



model VMH350-AU

WHOLE ROOM HEATER OWNER'S GUIDE

GUÍA DEL PROPIETARIO EL
CALENTADOR PARA AMBIENTES

TOUTE LA PIÈCE RADIATEUR
GUIDE DU PROPRIÉTAIRE

READ AND SAVE THESE INSTRUCTIONS

LEER Y GUARDAR
ESTAS INSTRUCCIONES

LIRE ET CONSERVER CES
INSTRUCTIONS

vornado.com.au

we expect
this product
to be **PERFECT**

if it's not,
WE will make
it right

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IMPORTANT INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use, and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. Please refer to our website for the most current version of our owner's guide.

The following Warning messages are throughout this owners guide:

DANGER

DANGER indicates a hazard with a HIGH level of risk which, if not avoided, will result in death or serious injury. Please pay special attention to any instructions given to avoid this threateningly dangerous risk.

WARNING

WARNING indicates a hazard with a MEDIUM level of risk which, if not avoided, could result in death, serious injury, minor or moderate injury or potential property damage.

CAUTION

CAUTION indicates a hazard with a LOW level of risk which, if not avoided, could result in minor or moderate injury or potential property damage.

IMPORTANT INSTRUCTIONS

Important Notes indicate additional information that will assist in the care of handling of the device.

INTENDED USE: This product is designed to heat and circulate the air in domestic households. This product is not intended for commercial or industrial applications. This product is not intended for outdoor use. First use of this product may result in a short-term persistent slight odor, this is normal.

This product may be used in a closed, dry room but preferably in a room with adequate ventilation.

The manufacturer assumes no responsibility for damage caused by failure to follow these instructions or improper product use. Any such actions will invalidate the product warranty.

WARNING – When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

WARNING

Risk from Unintended Use and Handling. Please take care to follow these guidelines to avoid risks to people or property.

- **Do Not** use this product outdoors or directly exposed to weather.
- **Do Not** use this product on an elevated surface such as shelf or desktop. Use only while placed on the floor. Operate only in the upright position.
- This heater is not intended for use in bathrooms,

laundry areas and similar indoor locations. Never locate heater where it may fall into bathtub, swimming pool or other water container.

- **Do Not** run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over. Do not bundle the cord when in use.
- **Do Not** operate after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair in order to avoid a hazard.
- **Do Not** cover the heater or get the heater damp or wet.
- Always unplug when not in use or when leaving the dwelling or premises for extended periods of time.
- **Do Not** place the heater directly below a socket outlet.
- **Do Not** use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

DANGER

Risk from Electrical Shock. Contact with wires or components that are under voltage could be potentially fatal!

- **Do Not** use this product outdoors or exposed to weather or elements.
- **Do Not** use this product on wet surfaces, in bathtub or shower.
- **Do Not** immerse this product in water or allow water to drip into the motor housing.
- **Do Not** use this product if it has a damaged power cord or plug. If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.
- To reduce the risk of fire or electrical shock, do not use this product with any solid state speed control device.
- **Do Not** stretch the power cord or put the cord under strain. Never use the power cord as a handle.
- **Do Not** insert or allow foreign objects to enter any input or output opening as this may cause risk

of electric shock or fire, or damage the product.

- Always turn off and unplug the unit before cleaning. Power off and unplug during electrical storms. To disconnect from outlet, grasp and pull only the plug, not the power cord.

WARNING

Risk of burn.

- **Do Not** use heater to dry human or animal hair or articles of clothing.
- **Do Not** let bare skin touch hot surfaces, this heater is hot when in use. Use handles when moving this heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces like a bed, where openings may become blocked.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1m (3 feet) from the front of the heater and keep them away from the side and rear.

 **Warning: In order to avoid overheating, do not cover the heater.**

CAUTION

Please pay attention to any instructions given to avoid personal injury or property damage.

- A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact qualified electrician to replace loose or worn outlet.
- **Do Not** use this heater on a circuit that is shared with another high power device, such as a vacuum or circular saw.
- **Do Not** use this heater on a circuit that has a variable speed device operating, such as a blender or variable speed fan.
- **Do Not** use this heater on a surge protected circuit.
- **Do Not** use this heater with any kind of timer designed to turn the unit on or off.
- **Do Not** use the heater on any Ground Fault Circuit Interrupted (GFCI) circuit. A GFCI circuit has a reset button in the middle of the outlet.
- **Do Not** use this heater in an RV, boat, or any

application where a DC/AC converter is converting battery power to AC power.

- **Do Not** insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- Always unplug heater when not in use. To disconnect heater, turn controls to off, then remove plug from outlet.
- Always plug heaters directly into wall outlet/receptacle. Never use with an extension cord or re-locatable power tab (outlet/power).
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- This heater is equipped with a thermal safety shut-off system, designed to turn off the heater when an internal overheating condition is detected. See How to Use "RESETTING YOUR VORNADO HEATER" to determine how to check and reset the heater.
- In order to avoid a hazard due to inadvertent resetting of thermal cutout, this appliance must not be supplied through an external switching device,

such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

ELECTRICAL CONNECTION: Only a proper 240V~50Hz AC outlet may be used to connect to public power supply.

SERVICING WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:



- Clean your product regularly, only as is instructed in this manual. Prior to cleaning, turn off the power on your product and unplug. Do not use gasoline, thinners, solvents, ammonias or other chemicals for cleaning. Refer to the CLEANING instructions provided.
- Do not open housing. All service and/or repairs must be done by a Vornado Authorized Service Center.

⚠ WARNING

Risk to Children and Other at Risk Groups of People.

- This appliance can be used by children aged from 12 years and above. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- This product and its packaging material are not toys and should be kept out of reach of children.



Dispose of all packaging materials in an environmentally responsible manner.

SAVE THESE INSTRUCTIONS

SAFETY FEATURES

METAL CONSTRUCTION

Forged from steel to be fire-resistant, yet cool to the touch.

AUTOMATIC SAFETY SHUT-OFF SYSTEM

If airflow becomes blocked, power to heater is shut off to prevent overheating.

GROUNDING HEAVY-DUTY POWER CORD

Adds durability and a more-secure wall connection.

POWER CORD STORAGE

Safely store excess cord in tray on back of heater.

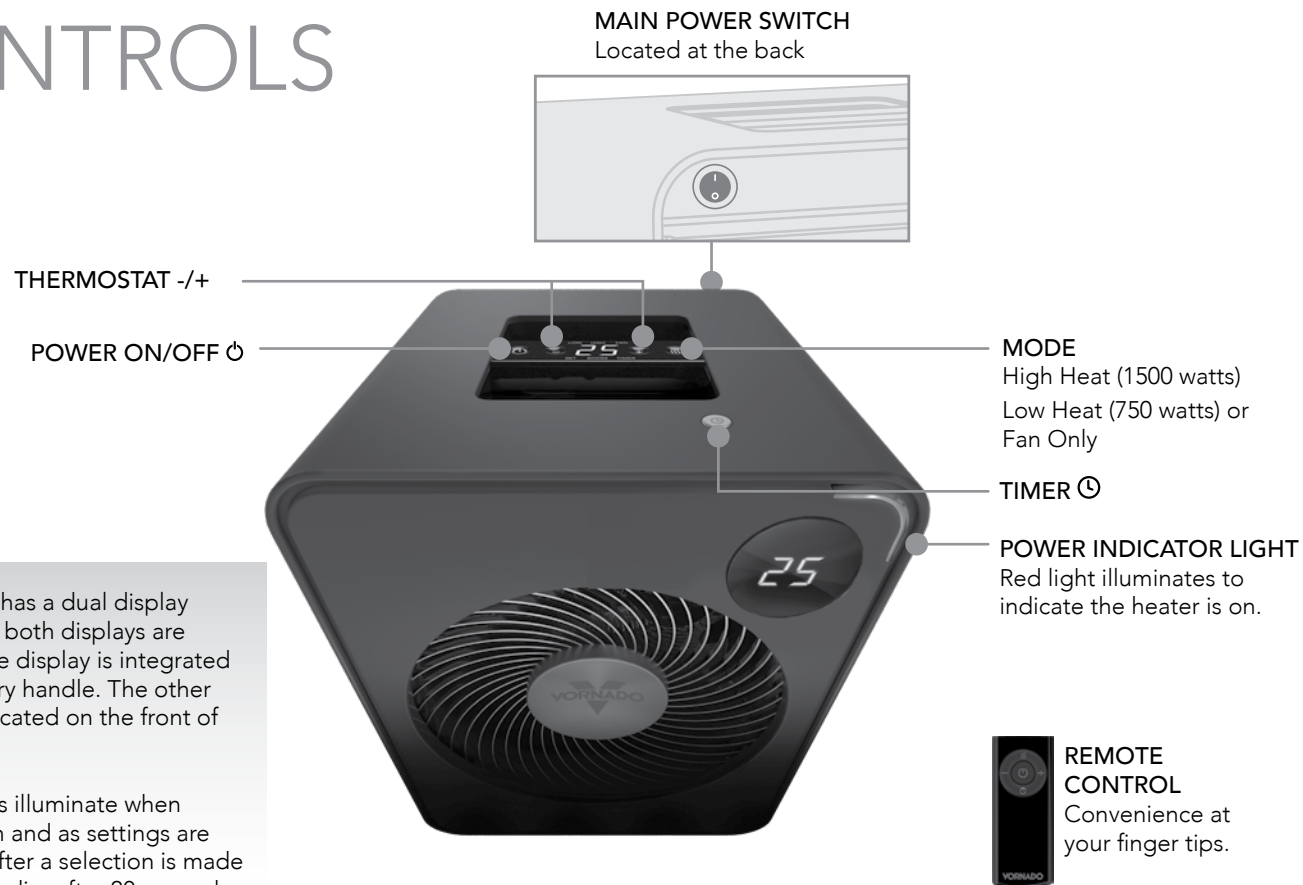


FINGER-FRIENDLY DESIGN
Resists curious fingers.

AUTOMATIC TIP-OVER PROTECTION

If heater tips over, safety shut-off system cuts power to heater. Position heater back in upright position. Press Power button and power is restored. Heater returns to last stored setting.

CONTROLS



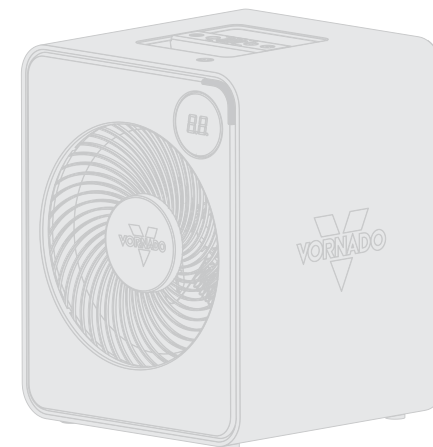
This heater has a dual display feature and both displays are synced. One display is integrated into the carry handle. The other display is located on the front of the heater.

The displays illuminate when powered on and as settings are adjusted. After a selection is made the displays dim after 20 seconds.

HOW TO USE

Before use, check appliance for visible damage. **DO NOT USE THIS HEATER** if there is evidence of damage. If any damage is found, contact the Vornado Authorized Service Center.

1. Use integrated handle on top of heater for lifting and carrying.
2. Position heater so airflow is not obstructed.
3. Unwrap power cord from storage tray on back of heater. Plug power cord into standard grounded wall outlet. Switch **ON** the **MAIN POWER SWITCH** located at the back of the heater.
4. Press the Power button and select Mode or Fan Only. Room temperature will illuminate on both displays. Set thermostat to desired temperature using +/- . SET TEMP numbers will flash on both displays as you adjust. Once the selection is made it will flash for five seconds, become constant for five seconds and then returns to room temperature. The displays will then dim after 20 seconds. Default settings upon first use will be High Heat and set temperature of 24 degrees.
5. Set timer to automatically power the unit off by pressing 0 . 0 will flash on both top and front displays. Press to select the amount of time in



room temperature is displayed again. To cancel the timer operation, select 0 hours or hold for three seconds.

The white indicator light on front display and TIMER on top display will illuminate to indicate the timer is on.

NOTE: To change between Celsius and Fahrenheit, press and hold the "+" and heat mode buttons at the same time for 3 seconds until display shows desired setting.

one-hour intervals, up to 12 hours. User can also use +/- to select the amount of time.

After a selection is made or after five seconds of inactivity, the number selection will stop flashing and become constant. It is then displayed for five seconds, before

COOL DOWN

When you power off your heater while in High or Low heat mode, it automatically enters a cool down routine in which the heating element turns off and the fan exhausts remaining heat. During Cool Down, both top and front displays count down before powering off completely.

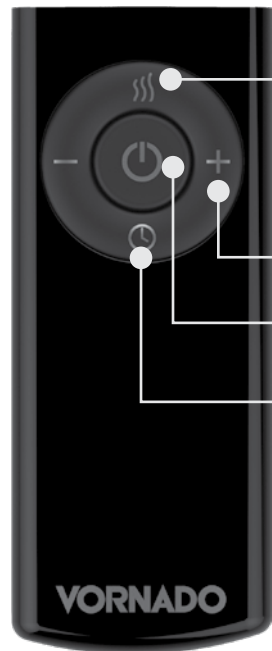
REMOTE CONTROL

Screwdriver required. 

Your VMH350 heater remote includes (1) coin-style CR2032 battery. Battery comes pre-installed. Remove battery pull tab before first use. The remote is located inside the EPS Styrofoam surrounding the front and back of the heater. Look for the REMOTE (↓) sticker affixed to the remote polybag inside the EPS Styrofoam.

1. For battery replacement, the remote requires one coin-style 3V CR2032 battery. Always use the correct size and grade of battery for this product.
2. To replace battery, open battery door on the back side of the remote control (you will need to loosen the small screw on door using a #1 Phillips screwdriver - screwdriver not included). If necessary, clean the battery contacts and also those of the device prior to battery installation. Remove any plastic protection from the battery and place it in the remote with the + side facing up. Replace the battery door and screw.

Note: Remove battery from the remote control when not in use for an extended period of time and always remove dead battery immediately and replace with fresh. Do not store dead battery in remote.



MODE
High Heat (1500 watts), Low Heat (750 watts) or Fan Only.

THERMOSTAT -/+

POWER ⏻

TIMER ⌚

CAUTION: DO NOT INGEST BATTERIES.

3. Your remote control will operate the same as the control functions located on the heater, except when changing modes. When changing modes, both displays will show either LO, HI or FA on the display as you cycle through. Once the selection is made, it will hold for eight seconds before room temperature is displayed again.

The remote requires a line-of-sight path to allow for the signal to be received by the heater. Position the heater so the receiver lens (inside the display on front of heater) is visible from the remote control.

CLEANING

Because your heater moves a substantial amount of air, it will need regular cleaning. Cleaning the outside of the heater is recommended on a bi-weekly basis. If service is required, return your heater to Vornado. See WARRANTY for instructions.

1. Power off and unplug heater before cleaning.
2. Use brush attachment on household vacuum cleaner to vacuum any accumulated dust off Front Outlet Grill.



Tip You may also clean the heater with high-pressured air, as well.

3. Use brush attachment on household vacuum cleaner to vacuum any accumulated dust off Inlet Filter on back of heater.
4. Wipe down entire heater with soft, dry cloth.

Note: Inlet Filter on back of heater is not removable.

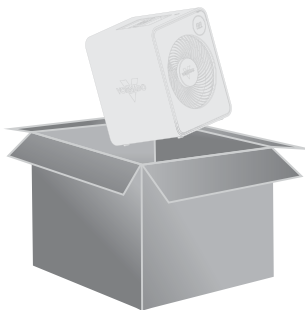
STORAGE

During the off-season or after extended periods of non-use, you may choose to store your heater. To ensure long life of the product, it is recommended to store your heater by following these instructions:



Cleaning is recommended before storage.

1. Power off and unplug power cord, wrap cord and slide inside storage tray on back of heater.
2. Cover, or place back in retail carton if available. This prevents heater from accumulating dust over time.
3. Store heater in cool and dry location.



DISPOSAL

Dispose of all packaging materials in an environmentally responsible manner.

RESET HEATER

RESETTING YOUR VORNADO HEATER

Your Vornado Heater has a multilevel safety shut-off system designed to prevent overheating. Overheating may occur when the inlets or outlet are blocked. If this happens, the safety shut-off system cuts power to the heater and you must manually reset the heater.

1. Power heater off, then unplug power cord.
2. Remove any obstructions.
3. Wait 5–10 minutes, allowing heater to cool down.
4. Plug in power cord and place heater in desired position.
5. Power heater On. Your Vornado Heater should now function normally.

Note: If the safety shut-off system repeatedly shuts off your heater or if it will not reset after following the above procedure, contact the Vornado Authorized Service Center.



TROUBLESHOOTING

PROBLEM

POSSIBLE CAUSE AND SOLUTION

Unit fails to power on.

Unit is not plugged in. Plug power cord into electrical outlet.

Unit has overheated. Automatic Safety Shut Off has initiated. See RESET HEATER.

Internal tip-over switch has been tripped and safety shut-off system has cut power to heater. Place heater on level surface. See SAFETY FEATURES.

If heater does not turn on, make sure the main power switch on the back of the heater is on.

Unit is damaged or in need of repair. Cease usage and unplug. Contact Consumer Service for assistance.

Unit is not producing sufficient amount of heat.

Ensure unit is set to High Heat and thermostat is set to highest temperature setting.

Close all doors and windows to trap heat.

Allow unit to fully circulate heat throughout room; may take several minutes.



WARRANTY

We expect this product to be perfect. If you're not satisfied with this product, let us know.

Warranty Terms and Conditions:

Please contact the retailer where purchased or contact the authorized importer before returning the product for a warranty claim. The product warranty will be honored on models that are being used in the country intended. See the silver rating label on the product to confirm the safety testing marks which identify the specific country of intended use. Please provide a copy of your receipt with the defective product when returning to the authorized location. Repairs performed after the warranty period, are subject to a charge.

The manufacturer assumes no responsibility for damage or injury caused by failure to follow these instructions, improper product use or unauthorized product modification. Improper product use includes using an external device that alters or converts the voltage or frequency of electricity. Such use will invalidate the product warranty. The product will be considered modified if the rating label has been removed, thus making the warranty void.

Repair by an unauthorized service center or use of non-approved

We're Here to Help
1.800.099.012
vornado.com.au
info@vornado.com.au

replacement parts is not recommended and any consequences will not be covered by support services or product warranties.

Shipping a Vornado product to a country not intended for use, will void all warranties.

Order Online From:

Reduction Revolution Pty Ltd

www.reductionrevolution.com.au/heating