



# **Heated Throw INSTRUCTIONS**

## **3 Hour Auto Off**

### **Model Number**

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**DHEBHT**

Note: The specifications and/or components of this product are subject to change without prior notice

**Distributed By:**  
Reduction Revolution Pty Ltd  
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**Important Instructions: Retain for future use.**

**Thank you for purchasing our Heated Throw. Each unit is manufactured to ensure safety and reliability. Before using for the first time, please read the instruction manual carefully and keep it for future reference.**

## **1 IMPORTANT SAFEGUARDS**

- Before connecting and switching on the Heated Throw, ensure that the voltage indicated on the rating label corresponds to the mains voltage in your home.
- Do not plug into a powerboard, double adaptor or the like. The power plug must be inserted directly into the wall power socket.



- Read the instructions carefully, in conjunction with the illustrations, before using for the first time.
- If the cord of this Heated Throw is damaged, unplug and discontinue use of the product immediately then contact the manufacturer.
- Check that your Heated Throw is not damaged before switching it on.
- Always unfold or unroll before switching on.

**Failure to observe these instructions may result in overheating. This may activate the overheat safeguard system, thus leaving the Heated Throw permanently inoperative.**

**Misuse of this Heated Throw will invalidate your warranty.**

- When storing the Heated Throw, allow it to cool down before folding. Fold or roll neatly but not tightly and without sharp bends in the heating elements. Store where no other heavy objects will be placed upon it.
- The Heated Throw should not be used on an adjustable bed or chair. However, if the Heated Throw is used on an adjustable bed or chair, check that the Heated Throw and cord do not become trapped or rucked (creased or Bunched up), for example, in hinges.



- The Heated Throw is Not to be used by very young children (0-3 years)

Children under the age of three are not to use this appliance due to their inability to react to overheating.

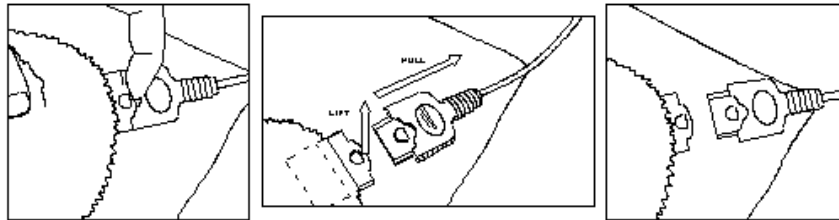
- This appliance is not to be used by young children over the age of three unless the controls have been pre-set by a parent or guardian, or unless the child has been adequately instructed on how to operate the controls safely
- This Heated Throw is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- This Heated Throw must not be used by persons insensitive to heat and other very vulnerable persons who are unable to react to overheating.
- Heated Throws are intended for human use only. Not for animals and pets.
- Do Not Allow Pets or Animals To Lie or Chew On This Product or On The Electrical Cords Etc.
- Prolonged application at the highest heat setting can result in skin burns.
- Do not use the Heated Throw rucked (creased or Bunched up) or folded.

- Keep the controller away from an open window.
- Keep the controller away from external heat sources. i.e. a heater, fire place etc.
- Do not use pins in the Heated Throw as these may damage the electric wiring.
- The flexible supply cord and controller must, as far as practicable, be kept outside of the Heated Throw. **Do Not Cover the Controller.**
- Do not switch the power on if the Heated Throw is wet or in a folded state.
- Switch off and remove the plug from the mains when the Heated Throw is not in use.
- Do not leave heavy objects on the Heated Throw, e.g. suitcases, books, etc. when the unit is switched on as this will trigger the over temperature device and render the Heated Throw PERMANENTLY inoperable. This may invalidate the warranty.
- Do not dry-clean this Heated Throw. Cleaning liquid may have a damaging effect on the insulation covering of the heating unit. Follow washing directions located on the Heated Throws rating label and in this Instruction Manual.
- Do Not Use in Bed (note: the Throw is not to be used as an under blanket or Over blanket on the bed.)
- This Heated Throw is not to be used continuously.
- **This Heated Throw is not to be used in Bed or while Asleep.**
- If any abnormality or defect in operation is observed, discontinue its use immediately and consult the distributor regarding its examination and/or repair.
- The Heated Throw should be examined frequently for signs of wear, either of the Heated Throw, controller or flexible cord. If wear is visible or if any abnormality or defect in operation in the Heated Throw is observed, discontinue use immediately and consult a qualified and registered person for service. (i.e. such as an electrician)
- The Heated Throw must not be used on or near a water bed.
- Depending on the controller type, you may notice a blue flash in the controller when moving from one setting to another. This is NOT dangerous. It is caused by the internal copper parts making contact with the switching mechanism when moving.
- It is recommended that your Heated Throw is inspected by a qualified and registered person (i.e. such as an electrician) after 3 years of use.
- This product is for domestic use only. It is **not** intended for medical use in hospitals or the like.
- Switch off from the power outlet and remove plug when the Heated Throw is not in use.
- Only use the controller supplied with this Heated Throw.
- For additional protection, it is strongly recommend that the use of a residual current device (RCD) with a tripping current not exceeding 30mA be used on the circuit supplying this product. If you are unsure if your home has this device, please contact your nearest Electrical Contractor.
- Always treat Electrical Appliances with the upmost care. Do not use this product in any other fashion or for any other purpose other than stated in these instructions.

## 2 Connecting the Controller

### Ensure Power is Off and the Plug is Removed from the Power Source

- To fit the controller plug, simply hold the socket with one hand and push the controller plug all the way until the locking tab locates over the lug on top of the controller plug.
- To remove the controller, lift the locking tab up with your finger and pull the controller plug directly out. Do Not Pull the controller cable and Do Not try and pull the controller plug out without first lifting the locking tab as you will damage the socket.

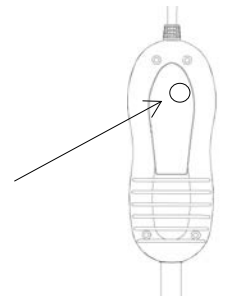


- Do Not fold, roll, kink or pinch the cables. Allow the cables to hang freely.
- Ensure the cables are not pulled so tight that they bend hard at the Heated Throw connector end.

## 3 Overheat Protection

- The Heated Throw is fitted with numerous overheat safeguard systems. This offers protection against overheating or damage to the elements by disengaging the power to the elements before overheating hazards occur.
- Should there ever be a problem with the heating element in the Heated Throw, it will automatically close down the operation and the Heated Throw will turn off.
- **The controller must not be covered.** The controller has built in protection, so that if the controller overheats, or the heating element is damaged, it will automatically close down the operation Permanently.
- Should this occur, the Heated Throw and Front Heat Level display lights will turn off and a RED indicator light will illuminate through the back of the controller as indicated by the arrow in the diagram. This indicates that the Throw and controller needs to be replaced and cannot be repaired.

If in a bright room, you may need to cup your hands around the controller to make it darker so that the RED indicator light can be seen.



**Please refer to the Troubleshooting Guide in the back of this manual before calling the service department or before returning the Heated Throw.**

## 4 Using The Controller

- Use your Heated Throw with Detachable Controller Model MC-112A3 Only.
- Do not use any other controller.

0 = Off  
1 = Low Heat  
2 = Medium Heat  
3 = High Heat (For preheating only)  
0 = Off

**DO NOT Sleep while using this product.**

**DO NOT use this product as an electric under or over blanket.**

**DO NOT use in bed.**

**Keep the controller away from external heat sources. i.e. a heater, fire place etc.**

- To select the required heat setting, slide the “Temperature Select Slide Knob” up or down to your desired setting.
- The selected position will be indicated by lighting up the corresponding Red light.

i.e. If Heat setting “1” is selected, 1 LED will illuminate.

If Heat setting “2” is selected, 2 LED’s will illuminate.

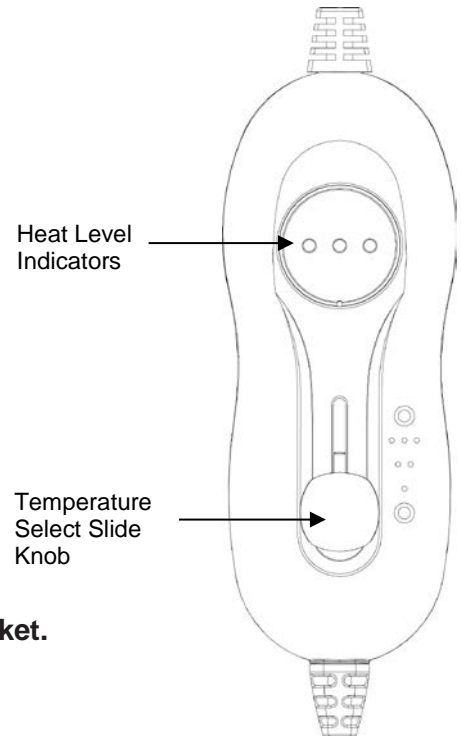
If Heat setting “3” is selected, 3 LED’s will illuminate.

If Heat setting “O” (Off) is selected (at either end of the slide) no LED’s will illuminate.

### **TURN OFF AND UNPLUG WHEN NOT IN USE**

When using the Throw, some people may be susceptible to a tingling sensation when alone or when touching someone else using the Throw.

This “Tingling” feeling is known as an “electric field effect” and is occasionally known to happen across all makes and brands of Throws. It is caused by the current flowing through the element creating an Electromagnetic Field (EMF). Some people are more susceptible to feeling this EMF tingling sensation than others. This is no cause for concern and is in no way an electric shock



## 4.1 Auto Off

This controller is fitted with a 3 hour Count Down Auto Off Timer which starts to countdown from when your heat setting has been selected, and will switch power off to the elements after approximately 3 hours. (+/- 15 Minutes)

**Note:** Once a heat setting has been selected and the controller is powered ON, the countdown timer will not be affected by adjusting heat level.

The timer will only be reset to 3 hours by sliding the control knob to heat level "O" or after being powered OFF and then back On.

When the controller has timed out, the element will turn off and the Red LED's on the front display will flash.

Slide the control knob to the "O" position to reset.

**TURN OFF AND UNPLUG THE HEATED THROW WHEN NOT IN USE.**

## 4.2 Pre Heat

The controller has a pre-heat facility in order to warm the Heated Throw Quickly.

Once you are warm enough, please turn the controller down to setting 2 or 1. Please **DO NOT** leave the Heated Throw set on the Preheat setting (No. 3) once you are warm enough as you may get too hot.

**NOTE:** The Heated Throw may not feel warm to touch unless it is wrapped around your body. Areas of the Throw not in contact will stay cool.

## 5 Using Your Heated Throw

- Read the Important Safeguards section first, then ensuring the Heated Throw is fully unfolded, not creased and the controller plug is fitted securely, you can then plug in and switch on.

**NOTE:** Do not plug into a powerboard, double adaptor or the like. The power plug must be inserted directly into the wall power socket.

Keep the controller away from external heat sources. i.e. a heater, fire place etc.

- Wrap the Heated Throw around your body or drape over your legs.

The Heated Throw **MUST NOT be used as an Under Blanket** (as per with an ordinary Electric Blanket) instead the Heated Throw must only be used by Wrapping around your body and shoulders or draping over your legs etc.

When Wrapping the Throw around your body and shoulders, ensure the controller connection is at the bottom and facing on the outside for comfort.

If using in conjunction with another normal blanket, place the Heated Throw on top of the other blanket. The Heated Throw must always be positioned on the outside to prevent overheating.

- Do Not fold, roll, kink or trap the cables. Allow the cables to hang freely. Ensure the cables are not pulled so tight that it bends hard at the Heated Throw connector end.

### **IMPORTANT:**

**DO NOT Cover The Controller At Any Time.**

**The Heated Throw must NOT be used in Bed or while sleeping.**

**TURN OFF AND UNPLUG WHEN NOT IN USE**

**Store in dry place when finished.**

**Do not plug into a powerboard, double adaptor or the like. The power plug must be inserted directly into the wall power socket.**

**Keep the controller away from external heat sources. i.e. a heater, fire place etc.**

<p><b>MISUSE AND FAILURE TO FOLLOW THESE INSTRUCTIONS MAY TRIGGER THE OVERHEAT PROTECTION SYSTEM AND RENDER THE HEATED THROW PERMANENTLY INOPERATIVE. THIS MAY INVALIDATE THE WARRANTY.</b></p>
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## 6 Recommended Cleaning Instructions

**Ensure the Controller is Unplugged from the Power Source and Disconnected from the Heated Throw Before Cleaning**

**Do Not Wring, Do Not Spin Dry, Drip Dry Only**

### 6.1 Treatment For Localised Soiling

<p><b><u>WARNING:</u></b></p> <p><b>DO</b> read all instructions before use. <b>DO</b> use only as a Throw. <b>DO</b> only clean this Throw as specified in the instruction book. <b>DO</b> have this Throw repaired and/or tested by an authorised Electrical agent. <b>DO</b> remove controller before washing Throw. <b>DO</b> Turn Off and Unplug when Not in Use.</p>	 <p>Do Not Bleach or use detergents with Bleach</p>  <p>Do Not Iron</p>  <p>Do Not Dry Clean</p>  <p>Do Not Tumble Dry</p>  <p>Hang on line only when excess water has been removed.</p>  <p>Do Not Spin Dry Do Not Wring</p>  <p>Dry In Shade</p>  <p>Do Not Machine Wash. Hand Wash or Spot Clean Only in Cold Water.</p>
<p><b>DO NOT</b> use as an Under or Over Blanket. <b>DO NOT</b> use if folded, rucked, bunched up or creased. <b>DO NOT</b> use if wet. <b>DO NOT</b> insert needles or pins into Throw. <b>DO NOT</b> use with damaged element or cables. <b>NOT TO</b> be used by persons insensitive to heat and other very vulnerable persons who are unable to react to overheating. <b>NOT TO</b> be used by very young children. <b>DO NOT</b> Sleep while using this product. <b>DO NOT</b> use in Bed. <b>DO NOT</b> wash controller. <b>DO NOT</b> cover controller.</p>	

**Never Use Hot Water** as the Heated Throw may shrink and will void your warranty.

**NOTE: DO NOT** Pre-Soak or use stain removers of any kind which contain Bleach. This includes any of the Oxy pre-soakers or Stain Removers

**Detach and Remove the Controller before cleaning the Throw.**

- The area affected should be sponged gently using a natural wool detergent or mild soap flakes dissolved in cold water, followed by two consecutive spongings using clean, soap-free cold water.
- Lightly compress the treated area between two towels to absorb excess water.
- Refer to the section “**Drying**” for drying instructions

**DO NOT WRING OR SPIN DRY THE HEATED THROW. DRIP DRY ONLY.**

- The connections to the Heated Throw must be kept free of moisture.

## 6.2 Hand Washing

**Detach and Remove the Controller before Cleaning the Throw.**

**Never Use Hot Water** as the Heated Throw may shrink and will void your warranty.

**DO NOT** Pre-Soak or use stain removers of any kind which contain Bleach. This includes any of the Oxy pre-soakers or Stain Removers

- After removing the controller, place the Heated Throw in cold water (bathtub or large laundry tub is ideal) mixed with either a natural wool detergent or with mild soap flakes.
- Soak your Heated Throw for approximately five minutes, and then gently squeeze the soapy water through the Heated Throw.
- Rinse your Heated Throw thoroughly with clean cold water until no more suds are visible, and allow water to drain off the Heated Throw.

**Do Not Wring or Spin Dry the Heated Throw. Drip Dry Only**

- Refer to the section “**Drying**” for drying instructions.

With normal use it is recommended that you hand wash your Throw once a year.

## 6.3 Drying

- Spread the Heated Throw out on a clean surface (e.g. a large table) to dry in a shady area.
- Your Heated Throw can also be dried on a clothes line provided the majority of water has been drained off, providing the Heated Throw is not creased or folded and as long as pegs are not used on the element areas of the Heated Throw. i.e. Hang from the edge of the Throw only.

**Note:** The Heated Throw must be thoroughly dried (including controller socket) before using.

**DO NOT WRING OR SPIN DRY THE HEATED THROW. DRIP DRY ONLY.**

## 7 Servicing Your Heated Throw and Controller

**NOTE: There are no user serviceable parts in this Heated Throw or controller.**

- The Heated Throw should be examined frequently for signs of wear, either of the Heated Throw Fabric, controller or flexible cord. If wear is visible or if any abnormality or defect in operation in the Heated Throw is observed, discontinue use immediately and consult a qualified and registered person for service. (i.e. such as an electrician)
- It is recommended that your Heated Throw is inspected by a qualified and registered person (i.e. such as an electrician) after 3 years of use.
- If the Heated Throw is not operating correctly, please check the Troubleshooting Guide in the back of this manual before contacting our service department.

## 8 Storage

When storing the Throw, allow it to cool down before folding. Fold neatly (or rolled) but not tightly without sharp bends in the heating elements and store where no other heavy objects will be placed upon it.

Store in a dry place where it cannot be damaged.

## 9 Troubleshooting

**If you have a problem with your Throw and/or controller, please check the Troubleshooting table following to see if the problem can be resolved.**

**If the troubleshooting table is not able to help solve your problem, please call our service department before returning the product for replacement as they may be able to help.**

- If the problem cannot be resolved and you need to return the Heated Throw to the retailer, we please ask that:
  - The unit is packed carefully back into its original packaging.
  - Original proof of purchase is attached.
  - A brief note attached to the Heated Throw explaining the reason why it is being returned.

## 9.1 Troubleshooting Table

Problem	Cause	Remedy
No Power to Controller / No Heat Level Indicator Lights showing on Front Display	The Temperature Slide Knob is in the "O" position	Slide the knob to setting 1, 2 or 3. The corresponding front display Lights should illuminate.
	The Power Plug may not be plugged in to the power source and switched on.	Ensure the power plug is inserted into the power point correctly and switch on.
	There may be no power to the power point	Ensure there is power to the power point. Test with another appliance such as a table lamp.
No Heat Level Indicator Lights showing on Front Display however RED indicator light is showing through the back of the controller.	The controller has overheated and blown the Over-Temp thermal fuse	The controller has overheated by means of an external heat source or the Throw elements have been damaged. A new Throw with controller must be purchased.
	The Heated Throw Elements have been damaged.	
Heat Level Indicator Lights showing on Front Display but Throw is not heating	Detachable Plug from Controller to Heated Throw is not fitted correctly or has come loose.	Ensure the detachable plug is fitted correctly into the socket on the Heated Throw and the locking tab has clipped over the lug on the plug.
	The selected heat setting is too low.	Increase the Heat setting
	Pre-heat time is too short.	Allow the Heated Throw more time to heat up. More time is required depending on the ambient temperature.
	Throw not in contact with Body	The Throw may not feel warm to touch unless it is wrapped around your body. Areas of the Throw not in contact will stay cool.
Heat Level Indicator Lights showing on Front Display but cannot change any of the settings	Program may have locked up to protect itself due to a power surge.	Unplug the controller from the power source, wait 2 minutes and then plug in and switch on again.
Controller Slide Knob is in the 1, 2 or 3 heat setting position but no Heat Level Indicator Lights showing on Front Display.	The Power Plug may not be plugged in to the power point and switched on.	Please follow the same steps as under " No Power to Controller / No Heat Level Indicator Lights "
	The controller has overheated	Please follow the same steps as under " No Power to Controller / No Heat Level Indicator Lights "
Heat Level Indicator Lights Flashing on Front Display	The Auto Off timer has activated and turned off the Heated Throw.	The Heated Throw controller will automatically turn off after approximately 3 hours. Slide the Knob to the "O" position to reset, wait 5 seconds, then select the desired heat setting again.
Controller is Warm to Touch	This is normal	Nothing to do. Is no cause for alarm.

## 10 Warranty

This warranty is provided by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 of Unit 1, 21 Lionel Road, Mount Waverley, Victoria 3149 (Phone number 1300 556 816), or in New Zealand by Glen Dimplex Australasia Limited, New Zealand registration number 1506305, of 38 Harris Road, East Tamaki, Auckland, New Zealand (Phone number 09 2748265) (**we, us our**) in respect of the Dimplex product which this warranty card has been included in the packaging for or otherwise supplied with (**the Dimplex product**).

### Dimplex express warranty

Subject to the exclusions below, we warrant that the Dimplex product will be free from defects caused by faulty workmanship and materials within:

- a) in the case of the Dimplex products used for personal, domestic or household purposes, a period of 24 months from the date the Dimplex product is purchased as a brand new product from a retailer located in Australia or New Zealand; and
- b) in the case of the Dimplex product used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 12 months from the date the Dimplex product is purchased as a brand new product from a retailer located in Australia or New Zealand. Dimplex products are designed and intended for domestic use.

This express warranty is personal to the first person who acquires the Dimplex product from the relevant retailer and claims under this warranty cannot be made by anyone other than this person.

The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian Consumer Law, the New Zealand Consumer Guarantees Act and/or other applicable laws.

### Warranty exclusions

This express warranty does not apply where:

- a) the Dimplex product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the Dimplex product;
- b) the Dimplex product requires repairs due to damage resulting from accident, misuse, incorrect installation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, power surges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions;

- c) the repair relates to the replacement of consumable parts such as fuses in plugs and bulbs or any other parts of the Dimplex product which require routine replacement;
- d) you are unable to provide us with reasonable proof of purchase for the Dimplex product;
- e) the breakdown occurs after the expiry of the express warranty period set out in section 1; or
- f) the Dimplex product was not purchased in Australia or New Zealand as a brand new product.

## **Consumer Guarantees**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If you acquired the goods in New Zealand, similar provisions of the Consumer Guarantees Act 1993 may apply, but may be excluded if you acquired the goods for the purpose of a business.

## **How to make a claim**

You may make a claim under this warranty by visiting our website at ([www.dimplex.com.au](http://www.dimplex.com.au) in Australia, [www.dimplex.co.nz](http://www.dimplex.co.nz) in New Zealand), contacting our customer care line (1300 556 816 in Australia, 09 274 8265 in New Zealand) or visiting a Dimplex service centre.

To make a valid claim under this warranty, you must:

- a) lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;
- b) provide us with the Dimplex product serial number;
- c) provide us with reasonable proof of purchase for the Dimplex product; and
- d) if required by us, provide us (or any person nominated by us) with access to the premises at which the Dimplex product is located at times nominated by us (so that we can inspect the Dimplex product).

## Warranty claims

If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the Dimplex product or replace the Dimplex product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Dimplex products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

## Costs of warranty claim

Where you make a claim under this warranty, a Dimplex authorised repairer may need to attend your premises to inspect the Dimplex product. If the Dimplex product is located in Australia, we may charge you a service call fee if a repairer will be required to travel more than 30 kilometres from the place of purchase. For further information, please contact Dimplex on 1300 556 816 in Australia or 09 274 8265 in New Zealand. Alternatively, visit our website at [www.dimplex.com.au](http://www.dimplex.com.au) in Australia or [www.dimplex.co.nz](http://www.dimplex.co.nz) in New Zealand.

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## DISPOSAL



- Do not dispose of electrical appliances as unsorted municipal waste. Use separate collection facilities.
- Contact your local government for information regarding the collection systems available.
- If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the ground water, polluting the food chain and damaging health and well-being.

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