of contrasts. As we navigate expectations and dreams in search of meaning and comfort, we long for a balanced life with room to be ourselves. Based on a passion for authentic design and with responsibility at the heart of every choice we make, we create honest products and calm environments that inspire you to balance the contrasts in life.

We create collections of furniture, accessories and lighting, so you can create space to feel comfortably you.

[fermliving.com](http://fermliving.com)