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Follow these steps if device failed to be added

- 1. Check if device is powered on.
- 2. Check if phone is connected to WiFi.
- 3.To get the device ready before configuration, normally you can manually press on the device to get it ready. Please refer to Reset Instructions" for details.
- 4. If router is dual-band router.
- select 2.4G network and add device. You also need to enable router's broadcasting function. Set up wireless router: Set encryption method as WPA2-PSK and authorization type as AES, or set both as auto. Wireless mode cannot be 11n only.

How to reset devices?

- 1. Reset smart light^oTurn off light first. Switch light with the steps: Switch on-off-on-off-on (time interval cannot exceed 10 seconds), flashing lights represents successful reset: if no light flashes, please repeat the steps
- Quick light flashes (4 times per second), represent EZ mode; Slow light flashes (2 times per 3 seconds) represent AP mode;
- Under EZ mode, turn off lights and then switch light with the steps:
- Switch on-off-on-off-on (time interval cannot exceed 10 seconds). Light begins to slowly flash, representing that it has switched to AP mode and vise versa.

Product Reset Instructions

Reset smart plug - turn off plug first. Press the button until the LED indicator is flashing, then start to reconnect WiFi network or 2G/3G/4G network

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- connect to Internet;
- 3. Tap "Add device" in app and enter correct Wi-Fi password. Touch to search device around;
- 4 In the device list select and add the device

How to add device under AP mode?

- 1. Make sure that indicator light quickly flashes or light slowly flashes:
- 2. Tap "Add device" in App and then "AP mode" in the top right corner. Connect to device hotspot first and then Wi-Fi.
- 3. Tap "Next" to add device.

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Can I control device with 2G/3G/4G network? When adding device for the first time, it requires that device and phone need to be under the same Wi-Fi environment. After successfully adding device, you can remote control device with 2G/3G/4G network

How can I share my device with family? Open App, go to "Profile" > "Device Sharing" > "Sharings Sent", tap "Add Sharing", then you can share the device with the added family members.

How can I manage the devices shared by others? Open App, go to "Profile" > "Device Sharing" > "Sharings Received", then you can find the devices shared by other users. It also allows to add remarks to users or delete certain sharings by pressing and holding or swiping left.