



## PORTABLE TOILETS TERMS AND CONDITIONS Updated April 1, 2024

### **Portable Toilet Responsibility:**

The renter assumes full financial responsibility for any damage to the portable toilet, including but not limited to graffiti, breakage, vandalism, fire, and theft.

### **Rental Period:**

Portable toilet rentals are set at a monthly rate for 1-30 days. Prorated rates are not offered. The specific rental and delivery fee will be determined at the time of booking.

### **Delivery and Removal:**

Delivery and removal fees are applicable and will vary based on your location. Fees are charged per unit.

### **Servicing:**

One regular servicing is included in your monthly rental fee. Additional servicing can be requested for an extra charge.

**Please be aware** that you will be responsible for additional cleaning charges of \$75.00 per hour (or any portion thereof) if the portable toilet requires excessive cleaning due to misuse. This includes, but is not limited to, waste left on the seat, floor, or urinal, cigarette butts and other garbage.

We kindly request all users to treat the portable toilet with respect to avoid these additional charges.

### **Stakes or Sandbags (Optional):**

For added stability and to prevent tipping in windy conditions, we offer stakes or sandbags for a one-time fee of \$40.00 per portable toilet. Please note that stakes and sandbags are an optional service and not included in the base rental fee. If the portable toilets blows over or tips due to a lack of securement, a clean-up fee of \$75.00 per hour (or any portion thereof) will apply.

### **Moving Toilets:**

For safety reasons, only TMH Industries is authorized to move or direct the relocation of the portable toilets. This ensures proper handling and prevents damage.

### **Relocation Service:**

If you need the portable toilet relocated, we offer a relocation service for an additional fee of \$130.00 (within Calgary limits). Please contact TMH Industries in advance to schedule this service.

### **Avoiding a Locate Fee:**

To ensure efficient service, please keep the portable toilet in its original location. If our driver arrives for a scheduled service and the unit has been moved, a \$100 locate fee will apply.

### **Service Access:**

We kindly request that you ensure the portable toilet is accessible for scheduled servicing to avoid any additional fees. It is the renter's responsibility to ensure that access is available to our portable toilets for service at all times. If our driver arrives to service the portable toilet and cannot access it for any reason, the service fee will still be applied since the driver made a good faith effort to complete the service. The driver will attempt to service the unit as much as possible under the circumstances, but will not wait on site for longer than 10 minutes to gain access to the portable toilet.

### **Improper Disposal:**

Please be aware that the portable toilet is for human waste only. Disposing of any other materials, including but not limited to chemicals, paint, garbage, plastics, or petroleum products, is strictly prohibited. In the event that improper disposal damages the porta potty or requires special cleaning procedures, you will be responsible for the associated cleaning fees. **Important Note:** Even a small amount of improper disposal can result in environmental disposal fees due to the need for specialized cleaning of both the portable toilet and the transport vehicle's tank.

### **Toilet Replacement:**

If the portable toilet is damaged, the renter will be responsible for the replacement cost.

TMH Industries reserves the right to update these Terms and Conditions at any time.

We will make reasonable efforts to notify our customers of any changes through our website [www.tmhindustries.com/termsandconditions](http://www.tmhindustries.com/termsandconditions) or by email.

Your continued use of our services following the posting of any revised Terms and Conditions constitutes your acceptance of the changes.